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2020

Transit and Parking Department Annual Report, 2020

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FY 2020

Annual Report

Transit and Parking



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Transit and Parking Mission and Vision Statements

Mission

The Transit and Parking Department is committed to providing safe, reliable, and convenient transit, paratransit, charter, and parking services for the university community and the general public. Through communication, initiative and integrity the women and men of this department are dedicated to providing quality services and support for an environment conducive to excellence and to developing employee commitment and satisfaction.

Vision

Transit and Parking is a best in class provider of transit, parking and charter services to the campus community in support of the university and its mission.

Transit and Parking Accomplishments FY20

Transit

Implemented a bus procurement consortium for all transit providers in the state, in conjunction with the Arkansas Department of Transportation. This program created a state procurement contract for transit buses, saving state transit agencies money on bus procurement and eliminating the tedious federal piggyback procurement process.

Rebranded two buses with the new paint scheme. We continue to transition to the new scheme by ordering buses that display the new branding and rebranding older buses that will remain in the fleet for several more years.

Purchased two 40-foot long low floor Gillig buses with the new exterior branding and interior design. The new buses will reduce maintenance cost and provide better equipment for passengers.

Used GPS ridership data to plan bus route changes for the first time. Through the implementation of Passio Technology, we were able to know the number of passengers boarding and exiting the bus at every stop throughout the day.

Worked with Alliance Transportation Group, the Northwest Arkansas Regional Planning Commission, and Ozark Regional Transit to develop the 10-year transportation development plan. This plan will guide public transit expansion in the region for the next decade.

Revised transit routes and operating procedures, including personal protective equipment and bus sanitizing procedures in response to the Coronavirus pandemic.

Parking

Parking control officers and dispatchers were placed in uniform. This helped improve their appearance and made them more visible to those who need assistance or information.

Replaced the old electric vehicle charging station with a new level 2 Charge Point two-vehicle charging station. This system provides reports of usage to help determine the reduction in greenhouse gas emissions from the vehicles using them. It also allows us to monitor usage to determine the need for more charging stations.

Launched Spin electric scooter program in October, in conjunction with the city. This program provides another micro-mobility option for the campus community.

Held a food drive in which more than 550 nonperishable food items were donated to the Jane B. Gearhart Full Circle Food Pantry in November and December.

Worked with an Industrial Engineering Capstone Class to evaluate parking patrol routes and determine a more efficient routing for parking patrol staff.

Developed an integration with Workday for our Flex system, in conjunction with the Workday team and University Information Technology Services, to exchange parking and payroll data between the two systems.

Installed MiStall cameras in the Garland Avenue Garage to monitor the 30-minute customer spaces for the merchants. These cameras record the time the vehicle parks and report the length of time the vehicle remains parked. This system eliminated the need to electronically chalk tires and time customers.

Charter

Charter Services operated 372 hours of service, saving the campus \$19,819 in charter expenses compared to the cost of using a private operator. This brings the total savings since FY10 to \$1,054,874.

Evaluated the cost to update charter equipment and continue to operate the charter program and decided to stop the program at the end of the fiscal year. When it was started there were not sufficient private charter operators to serve the needs of the campus. This is no longer the case.

Received and put in operation the new cut-a-way bus for the Arkansas Research and Technology Park (ARTP) and Cato Springs Research Center. The vehicle was branded with the ARTP logo and J. B. Hunt logo. This vehicle was a collaboration between the College of Engineering, the Sam M. Walton College of Business, and J. B. Hunt Transportation Services, Inc.

**Transit and Parking
Verifiable Objectives
FY20**

Communications

Operations

Increase use of lot 99 for daily park-and-ride service through publicity on social media and press releases. To be completed and evaluated by May 1, 2020. David Wilson. Completed March 13, 2020.

Reduce the number of vehicles that must be relocated for each athletic event during each sport's season through the use of social media. To be completed and evaluated by April 1, 2020. David Wilson. Completed March 5, 2020. In addition, the change in garage priority for permit assignments, approved by the Transit, Parking and Traffic Committee in October 2019, will further assist in this objective. The change is to be effective July 1, 2020 and should significantly reduce the number of vehicles that must be relocated.

Transit

Operations

Implement a bus procurement program with the Arkansas Department of Transportation to provide a procurement contract for transit bus replacement. Contract to be in place by June 30, 2020. Adam Waddell. Completed by June 30, 2020.

Use ridership data to evaluate existing stops and to plan route changes. Adam Waddell. Completed January 1, 2020. The data was also used to evaluate changes for spring 2020 semester.

Planning

Develop a plan to expand the fleet and staff to meet the transit needs determined by the Transit Development Plan (TDP) created for the Northwest Arkansas Regional Planning Commission. To be completed by June 30, 2020. Adam Waddell. This is on hold pending finalizing the TDP, due to COVID-19 pandemic.

