

2009

Annual Report, 2008-2009

University of Arkansas, Fayetteville. Libraries

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Annual Report
University Libraries

Executive Summary

Events

The Libraries commemorated American Archives Month by sponsoring a series of three lectures by Arkansas fiction writers. American Archives Month, a collaborative effort by professional organizations to raise awareness of the value of archivists and archival materials, is celebrated each October. The series of programs this year, entitled *Mysteries, Mistresses & Murder*, featured three writers. Laura Castoro, the first speaker, has written thirty-eight books and is the recipient of many writing awards, including induction into the Arkansas Writers' Hall of Fame in 2005. In the second event Radine Trees Nehring spoke about her writing career, comprised of books, as well as news and feature articles about the Ozarks. Her most recent book, *A River to Die For*, explored the Buffalo River and its archeological treasures. To complement this second event, Larry Foley, University of Arkansas journalism professor and documentary filmmaker, previewed his new film, *The Buffalo Flows*, about the Buffalo River. The series concluded with a program by Kevin Brockmeier, an award-winning writer of novels and short stories for both children and adults.

The Libraries' Special Collections embarked on a partnership with the University of Arkansas Press and other academic units and departments which resulted in the Department hosting two author lectures during the spring semester. In the first program, author and historian Grif Stockley gave a lecture on "Jim Crow in the Natural State: A Look at White Supremacy in Arkansas History" on February 25 to a standing-room only crowd at the School of Law, which co-sponsored the event. The second program by journalist Roy Reed, titled "The Life and Death of the Oldest Newspaper West of the Mississippi," examined the history of the *Arkansas Gazette*. Reed's recent book, *Looking Back at the Arkansas Gazette: An Oral History*, was based on an oral history project undertaken by Reed for the Pryor Center for Arkansas Oral and Visual History.

In the Special Collections Reading Room, the Libraries hosted a reception and script reading of the play *Vinegar Pie and Chicken Bread* by A.E. Edwards. The play was adapted from the book of the same name by Emeritus English Professor Margaret Bolsterli, which is about the diary of a late 19th century Southeastern Arkansas woman. Staged by the local group Theater Squared, the play was part of the *Arkansas New Play Fest* funded by the Department of Arkansas Heritage to celebrate Arkansas Heritage Month.

Gina Burnett and Robert Lewis of the Cherokee Heritage Center in Tahlequah, Oklahoma, presented a session on the cultural heritage of the Cherokee on June 18 in Mullins Library. There was a discussion of the beliefs of the Cherokee and how those changed with the influence of Christian missionaries, as well as how tools changed from stone to more modern forms.

Exhibits

The University Libraries celebrated the 40th Anniversary of the Mullins Library building on September 16, the day when the doors first opened to students, faculty, and staff in 1968. The occasion was celebrated with an exhibit in the Walton Reading Room, balloons, and cake for all comers in the library lobby.



The exhibit for this event featured a pictorial history of the building, as well as a display of numerous "historic" curiosities, including objects and furniture used in the 60s, 70s, and 80s, forward to the present day.

The Libraries acquired a new art work for their permanent art collection from a recent graduate, Jessica R. Eastin. The painting depicts the view that an art student who spends many hours in studio sees from the studios on the north side of the Fine Arts Building: the Arkansas Union and Mullins Library. It is a diptych, with both panels permanently joined. One side is the Union at night; the other is Mullins during the day. The painting is hanging in the lobby area of Mullins Library behind the Consultation Area across from the main service desk.

Art Exhibits

Several exhibits of art work were offered this year to library patrons and visitors: "Strangers & Not So Strange" by Fayetteville photographer Craig E. Nelson was displayed in July and August, a selection from hundreds of portraits taken at a restaurant on Dickson Street. The portraits revealed a broad range of colorful faces and the personalities behind them. In September and October, vintage soft-focus photographs taken in Fayetteville during the early part of the twentieth century by nationally acclaimed photographer J. H. Fields were displayed. The exhibit of original prints entitled "A Gentle Eye" from the J. H. Field Photographs collection housed in Special Collections reveals that most of Field's "soft focus" effects were obtained by manipulation during the printing process. Tony Tiger, a member of the Sac and Fox Tribe of Oklahoma, exhibited "The Subjective History of a Tiger" in celebration of American Indian

Heritage Month in November. The works were multi-media collages of family photos and images embedded in colorful, paint-textured spaces. Donors to the Libraries provided funds for an exhibit in January and February from Houston, Texas, by artist Charles Criner in celebration of the Dr. Martin Luther King, Jr. holiday and Black History Month. The works depicted rural scenes from the artist's boyhood, heroic scenes of black people working in the fields, and images showing the influence of the artist's trip to South Africa. "Picture Boxes" by Ben Stroud was displayed in March and April, each constructed in identical 8" x 8" frames by painting acrylic figures on successive layers of plexiglass. An exhibit of linocuts by artist David E. Schendel was shown in May and June. Linocut is a printmaking technique, a variant of woodcut, in which a sheet of linoleum is used for the relief surface.

Outreach & Collaboration



In March, a Tibetan sand mandala was created in the Helen Robson Walton Reading Room of Mullins Library by four visiting scholars of Tibetan culture. A "mandala" is a complex, geometric design that is intended to symbolize both the universe and our interaction with it; and many cultural traditions including Tibetan, Navajo, Hindu, and Chinese have used them as part of the human record. Although they can be made from thread, glass, and even butter, the Mullins sand mandala was created from colored sand. This project was sponsored by a variety of campus organizations (including the Multicultural Center, University Programs, and the Religious Studies Program) as well as by numerous individual contributions from the surrounding Fayetteville community.

Construction on the mandala began on March 2nd, and was completed on March 11th. It was then placed in a sealed, glass case, and kept on display for the remainder of the month. The number of visitors exceeded 500, coming from a variety of locations: classes on campus, local high school and elementary schools, and from as far away as Colorado, Illinois, and North Carolina.

