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Operations Management

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Change in MSOM Degree Requirements

Effective for Students Admitted for Fall 2008 and Thereafter

In order to provide more consistency in the MSOM degree program and to ensure that all students graduating from the program obtain a solid common grounding in core Operations Management subjects, we are revising the requirements for degree completion. ***This change applies to all students admitted for Fall 2008 and thereafter.*** These students will have four required courses to complete in the program instead of one.

New requirements for degree completion:

1. OMGT 5003 Introduction to Operations Management
2. OMGT 4783 Pro-

ject Analysis and Control (new title to be Project Management for Operations Managers)
 3. ***Either*** OMGT 5123 Finance for Operations Managers ***or*** OMGT 5463 Economic Decision-Making
 4. ***Either*** OMGT 4623 Strategic Management ***or*** OMGT 5873 Organization and Control

These course options are readily available at all sites with the exception of OMGT 4623 which is not available by video or internet. OMGT 5003 Introduction to Operations Management will continue to be required as one of the student's

first four graduate courses, while the other required courses may be taken at any time in the program. If they wish, students may also take both OMGT 5123 and OMGT 5463, as well as both OMGT 4623 and OMGT 5873. The addition of these degree requirements should not have a negative impact on students' progress toward any of the certificates we offer.

We feel that this change is a positive one that will enhance the academic integrity of the program, while better equipping all our students to be operations managers.

Watch Out for Fraudulent Emails

Recently hackers have once again attempted to fool U of A account holders through an email scam. This attack purports to originate from the administrator of uark.edu accounts, and claims that individual accounts will be removed if the message is not responded to. This message is completely

fraudulent and should be ignored by all uark.edu account holders. University IT Services (formerly Computing Services) is taking steps to filter these messages.

However, **users that may have replied to the email message should immediately change their password** using PASSweb (<http://www.uark.edu/>

passweb) to prevent unauthorized access to their account.

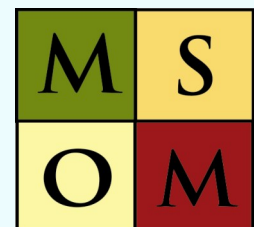
University IT Services WILL NOT send messages requesting user account passwords or other personal information to be communicated via email. For questions or concerns, please contact the UITs Help Desk at 575-2901 or security@uark.edu.

IMPORTANT DATES TO REMEMBER:

- ◆ 3/28/08: Comp Exams
- ◆ 4/23/08: Last Day to Withdraw from Term IV with a "W"
- ◆ 4/28/08: Term V Registration Begins
- ◆ 5/10/08: Commencement
- ◆ 5/14/08: Term V Classes Begin

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Fayetteville faculty members pose for a picture after an OMGT faculty meeting at Mary Maestri's restaurant. Back row (left to right): Adam Kees, Jeff Bean, Jim Raynor, Cliff Sandsmark, Jim Collier, Ed Pohl. Front row (left to right): Don King, Lou Adler, John Moores, Rick Teague.

Student Spotlight: Carrie Jones



Carrie Jones grew up in Harvey, Illinois, a suburb of Chicago. She has B.S. degrees in Industrial Engineering and Business Administration from Florida A&M University. Currently, she is working for Wal-Mart as a Sr. Finance Manager for the Logistics Financial Planning and Analysis Team and is also a Personal Sustainability Project Captain at Wal-Mart.

Carrie decided to continue her education and get a B.S.I.E. after completion of her

B.S.B.A. During her corporate internships it became evident that engineering/operations and business/finance did not speak the same language. Holding these two degrees Carrie was better able to understand how these business units viewed company problems and could effectively bridge the gap in communication between the two. She enrolled in the MSOM Program as a means to enhance her current skill set by learning additional tools that can help her further bridge the gap in communication and methodology between business and engineering.

She has a varied work experience spanning several companies and industries including: Toyota

(automotive), 3M Company (industrial), Pfizer, Warner Lambert, McNeil Consumer Products (consumer health care), Ryder Logistics (logistics), and Wal-Mart Service Merchandise (retail). Carrie has learned a lot about each company's corporate culture and takes highlights from each to help her as she continues forward in both her academic and professional careers.

She enjoys reading historical romance and sci-fi/paranormal novels. Other hobbies include ceramics, cooking, baking, planning theme dinners, traveling, and fantasy football. Carrie has been married for six years and resides in Bella Vista with her husband Nobleton.

Keep us posted! Have you gotten married, had a baby, received a promotion, run a marathon, caught a BIG fish, etc...? Email your news, announcements and pictures to omgtfay@uark.edu to share with your OMGT classmates!

Commencement Information

Students who plan to attend commencement often ask us which ceremony is best to attend. It's all a matter of preference, and you are welcome to attend both the General Commencement and the College of Engineering Commencement. We will have a free luncheon for students and their guests in Bell Engineering between the two ceremonies so students can attend either or both and have a nice meal without the search for a restaurant that can accommodate them. Also the luncheon is an opportunity for the OMG T faculty and staff to visit with the students and their families, and we always enjoy that.