Explore the possibility of a park-and-ride lot near the intersection of Garland Avenue and Drake Street. Evaluation to be completed by June 30, 2020. Adam Waddell. We are continuing to explore the possibility.

Parking

Operations

Obtain approval of a campus off-road vehicle use and parking policy with input from affected departments. The policy will be reviewed by the Transit, Parking and Traffic Committee by February 1, 2020. To be implemented by June 30, 2020. Andy Gilbride. The effort is ongoing and still in progress.

Implement a uniform program for the parking control officers to make them more visible and appear more professional. The officers will be in uniform by November 15, 2019. Andy Gilbride. Completed December 15, 2019.

Evaluate, select and install an appropriate number of electric-vehicle charging stations in appropriate locations on campus. Revise the rules for utilizing these spaces including reimbursement for the electricity charge by vehicle operators. Evaluation to be completed by February 15, 2020. Request for proposal for additional stations to be prepared by March 1, 2020. Installation of new stations to be substantially complete by August 15, 2020. Henry Lays. (As of December 31, 2019, only six people were using the existing charging station. While there is currently not sufficient use to justify the purchase and installation of additional stations, this situation will continue to be monitored during the 2020-2021 academic year).

Prepare to implement a license plate recognition (LPR) system for parking permissions and enforcement. Actual implementation will be contingent upon the Workday system being implemented on campus during the summer of 2020. Betty Blomberg, Debbie Wood and Andy Gilbride. Delayed due to Workday implementation. Expect to implement during FY21.

Planning

Develop a plan to implement a performance-based parking meter rate system to provide adequate meter parking near buildings for short durations, and to encourage long-duration hourly parkers to use the parking garages. The plan will be presented to the Transit, Parking and Traffic committee by May 15, 2020. Debbie Wood and Henry Lays. This was delayed so that it can be implemented at the same time as the parking permit assignment changes.

Develop a plan and prepare to implement a zone-based parking system where each lot is located within a tier and all lots in the tier will have the same permit fee regardless of the classification of the permit holder. Lots will have a priority for the designations eligible for parking in the lot. Plan to be completed by June 30, 2020. Andy Gilbride and Debbie Wood. Delayed pending the implementation of a license plate recognition system.

Develop campus parking lot standards for Facilities Management (FAMA) campus design standards manual. To be completed by March 1, 2020. Henry Lays. This is still in process.

Sustainability and Maintenance

Update the five-year garage maintenance plan including estimated budget. To be completed December 15, 2019. Henry Laves. Completed December 15, 2019.

Revise parking lot maintenance plan including frequency for repainting and seal coating. Create a list of all lots including their current condition and schedule for maintenance for the next 10 years and a projected budget. To be completed by June 30, 2020. Henry Laves. In progress with anticipated completion by October 1, 2020.

Continue to evaluate and replace lighting fixtures in parking facilities as needed to reduce electricity consumption and operating costs. This will be an ongoing project with fixtures being replaced as they fail. Henry Laves. Continuing.

Charter Program

Develop a plan for a sustainable campus charter operation. Plan to be completed by February 1, 2020. A. J. Bellard and Adam Waddell. Completed December 18, 2019. Eliminating charter operation effective June 30, 2020.