In November, the documentary filmmaker Andrew Mendelson visited campus to screen his production, "A Cricket in the Court of Akbar." The film concerns his participation in a music and dance competition in Rajasthan, India. During his visit, Mendelson met with students from a documentary film-making course, and with students from Professor Lisa Margulis' Music Theory course. He also met with student reporters from *The Traveler* and *The Razorback Yearbook* staff. The film was screened in the Arkansas Union and was followed by a brief musical performance by Mendelson. The logistics, advertising, and marketing for Mendelson's

visit were coordinated by the Libraries' staff, and his expenses were covered by the Multicultural Center.

The Libraries' Special Collections participated in a regional digital initiative entitled "Community & Conflict: The Impact of the Civil War in the Ozarks." Twelve other institutions from the region participated in the project, and the resulting web site is hosted at the Springfield Greene County Library District in Springfield, Missouri (<http://www.ozarkscivilwar.org/>). Special Collections digitized ninety-five items from three of its manuscript collections: the Minos Miller Letters, the Rebecca Stirman Davidson Papers, and the Sarah Jane Smith Collection.

The University Libraries, the campus Ombuds Office, and the Office for International Students and Scholars sponsored the Fall Living Library program in November. A living library functions similarly to a regular library; however, the "books" are real, diverse, human beings, who teach others about themselves and their experiences through conversations. The program offered an excellent opportunity for employees to interview someone different from themselves and was designed to help them fulfill a diversity requirement or obtain a University of Arkansas diversity certificate, or a Professional Development Institute certificate. A "catalog" of books that were available for checkout was created and posted on the Libraries' Web site.

Services

Research Wizard



This now popular online tool, designed to help students through the research process, was officially launched in August. The Wizard, affectionately known as Hogworthy, breaks down the research process into manageable steps and suggests a target date for each one to help students keep to an assignment schedule. Incorporating guides, advice, and video tutorials from the Libraries and from the University's Writing Center, Hogworthy allows students to specify the subject area of their paper as well as the due date. The Wizard then supplies suggested sources and strategies, including recommended databases for the assignment subject.

Library Among Most Popular Places to Gather

Mullins Library continued to attract a large number of students as a popular place for studying, researching, and computing. According to a recent building occupancy study by a University of Arkansas graduate student, Mullins Library is among the busiest buildings on campus and the home for the largest and busiest computer lab on campus. The Research Commons in the library currently has 112 computer stations compared to 89 in the Union, and this year, the

Research Commons usage has surpassed the computer lab in the Student Union as the busiest computer lab on campus.

Tutoring Offered

The campus Quality Writing Center (QWC) established and expanded its popular satellite center in Mullins Library this year. QWC graduate and peer tutors meet with student writers in Mullins five days a week during the fall and spring semesters, either by appointment or on a drop-in basis. Building on the QWC's success with helping students in the library, the Enhanced Learning Center (ELC) also now offers drop-in tutoring sessions in Mullins Library in the high-use evening hours. ELC tutors offer help with biology, chemistry, math, physics, and Spanish courses. During the spring semester the Quality Writing Center provided nearly 600 sessions in Mullins Library. Writing sessions with graduate tutors numbered 396, and those with peer tutors numbered 202.

Pager System Adopted

The Libraries adopted a new pager system that allows waiting students to know when a group study room becomes available. Pagers similar to those used by restaurants (only with a broader communications range) can be checked out by students when study rooms are already taken that will signal them when the first room comes open. This pager allows students to grab coffee or something to eat in the Union, and/or begin to gather group members and material instead of having to stay at the west desk or even in Mullins Library to wait. Also, the resulting quick turnover allows more groups to take advantage of the study rooms during the same hours of operation because the students are notified of the room's immediate availability. The students can get seated quicker, review their material, and be on their way without wasting time and energy waiting on the benches in the lobby.

Interlibrary Loan Twice Honored

The demand for interlibrary loan service remains strong, with borrowing requests increasing by 4,413 and lending to other institutions by 1,957—an increased rate of 10.61 percent. Resource sharing continues to be an effective strategy for the Libraries to support the increasing demand for information and resources that are not locally available. Being a member of the Greater Western Library Alliance and of RapidILL (a national interlibrary loan network of college and university libraries) allows the Libraries to access resources in many of the research libraries in the nation. Measuring against Rapid standards, the Libraries' lending service earned the title of "fastest lender" in April 2009 from among sixty libraries and tied for the first place in May 2009.

After a successful trial with selected faculty, a Desktop Article Delivery program was launched by the Libraries' interlibrary loan service. Faculty may now request electronic copies of articles in print journals held by the Libraries. Staff retrieve, scan, and deliver the articles directly to the faculty member's computer desktop. The Libraries have received numerous positive comments about the service thus far.

Library Hours of Operation Extended

In response to the Associated Student Government leaders' call for longer library hours, Mullins Library extended closing time from midnight to 2 a.m., and adopted a 24/5 hours of operation during the final exam period. The change was implemented at the beginning of the 2008 fall semester, thanks largely to a group of dedicated circulation staffers responsible for the evening and weekend shifts. This was also in response to the University's mission of placing "Students First."

Main Service Desks Consolidated

A centralized service desk, comprising reference and circulation services, was established in January to provide one-stop information, research inquiries, interlibrary loan pick-up, and checkout service, with the technical help desk for computing nearby to eliminate the "ping-pong effect" of students and faculty being bounced between desks. Web-based staff scheduling, automated statistics gathering, and enhanced training have also helped to create more efficient and improved services.

Collections

Manuscript Collections

The Libraries' Special Collections acquired ten photographs attributed to African American photographer W. H. Furbush, who operated photography businesses in Ohio and Arkansas during the 1860s and 1870s. Furbush led an interesting life, which included a stint in the Forty-Second Colored Infantry during the Civil War, immigration to Liberia in 1866 on an American Colonization Society ship, election to the Arkansas General Assembly in 1872, winning the only known victory under Arkansas's 1873 Civil Rights Act in a lawsuit against a Little Rock saloon, and a six-year stint as the first sheriff of Lee County, a county he was instrumental in establishing. The images are portraits of Civil War soldiers.