Here's a rundown of each ceremony:

General – Bud Walton Arena, 8:45 am. line up at

8:00. MSOM students will process across the stage to receive their diplomas individually. This ceremony has a lot of pomp and splendor and lasts about 3 hours. The speaker may be a well-known person (past speakers include Hillary Clinton and Queen Noor of Jordan), and is typically some one distinguished in business or politics. Students may invite as many guests as they'd like for it's in the huge Razorback basketball arena. The audience is some distance from the graduates, and guests are not allowed on the floor to take pictures. Professional photos of each student will be taken and are available for purchase.

College of Engineering - Barnhill Arena, 3:30 pm, line up at 3:00. MSOM students will process across the stage to receive their diplo-

mas individually, and local OMG T faculty members will form a receiving line to offer congratulations after students receive their diplomas. This ceremony also has pomp and splendor, but on a lesser scale than General Commencement. The Engineering ceremony lasts about 2 hours. The speaker is typically someone who has had a distinguished career in Engineering. Again students may invite as many guests as they'd like, and the audience is closer to the graduates. Professional photos of each student will be taken and are available for purchase, but guests are not allowed on the floor to take pictures.

For more information, go to <http://www.uark.edu/home/commencement.php> or contact your site coordinator.

Word Of Mouth: Our Best Recruitment Tool!

THANKS! I want to thank all of you for doing such a wonderful job of spreading the word about our program. Thanks to you, we had 12 new students enrolled in Term III!

With so many students graduating this year, I need your help to increase our enrollments in order to keep our program strong.

I encourage you to continue telling everyone you know about our program and to give people copies of *The Razor's Edge* and our brochures to pique their interest! See me if you would like a poster or other information to post at work.

Just have your associates complete our application and write "referred to by" fol-

lowed by your name at the top. For every person you refer, you'll get to choose a gift. I have UA ball caps, golf balls and more!

Again, thanks for spreading the word!

**Remember:
You'll get your
choice of a t-
shirt, ball cap or
other item for
every applicant
you refer!**



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**MASTER OF SCIENCE
IN
OPERATIONS MANAGEMENT**

The **Operations Management Master of Science** program at the University of Arkansas focuses on the essential concepts, methods and tools needed to successfully manage work processes and people in a wide spectrum of organizations, including business/industry, military, government and non-profit. Geared toward the working student who typically holds a professional or management position in an organizational setting, the program offers live evening classes that meet in five 8-week terms per year. Courses are also available in DVD/CD, online and independent study formats.

The Operations Management curriculum emphasizes practical knowledge in such areas as project planning, quality management, economic decision-making, supply chain management, human behavior analysis, operations research, and many other areas of importance to today's manager. Students are able to select from over 20 courses to make up the ten required to complete the degree. Through course selection students can also earn certificates in areas of specialization such as **Industrial Management, Business Management, Human Resource Management, or Health & Safety Management**. The University of Arkansas is accredited as a graduate degree granting institution by the Higher Learning Commission of the North Central Association of Colleges and Schools.

Meet Your Professor: Randy Roy

Randy Roy is one of our faculty members at the University of Arkansas campus at the Naval Support Activity Station in Millington, Tennessee. He also teaches distance courses to students at other locations. Roy graduated from the OMGT program in 1996 and has been teaching for the OMGT program for the past 6 years.

Roy recently retired after 25 years at FedEx. As Vice President of Network Computing, he sat on several industry and university boards and counsels. He spent five years on the board of directors for research consortium at MIT (Massachusetts Institute of Technology) for artificial intelligence. The consortium was called "Things That Think". Roy's role was to help steer MIT's research in artificial intelligence into areas with practical industry applications such

as low cost RFID tags.

In addition to teaching, he is a business consultant in the areas of telecommunications, project management and strategic management.

Roy's lifelong hobby and passion is astronomy and he has done quite a bit of consulting and served on numerous boards and committees for telescope manufacturers and astronomical observatories. You can catch him out almost every evening when the skies are clear in his private observatory stargazing until the early morning hours. Another hobby is mountain climbing and he's climbed several mountains in Colorado, the Cascades (Pacific Northwest), Mexico and South America. Along with his son, Tony, he has completed the 52 mile Santa Cruz loop in the high Andes



above Lima, Peru in 2002. He is planning a trip to Peru later this year with his wife to trek along the Inca trail and visit Machu Picchu, the famous "Lost City of the Incas."

Both his son Tony and daughter Lisa are married to medical doctors. Roy has no grandchildren yet, but holds out hope. Lisa is completing her doctorate in history this spring at Emory University. Tony is the vice president of marketing for Alliance Health corp. in Salt Lake City. Roy and his wife live in Lakeland, Tennessee in a house they built overlooking a 240 acre lake. Roy says that she was the designer, project manager and general contractor and that he was the "helper".