Two important Whittington Family collections were donated to the Special Collections Department. The Hiram A. Whittington Correspondence is a bound collection of letters written between Whittington and his brother Granville who lived in Boston, Massachusetts. The letters cover the period from 1824 to 1834. Whittington, who was employed by the *Arkansas Gazette*, eventually settled in Montgomery County in Western Arkansas. The letters were bound by Granville Whittington. The other collection, the Hiram A. Whittington Farm Journals, documents farm life in Montgomery County during the period of 1888 to 1911. The younger Hiram A. Whittington was the son of Granville Whittington and the nephew of Hiram A. Whittington, whose letters the Department received. Both of these collections document an era of Arkansas history from the territorial period to the early 20th Century and shed light on an important Arkansas family.

Processing was completed on two large and nationally significant collections: the Fay Jones Collection and the Billy James Hargis Collection. The opening of the Fay Jones Collection

coincided with the renaming and dedication of the University's Fay Jones School of Architecture. Hargis was a conservative Tulsa minister whose work helped lay the foundation for the Religious Right political movement. The openings of both the Billy James Hargis and Fay Jones collections garnered considerable publicity.

Collections Supporting Diversity

In an effort to contribute to the University's overall diversity mission, the Libraries created a collection enhancement grant proposal. The purposes of the grant project include an increased visibility of the University's commitment to diversity, and the creation of a process through which the long-term acquisition of titles related to diversity can be assured. It is being supported by the Office of the Provost and the Office for Diversity. In the inaugural year of this two-year project, the grant purchased 85 titles in a variety of subject areas, including African American and Native American history, gay and lesbian studies, religious studies, diversity in the workplace, and disability studies.

Video Collections

The greatest increases in circulation were found in DVDs, 49 percent, headphones, 12 percent, and course reserves 9.9 percent. The increase in all of these areas was due to a major enhancement of the video collections, as well as to greater use of video for classroom activities. The collections grew especially in the areas of foreign language practice, Spanish history and culture, as well as popular and foreign films.

The Libraries converted a deteriorating videotape into laser disc format of three lectures delivered during the 1970s to students of the English Department by the world-famous anthropologist, Joseph Campbell. The tape was discovered in the Fulbright Audio Visual Department.

Consortial Purchasing

The Libraries coordinated the purchase of a dozen research journals for statewide access as part of the EPSCoR (Experimental Program to Stimulate Competitive Research) program from the National Science Foundation. These titles, covering topics such as bioengineering, genetics, and materials science, are now being made available to participating campuses in Arkansas. Access to these journals will foster research across the state.

Pryor Center Web Site Redesigned

The new Web site for the David and Barbara Pryor Center for Arkansas Oral and Visual History was launched in late June. The site now features new video player files and slideshows of still images from new visual collections. The site was previewed at various state gatherings, including the Arkansas Historical Association Annual Meeting in Magnolia, AR, before going live on June 26, to local media coverage.



The Pryor Center was the recipient of \$650,000 in discretionary funding from the legislature this year. These funds will enable the Pryor Center to focus on development efforts and reflect the widespread interest of Arkansans in the Pryor Center's mission.

Pryor Center staff conducted seventeen in-depth video interviews (4-8 hours each) with important Arkansans, including journalist Ernie Dumas, Arkansas Supreme Court Justice Robert Brown, former Congressman John Paul Hammerschmidt, and entrepreneur Doyle Rogers. The Pryor Center received 27 donated videos, including footage from the University of Arkansas Sociology Department's Veterans Oral History Project and seventeen boxes from AETN (Arkansas Educational Television Network), consisting of film, videotape, and audiotape, as well as equipment for film to video transfer.

An agreement was signed this year between Allbritton Communications Company's ABC television Affiliate KATV and the Libraries to digitize and preserve KATV's vast video library. With more than 26,000 hours of news stories covering more than fifty years of newsgathering efforts, the video library represents a substantial portion of Arkansas' history over the past half-century. The KATV News Collection contains some of Arkansas' greatest moments, such as the election of America's 42nd President William J. Clinton and documents some of Arkansas' worst moments in history, such as the Titan II missile explosion in Damascus, Arkansas, in 1980 that was the most highly publicized disaster in the program's history.

After three years of effort, an oral history project to record the story of the *Arkansas Democrat* newspaper was completed by Special Collections. The Libraries conducted more than 100 interviews with people who worked for the *Democrat*. The *Arkansas Democrat* oral history project complements the *Arkansas Gazette* oral history project completed in 2006.

Research in the Collections

There was an increase of 34 percent in the number of visiting researchers in Special Collections this year, with a total of 1,114. Among them was New York Architect Hicks Stone, who conducted research several months for a book he was writing about his father, internationally known architect Edward Durrell Stone. The senior Stone, a native of Fayetteville, moved to New York as a young man but had a lifelong relationship with Arkansas and the University. Edward Durrell Stone's papers are held in Special Collections. Hicks Stone's book will be published by Rizzoli; the working title is *Edward Durrell Stone: Man and Architect*. Norifumi Miyokawa, a doctoral student in higher education at Pennsylvania State University, also conducted research in Special Collections for several weeks, examining the papers of the Association of International Educators (NAFSA), an agency which provides services to foreign students and scholars on U.S. campuses and to U.S. students abroad.

From the Branches

In honor of the bicentennial celebration of Charles Darwin's birth, (the man who first described biological evolution via natural selection with scientific rigor) and the 150th anniversary of the publication of *On the Origin of Species*, the Chemistry and Biochemistry Library created a display of Charles Darwin, his biography and works, and a list of Web resources. In addition to highlighting Darwin's works, the display drew attention to the numerous resources on the subject available in the University Libraries. The Chemistry/Biochemistry Library also displayed a poster on "Contributions by Darwin" as part of the Festival of Science 2009, a celebration of the Year of Darwin in the Arkansas Union.

In order to develop better services and a fuller understanding of students' and faculty needs, the Fine Arts Library adopted several additional online resources to train personnel and gather statistics. It also reconfigured the staff area to be closer to the service desk and improved security of the collection and equipment. Circulation of books, periodicals, and course reserves in the library rose 3.1%—indicating that the branch library "with a mid-century vibe" continued to be relevant to students and faculty consulting sources in art, architecture, landscape architecture, and interior design.

Librarian/Professor and Head of the Physics Library, Usha Gupta retired this year. She is highly respected, was a long-time faculty member of the University Libraries for twenty-four years, and will be sorely missed. Throughout her career as a faculty member, Usha provided valuable expertise in reference services to students and faculty, particularly in the sciences, as well as collection development and library instruction services in the sciences. She spent a great deal of time with students, often individually, teaching them to identify and locate the research materials they needed for their papers, publications, and projects.

Fundraising

The Libraries received over \$470,000 in gifts and endowments this year, including 116 gifts-in-kind valued at \$79,000, with a total number of 1,643 gifts, representing a 10 percent increase over the previous year and a 20 percent increase in gifts-in-kind.

Because of the support of the Libraries friends and donors, the Libraries had another successful annual fund appeal. This year's appeal, entitled 'The University of Arkansas Libraries are the Heart of Campus' garnered \$ \$107,590.50 from 1,377 gifts. To support the University's sustainability initiative, the Libraries transitioned to a new post card format for the annual appeal which incorporates only one piece of paper rather than the traditional four. This year's Appeal raised 20 percent more funds than the appeal during the previous year.

The Happy Hallow Foundation made a gift to support the *Index Arkansas* initiative. The Libraries' Special Collections has undertaken to develop this online index of Arkansas-related literature and resources, both books and periodicals. Thanks to this generous gift *Index Arkansas* will be adding 14,000 more citations over the next two years, covering Arkansas-related publications from 1986 forward.

Our People

Awards

This year's National Library Week was celebrated April 12 through April 18, and the University Libraries hosted their annual Ice Cream Social on April 14, Library Workers' Day, to celebrate the many contributions and hard work of library employees. At the social, Dean Carolyn Allen presented the year's Library Staff Awards to several worthy individuals. Lora Lennertz Jetton was the winner of the Keystone Award, Lee Holt won the Extra Mile Award, Amy Brown won the Rookie of the Year Award, while Allon Callahan, Brent Carlton, Jimmy Jackson, Brian Kelley, Mary Lee, and Michelle Mustion—members of the extended hours night crew—were all winners of the Team Project Award. Dean Allen presented a framed certificate and a check to each winner. Door prizes were also offered, including a number of books donated and published by the University of Arkansas Press, and Razorback T-shirts donated by the Arkansas Union Bookstore.

Tony Stankus, life sciences librarian, was named a Fellow of the Special Libraries Association (SLA) during its centennial year celebrations in June. The honor of Fellow of the SLA is given to recognize leadership in careers as information professionals or librarians. Fellowship in the SLA is bestowed on mid-career professionals in recognition of past, present and future service to the association and the profession. The designation is presented annually to no more than five active professionals, and is the Association's highest award.

Tony Stankus was also given the Chair's Recognition Award by the SLA BioMedical & Life Sciences Division.

Juana Young (Associate Dean) won the George N. Dove Award, "in recognition of her "outstanding contribution to the serious study of mystery and crime fiction, 2009," presented by the Mystery and Detective Fiction Caucus of the Popular Culture Association on April 8.

Alberta Bailey (Director for Public Services) was named Association of College and Research Libraries Member of the Week for June 29 and was profiled in the *ACRL Insider*.

Kris Katrosh (Pryor Center) was named the chairman of the Arkansas Humanities Council. In 1965, the United States Congress established the National Endowment for the Humanities (NEH).

The Libraries' Interlibrary Loan staff were nominated among the best service teams on campus for the University Staff Senate Outstanding Team award.

Internships & Scholarships

Amy Hardin, a graduate student in library science at the University of Alabama--and a native of Conway, Arkansas—received a 300-hour internship at the University Libraries over the summer months. Her particular subject interests included music and film, and cataloging, but she was also interested in exposure to as many library departments as possible. Her internship extended from May 19 to August 8, 2008 (a total of twelve weeks).

Mary Dunn, a second-year graduate student of Library Science at Indiana University in Bloomington, served a ten-week internship this summer with the University Libraries Special Collections Department. A native of Arkadelphia, Arkansas, her interests focus upon rare books and manuscripts librarianship, as well as cataloging. She came to Fayetteville from the desire to get first-hand experience in her chosen pursuit, working with the Senator Dale Bumpers collection and the E. Fay Jones collection.

Angela Hand (Serials) won the 2009 Electronic Resources & Libraries Scholarship to attend the Electronic Resources and Libraries Conference.

Sustainability

Going green is important for the environment and can result in better services, cheaper operating costs, and opportunities for innovation and grants. Sustainability undergirded the practices of library staff this year. The adoption of online procedural activities as well as training materials reduced the use of paper. In addition, recycling receptacles for old batteries and printer ink cartridges were placed in the library vestibule. The Libraries established a new electric power management policy directing all library employees to shut down and turn off all computers and peripherals before leaving the office after each work day. The Systems

Department also developed a new procedure for remotely turning a computer on for any necessary upgrades while employees are away. All of these measures have saved a considerable amount of energy and money.

In recognition of Earth day, April 22, 2009, the Chemistry and Biochemistry Library mounted a display to highlight the issues relating to green chemistry, saving the planet, and sustainability efforts on the University of Arkansas campus.

Special Recognitions

The American Library Association editors selected an image of the east entry interior of Mullins Library as its May 2009 cover of *Choice* magazine.

The video tutorial created by the Libraries called "How to Read a Call Number," was selected for inclusion in the Peer-Reviewed Instructional Materials Online Database (PRIMO) sponsored by the Association of College & Research Libraries Division of the American Libraries Association.

At the request of Dr. Stephen R. Riese of the Johns Hopkins University Applied Physics Lab, six ArcGIS tutorials developed by the University Libraries, were posted on the national Department of Defense (DOD) network. ArcGIS is an integrated collection of Geographic Information System (GIS) software products that provides a standards-based platform for spatial analysis, data management, and mapping. The tutorials are part of the University Libraries' Maps and GIS Web site. Dr. Riese, who conducts geospatial research for the DOD, posted these tutorials for soldiers who do not have reliable access to the Internet. Said Dr. Riese, "We frequently work with soldiers and analysts who deploy, not expecting to use ArcGIS, but who later find out that they really do need it. These tutorials will certainly help overcome the recognized steep learning curve associated with using ArcGIS."

Kudos

"I would just like to say that i think mullins library is the most fabulous part of the university. at the end of two years, about to finish my masters surrounded by great colleagues and my own bright students, i will miss this facility perhaps most of all: the beautiful building, the awesome ILL service, massive collection, free printing, accommodating hours, the absurdly hot librarian-girls. the HPER is great too, but it's the recreation ying to mullins' studious yang. kimpel hall has been a nice home as well, but it's stinky and lonely. . . . there's just nothing else on this lovely campus that quite nails it like the liberry. i could go on and on, but suffice to say i feel spoiled and slightly frightened about adjusting to life without this little nerdy oasis. adios, mullins. dios te bendiga..." —anonymous online comment (in informal electronic text) from graduating student

"The librarians at U of Arkansas consistently impress me with their high quality chat reference sessions. This is yet another example of a job well done. Please let the librarians know how much we appreciate their willingness to walk the student step by step through the process of doing a known item search." – from Baruch librarian

"This research wizard thing is fantastic! ...A great tool for students." – faculty member

"Wow! That site [Research Wizard] is impressive. It is super easy to follow and even gives dates to have each step completed by... I can see how that site would make writing papers a lot less stressful." –student

"The staff of [interlibrary loan] ILL always does a very good job, and I've been so pleased with all the help you have provided in my research! Thanks again." –Research Associate, Arkansas Archeological Survey

I don't really know if you get return emails, but just in case, wanna say GOOD JOB...YOU ALL ARE JUST GREAT..... – faculty member

"This is a sincere thank you for the excellent help I received at Mullins Library not only this summer, but also in the past. I am working on a manuscript that will report research I conducted in Benin, West Africa between 2006 and 2008. I would like to give special mention to [the circulation] and reference librarians whom I found both professional and friendly. THANKS SO MUCH TO ALL!" –visiting researcher

"I love going to the PAM [Performing Arts & Media]! . . . I really wish there were more popular movies here, but the selection is great and I am always here! Keep up the great service PAM!"

Challenges & Concerns

Collections

The overriding concern for the Libraries is that there is insufficient funding for collections to support all of the University's programs satisfactorily. Gaps in the collections are therefore continually being produced which geometrically widen from year to year.

Computing & Equipment

Lack of funds to purchase new hardware, software, and other technologies for library users and library staff is also becoming critical:

- For two years expenditures for computer technology already have been reduced to basic maintenance rather than achieving state-of-the-art status, or even just currency. Required annual software licenses and maintenance are \$80,000.

- The Libraries have 259 in-house computers (58 percent) now out of warranty. At current pricing (\$1,500) replacement costs are \$388,500. In addition to supporting 446 computers, the Libraries maintain 2,024 network connections, 10 servers, and over 225 printers and scanners.
- The Libraries maintain a host of audio and video equipment to enable use of collections in various formats (from reel-to-reel tape and 78 records to LPs, Betamax VCR to multi-region DVD, 8 mm film to online media), and funds are lacking for repair or replacement in the event of breakage.

Personnel

Other concerns facing the Libraries include a self-imposed freeze on new and vacant positions and an inadequate operations budget. The priority needs in personnel include:

Physics Librarian, Head of Collections Management, Assistant Director of the Pryor Center, Distance Education & Instructional Design Librarian, Chemistry & Biochemistry Library Supervisor, Physics Library Supervisor.

Facilities

As long-range planning for a major library renovation and expansion continues, space needs are becoming critical—especially space in Special Collections, Performing Arts & Media, and the Fine Arts Library, as well as space for more instruction rooms, carrels, and group study rooms.

Faculty Publications, Presentations, & Positions 2008-2009

Refereed Publications

Dixon, Janet (Reference & Maps). Jackson D. Cothren, John C. Dixon, and Charles A. Calhoun. "Historical Imagery Collections in a Spatial Library: Key to Discovery of Past Landscapes." *Proceedings of the 41st Meeting of the Geoscience Information Society, Philadelphia October 2006*, edited by Patricia Yocum. 37 (2008): 53-61.

Dong, Elaine (Acquisitions Cataloging). "Using Blogs for Knowledge Management in Libraries." *CALA OPS (Chinese American Librarians Association Occasional Paper Series)* 2 (November 2008): 2-7. Online paper available: <http://www.cala-web.org/files/ops/OPSNov08.pdf>

_____. Wenjie Zhou, and **Tim J. Zou**. "A School-Library-Centered Community Information Resource Sharing Model and Its Impact on Cultural Life of Rural Communities in China." *World Library and Information Congress: 74th IFLA General Conference and Council, 10-14*

August 2008, Quebec, Canada. (Refereed online publication)
http://www.ifla.org/IV/ifla74/papers/106-Zhou_Dong_Zou-en.pdf

Gibson, Theresa (Interlibrary Loan) and **Patricia Kirkwood** (Reference & Collection Development). "A Purchase-on-Demand Pilot Project at the University of Arkansas, for the Proceedings of the Materials Research Society Symposium," *Journal of Interlibrary Loan, Document Delivery, and Information Supply* 19.10 2009: 47-56.

Kirkwood, Patricia E. (Collection Development & Reference), "Using Engineering Theses and Dissertations to Inform Collection-development Decisions, Especially in Civil Engineering," *Proceedings of the American Society for Engineering Education Annual Conference*, Austin, TX, June, <http://soa.asee.org/paper/conference/paper-view.cfm?id=10094>

_____, Michael Culbertson, Esther Crawford, "Rounding up the Collection: the Story of Trail Digital Content Collection," *Proceedings of the American Society for Engineering Education Annual Conference*, Austin, TX, June, <http://soa.asee.org/paper/conference/paper-view.cfm?id=10879>

Lennertz Jetton, Lora (Head, Performing Arts & Media). "Selecting and Using Technology for Student Training" *Technical Services Quarterly* 26.1 (2009): 21-35.

McKee, Elizabeth Chadbourn (Collection Development & Reference) and Anita Mysore. "Librarians and Educators in Partnerships: Instigating the Teachable Moment for Information Literacy in Core Education Courses" in Smallwood, Carol, editor. *Thinking Outside the Book: Essays for Innovative Librarians*, McFarland, 2008.

_____ and **Mary Ada Walker** (Acquisitions Cataloging) "Librarians as Indexers: Taking the Arkansas Publications Index From State Periodical Index in Card Files to Online Database" in Smallwood, Carol, editor. *Thinking Outside the Book: Essays for Innovative Librarians*, McFarland, 2008.

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"The Caveman's Dental Records: What Fossil Teeth Tells Us About the Diets of Early Hominids, and What the Purpose of their Sometimes Impressive Fangs Might Be" (posted July 1, 2008); "Prostate Cancer and Benign Prostatic Hypertrophy: Active Surveillance of the Literature of Watchful Waiting" (posted July 03, 2008); "Combat-Induced PTSD and Blaming the VA : Controversies in the Reliability & Frequency of PTSD Diagnoses, & What the Vietnam Experience Tells Us About Correlations of PTSD with Actual Exposure to Combat and Rates of Malingering" (posted July 6, 2008); "[Alzheimer's Disease: A New Calcium Metabolism Dysfunction Gene & the Question of Genetic Tests for AD](#)" (posted July 7, 2008); "A New Kind of Flu Shot? Is a General Purpose DNA Flu Vaccine on its Way?" (posted July 8, 2008); "Hands: How Genetics, Gender, Evolution & Occupations Shape Them" (posted July 10, 2008); "Aphids" (posted July 11, 2008); "Limiting the Toll Of Lupus and Treatments for Lupus on the Kidneys: New Insights into Systemic Lupus Erythematosus from Genetically-Altered Mouse Models & New Hope for Patients Through Off-Label Use of a Current Prescription Drug" (posted July 15, 2008); "What Happens to the Unconscious Brain Under Anesthesia During Surgery? Dreaming and Awareness with Recall" (posted July 17, 2008); "The Paradox of Extended Electronic Journal Archives: Having More Years of the Back Files of Journals in One's Discipline & in Neighboring Fields Make Very Little Impression Under Today's Means of Weighing Result Relevance by Search Engine Algorithms" (posted July 21, 2008); "Honeybee Colony Collapse Disorder" (posted July 22, 2008); "The Attraction Of The Special Libraries Association And Its Activities For College and University Science Librarians: It's Greater Than The Number Of Those Who Are SLA Members Would Suggest" (posted July 29, 2008); "Is Proteomics Finally Hitting Its Stride?" (posted July 31, 2008); "Tryptophan: Much More Than Something in Turkey That Allegedly Makes You Sleepy After Thanksgiving Dinner" (posted August 14, 2008);

"HIV/AIDS: Progress in Prevention As Reported in *The Lancet*." (posted August 15, 2008); "H5N1: Update on Avian-to-Avian & Avian-to-Human Flu Transmission, Testing, Vaccines, Mortality Rates, Symptomatology, Hospitalization Rates" (posted August 19, 2008); "Are Annual Animal Migrations Becoming a Thing of the Past?" (posted August 20, 2008); "Are Conjugated Linoleic Acids the Next Omega-3 Fatty Acids? The Serious Promise and the Sometimes Over-the-Top Hype of an Over-the-Counter Supplement: CLA" (posted August 25, 2008); "Is Transgenic Introgression Automatically Transgression? Do Genetically Modified Crops Threaten Wild Species (or Ourselves) With Extinction?" (posted August 29, 2008); "Did Their Antisocial Personality Disordered Brains Make Them Do It? Stalkers Who Murder, Serial Killers, Sexual Sadists, and Healthcare Workers Who Kill: An Update on ASPD Diagnosis, Causes, Differentiation of Types, Functional MRIs & Voxel Studies" (posted September 05, 2008); "To Avoid Any Long-Term Cancer Risk From Taking Statins, Should You Stop and Die Surer and Sooner from Cardiovascular Disease? An Old Controversy Flaring Up Again Over the Most Successful Class of Heart Medicines in History" (posted September 12, 2008); "The Courage of ICU Nurses Who Must Save Patients From Themselves: The Controversy Over The Use of Physical and Chemical Restraints on Ordinarily Cognitively Competent & Nonterminal Adult Hospital Patients at Risk Of Pulling Out Their Respirator Tubes" (posted September 19, 2008); "Gastric Lap-Band Weight-Loss Surgery vs. Gastric Bypass Weight-Loss Surgery vs. a Rigorous, Medically Supervised Diet, Prescription Medicine, and Exercise Program for Long Term Weight Loss in the Chronically & Severely Adult Obese" (posted September 25, 2008); "[Marion vs. Melamine: A Timely New Book by Professor Nestle of NYU That Spotlights Pet Food Contamination As An Early Warning Sign of Ongoing Problems in Human Food Adulteration](#)" (posted October 02, 2008); "[The 2008 Nobel Prizes in Medicine: In a Great Year for Virology in Particular, Would You Have Had The Journals They Needed?](#)" (posted October 06, 2008); "That Other 2008 Nobel Prize in Medicine: This Year's Chemistry Laureates Illuminate the BioMedical & Life Sciences on the Pages of Some of the Most Important Journals in Our Field" (posted October 23, 2008); "Halloween Biomedical Readings on Being Buried Alive; Attacked By A Vampire; Poisoned Or Internally Injured By Pin-Or-Razor-Blade Filled Candy" (posted October 29, 2008); "Statins Score a Major Success as a Preventive Prescription Even for Those Patients at Seemingly Low Risk of Heart Disease & Stroke, Excepting that They Have a High C-Reactive Protein Level: Confirming the Value of Statins While Spotlighting CRPs" (posted November 10, 2008); "Evo-Devo: Evolutionary Developmental Biology Revives Links Between Comparative Anatomy and Genomics at the Point of Embryonic Development" (posted November 21, 2008); "The Wild Turkey: The Successful Rebound of America's Historically Most Important Food & Game Bird" (posted November 24, 2008); "VAP: Ventilator-Associated or Ventilator Acquired Pneumonia: A Nosocomial Infection that Challenges Doctors, Nurses & Respiratory Technicians in Hospitals & Long-term Care Facilities" (posted November 26, 2008.); "Vitamin D & Sunlight: Does 'Insufficient' UVB Ray Exposure Put You at Risk of Vitamin D Deficiency? Not Likely, But Less UVB Exposure Might Just Save You From Skin Cancer While Over-the-Counter Supplements Dill Any Gap" (posted December 3, 2008); "Good Things Come in Small Packages: Custom-Designed Nanoparticles in Drug Delivery and

Medical Imaging Contrast Media." (posted December 5, 2008); "The Herrings: The Biology of a Family of Vitamin-Rich, High-Protein Fish, with Ample Supplies of Heart-Healthy Omega-3 Fatty Acids. They Have Been Successfully Fished for Centuries & With Care, Can Be Sustainably Harvested for Centuries More" (posted December 15, 2008); "A Brilliant Overview of Post-9/11 Psychiatric & Psychological Studies by Jackie Mardikian, AHIP, A Medical Librarian Who Lost Her Son in the World Trade Center Attacks." (posted December 16, 2008); "Could Persistent Nasal Misery Be Relieved By a MIST? Chronic Rhinosinusitis and Minimally Invasive Sinus Technique" (posted December 19, 2008); "Cellular Reprogramming: The Extraordinary Potential of Transplanting Stem Cells Produced by Oocyte Stem Cell Factories Whose Own Nuclei Have Been Removed and Replaced by Specialized Adult Cellular Nuclei" (posted January 5, 2009); "Functional Food Health Advertising: Is Everything that Is Claimed to Be Bioactive or an Antioxidant Essential in Great Quantities or from Specific Food Types? Plant-Based Sources Are Abundant But Few Firm Conclusions on the Validity of Nutrigenomics" (posted January 8, 2009); "Is Fear Of Being Attacked In The Animal Kingdom Inherited Or Learned? If Forgotten, Can It Be Re-Learned? Joel Berger's Book, 'The Better To Eat You With' Offers Some Clues" (posted January 12, 2009); "The Observed Psychosocial & Psychopharmacological Commonalities Between Schizophrenia & Bipolar Disorder Seem More Than Just A Coincidence: Can We Now Add A Common Genetic Basis?" (posted January 23, 2009); "It's Surely Not The Bumps On Your Head; But Differences In Cortical Corrugation Certainly Appear To Be Connected With Autism Spectrum Disorders & Possibly With Higher Intellectual Functioning" (posted February 3, 2009); "Will Global Warming & Increased CO2 Increase Crop Yields?" (posted February 4, 2009); "Ants, Social Caterpillars, Traffic Jams that Don't Happen, Audrey Dussutour, Jean-Henri Fabre, & the Continuing Fascination of Insect Behavior" (posted February 6, 2009); "Does The Long-Term Use Of Proton Pump Inhibitors Like Omeprazole (Prilosec™), Lansoprazole (Prevacid™) Or Esomeprazole (Nexium™) Predispose Patients To *Clostridium difficile* Infections? What About Patient Quality Of Life?" (posted February 9, 2009); "The Origins of Darwin's Success, His Penchant for Writing Books & the Question of Inheriting Genius & Passing It on to Descendants" (posted February 17, 2009); "Viral Oncolysis or Oncolytic Virotherapy: Viruses Modified to Attack Tumors" (posted February 19, 2009); "The Evolutionary Psychology of Women's Preferences for Differing Types of Men at Different Times of Their Reproductive Cycles & Men's Responses To Them" (posted February 23, 2009); "The Evolution of Human Walking: How Monkeys, Apes, Hairiness, Hunting, Toe-Length & Muddy Footprints Helps Us Understand Why We Do It the Way We Do It." (posted February 27, 2009); "The Biology & Medicine of President Obama's Graying Hair—and Ours as Well" (posted March 5, 2009); "What is Regenerative Medicine? And What Will an Easing Of Restrictions on Embryonic Stem Cell Research Mean for this Field? (posted March 10, 2009); "House Cats as Killers of Vermin and Wildlife. (posted March 26, 2009); "The Sand Fly & Leishmaniasis: Is an Unfamiliar Insect Vector & a Neglected Infectious Disease Coming to a Home Near You with a Returning Veteran, Recent Immigrant, or Vacationing World Traveler?" (posted March 30, 2009); "A Big Stimulus to Health Informatics That May Have Some Cart-Before-the-Horse Problems & Potential for Creating More Nationwide Guidelines to What Medical Practices &

Procedures Will Be Allowed or be Reimbursable" (posted April 01, 2009); "Prion Proteins: How Studies of Yeast Help us Understand the Assembly Line Manufacturing of Beta-folding Amyloid Plaques Strongly Associated with Alzheimer's Disease in Humans" (posted April 07, 2009); "Accidental Falls & Fall Prevention: A Brief Overview of Factors Inspired by an Excellent Presentation by Nurses from the Veterans Health Care System of the Ozarks in Fayetteville, Arkansas" (posted April 8, 2009); "Do Snake Venoms Evolve According to the Prey They Are Intended to Kill, Or Do Snakes Just Dial Up the Dosage or Concentration of Whatever Venom They Have to the Size of the Prey in their Sights?" (posted April 24, 2009); "Autistic Toddlers and Young Children: Are their Deficits in Interpreting the Ordinary Human Emotions of Others Tied In with Underlying Deficits in Paying Preferential Attention to Ordinary Human Motion in General?" (posted April 30, 2009); "[H1N1 2009: The Swine Flu is Not About the Pigs. It's About Viral Recombination Possible in Many Animals Including Man, and Can Be Combated with Sensible Precautions & Good Science](#)" (posted May 13, 2009); "[Lowering Triglycerides: Dieting, Exercise, Niacin, Statins, Fibrates, Nuts & Fish](#)" (posted May 22, 2009).

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Abstracts

Jones, Phillip (Interim Head, Fine Arts). Abstracts of five articles from *Arkansas Historical Quarterly* 66.3 (Autumn 2007), six articles from *Arkansas Historical Quarterly* 66.4 (Winter 2007),

four articles from *Arkansas Historical Quarterly* 67.1 (Spring 2008), and four articles from *Arkansas Historical Quarterly* 67.2 (Summer 2008), in *America: History and Life* database.

Presentations

Dixon, Janet B. and Lora Lennertz-Jetton, Anne Marie Candido, and Molly Boyd. "Packaging Your Resources to Go? Meet Hogworthy, The Research Paper Wizard." Poster presentation at Association of College and Research Libraries (ACRL) Conference, Seattle, March.

Dillard, Tom. "Going Beyond the Arkansas Traveler: Some Thoughts on Arkansas Transportation History," Discovery Lecture, Arkansas Tech University, September 28, 2008; "Arkansas Civil War Infrastructure," Civil War Roundtable of Arkansas, October 28, 2008, Little Rock; "Conducting Oral History Interviews," to Prof. Steve Sheppard's legal history class, School of Law, February 9, 2009; "African American Entrepreneurial History in Arkansas," to Prof. Barbara A. Lofton's class in the Walton College of Business, March 11, 2009; "Civilian Life Before & During the Battle of Pea Ridge," Pea Ridge National Military Park, June 13, 2009, Garfield, Arkansas; "Arkansas Civil War Infrastructure," Civil War Roundtable of Northwest Arkansas, June 25, Springdale.

Jones, Phillip and Lora Lennertz Jetton (Head, Performing Arts & Media). "Consolidation of Public Service Desks—Signature Blend or Strange Brew?" Discussion led at the Association of College and Research Libraries Fourteenth National Conference, Seattle, Washington, March 14.

McKee, Elizabeth. "Announcing the CUARL Arkansas Education Portal" Arkansas Library Association, Rogers, October 6.

Elizabeth McKee and Jan Dickinson (UAFS). "The Council of University Arkansas Research Libraries, CUARL, and Outreach to K-12 Education," Arkansas Association of Instructional Media, School Media Specialists annual conference, Rogers, April 19.

McKee, Elizabeth. "Native American Children's Books Award Winners and Information Sources," Native American Education Symposium book panel, Fayetteville, November 6.

Nutt, Timothy G. "Perry County War of 1881," Perry County Historical & Genealogical Society, Perryville, AR, November 11; Co-Presenter with Diane F. Worrell, "Charting Change: Creating an Archival Five-Year Strategic Plan at the University of Arkansas Libraries," Society of Southwest Archivists Annual Conference, Shreveport, LA, May 21; "The Fourche La Fave River and Its Influence on Perry County," Perry County Historical & Genealogical Society, Perryville, AR, May 12.

Megan Perez. (Librarian in Residence). Keynote Speaker. "Practicing Proficiency: The Past, Present, and Future of Residency Programs." National Diversity in Libraries Conference (NDLC), Lexington, KY, October 4.

Salisbury, Lutishoor. "Bibliometric Study of the Literature relating to NSDL." Paper presented at the NSDL Partners meeting Lightning Talk session, Washington, D.C., October 1, 2008 (prepared with Jeremy Smith)

_____. "The Impact of BioOne Journals." Paper presented at the Charleston Conference, November 7, 2008, Charleston, SC. (co-authored with Carolyn Mills).

_____. "A Study of Faculty Publishing and Citation Patterns." Paper presented at the Charleston Conference, Charleston, SC, November 6, 2008.

_____. "Use of Citation Analysis to Build Research Collections." Paper presented at Arkansas Libraries Association Conference, Springdale, October 6, 2008.

_____. "Co-existing with Google." Five-minute presentation made at the University of Arkansas Faculty Teaching Camp, July 16, 2008.

Worrell, Diane F. "Charting Change: Creating an Archival Five-Year Plan," Co-presenter with Timothy G. Nutt. Society of Southwest Archivists Annual Conference, Shreveport, Louisiana, May 20-23, 2009.

Zhou, Wenjie Zhou and **Tim J. Zou.** "A School-Library-Centered Community Information Resource Sharing Model and Its Impact on Cultural Life of Rural Communities in China." 2008 IFLA, Quebec, Canada, August 12, 2008.

Grants/Fellowship Awarded

Lutishoor Salisbury. BioOne grant to partially fund attendance and presentation at the 8th BioOne Publishers and Partners Meeting, Washington, D.C., April 17. \$500.00.

Megan Perez. Writer and Project Manger. "Diversity Enhancement Collection Grant" (DCEG), an \$8,000 monograph acquisition award sponsored by the Office for Diversity and the Office of the Provost.

Positions Held

Tom W. Dillard. Editor-in-Chief, *Encyclopedia of Arkansas History & Culture.*

Necia Parker-Gibson. Managing Editor, *Behavioral & Social Sciences Librarian* (journal) through December 2008.

Patricia Kirkwood. *Knovel Library* Advisory Board, 2008 – .

Timothy G. Nutt. Editor, *Flashback*, Washington County Historical Society, 4 issues.

Tony Stankus. Director, BioMedical & Life Sciences Division, 2008-2009; Project Leader, the DBIO Top 100 Journals Poll, a part of the division's official observation of the centennial (2008-2009).

Juana R. Young (Associate Dean). Editorial Board, *Clues: A Journal of Detection*.