Revised June 30, 2020

Time Line

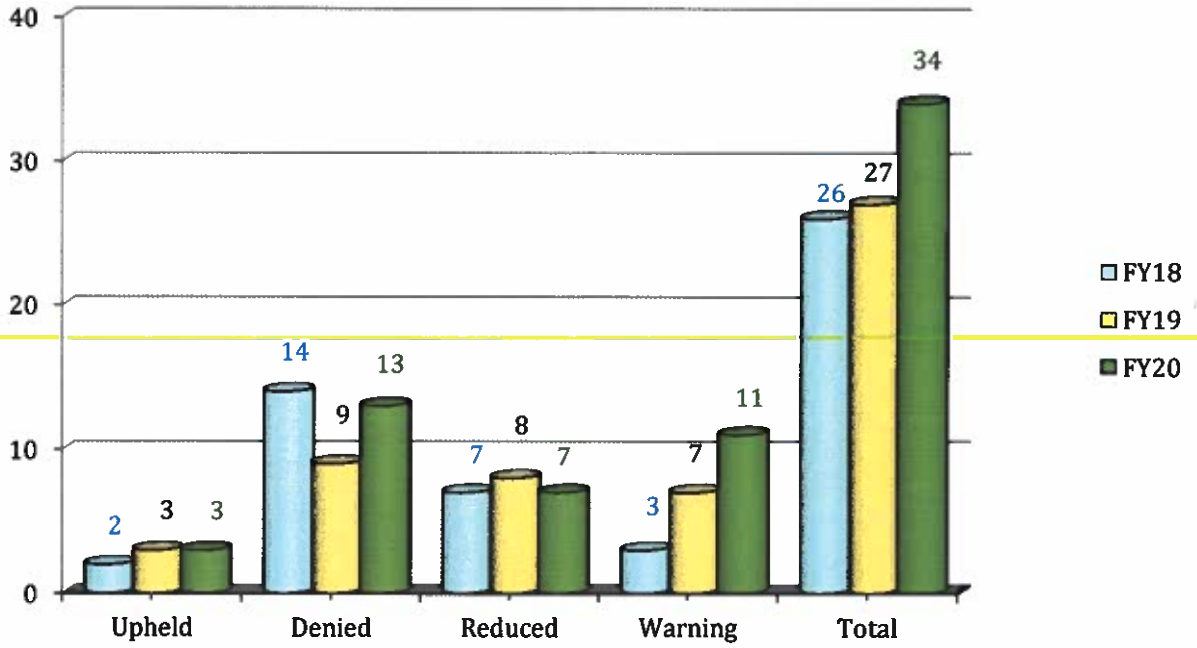
Transit Events	
Parking Events	
Other Events	
1972-79	University Police manages the parking program, Facilities Department (Physical Plant) manages shuttle bus system.
1978	Parking permit costs were: \$100 for Reserved parking, \$20 for faculty/staff, \$10 for student (on or off campus).
1979	July 1979 - Parking program and shuttle bus service combined to form the Transit and Parking Department. Frank Scott was hired as the first Director. Blue, Green, Brown and Orange bus routes and paratransit van service begin in August 1979.
1980	Buses operate for final exams. Gray and Tan bus routes established. One-millionth passenger carried on October 1. Buses operated from 7:00a.m. - 5:30p.m., Monday-Friday.
1981	First use of "Park and Ride" to identify parking lots near transit bus stops.
1982	December 1982 - Transit and Parking moves from its location at 608 Storer St. (Scott House) to its current location at the Administrative Services Building.
1987	Total parking spaces on campus - 6,300. 11 Full time bus operators. Transit service reduced due to budget cuts (Orange route discontinued, other routes reduced number of buses on route and stop time for service was cut back to 5:00 p.m.)
1988	First night reserved parking lots (reserved until 7:00 p.m.).
1989	First federal grant awarded for operation of Razorback Transit. Transit maintenance facility destroyed by high winds. First bus stop shelter erected. First electronic parking citation system implemented.
1990	First fixed route summer service implemented. Razorback Transit Red Route implemented. First permanent bus stop shelters (7) erected. First payroll deduction program for payment of parking permits and citations. First commuter permits issued.
1991	New Transit Maintenance Facility dedicated. First Razorback Transit Night Service.
1992	First use of credit cards to pay for parking permits and citations (April 1992). A charge was implemented for Visitor and Vendor permits. First use of Arkansas Crime Information Center to identify vehicle license numbers of unknown parking violators.
1995	Frank Scott, First Director of Transit and Parking, retires after 16 years.
1996	First year for hangtag permits.
1997	Total parking spaces on campus - 8,658.
1988	Total parking spaces on campus - 8,897. UA hosts Transit Day. Ads are used inside of Transit buses. Transit student fee established summer 1998 after reduction in federal transit administration funding.
1999	Transit student fee of \$8.00 a semester implemented by a vote of students. Total parking spaces on campus - 8,824. Intermodal Transit Facility (Stadium Drive Parking Garage) dedicated with 586 parking spaces.
2000	Total parking spaces on campus - 9,190.
2003	Total parking spaces on campus - 9,810. Pomfret Express route added, Spring 2003. Safe Ride started, April 2003. Saturday transit service stated, August 2003.

2004	Total parking spaces on campus - 9,224.
	Lot 56 Express Route established, March 9, 2004.
	Fourth Safe Ride vehicle added, a cutaway bus.
2005	Total parking spaces on campus - 10,127.
	First year for repositionable permits.
	Phase I of the Harmon Avenue Parking Garage opened with 511 parking spaces. The cost of construction was approximately \$23 million, with total project cost including A&E fees, William Street and Harmon Avenue was approximately \$29 million. The completed Harmon Avenue Parking Garage opens August 2005 with a total of 2,149 parking spaces.
2006	Total parking spaces on campus - 11,899.
	Published first Parking Survival Guide. On campus tow storage lot implementation.
	Installed first bicycle racks on Razorback Transit buses.
	Three vans purchased with Safe Ride funds to be used for Safe Ride operations. Expanded Safe Ride program to Monday and Tuesday nights with Night Owl route from 10:30 p.m. - 12:30 a.m. Implemented uniforms for Razorback Transit drivers. Fleet size 21 buses, 6 paratransit vans, 3 Safe Ride vans purchased.
2007	Total parking spaces on campus - 12,247.
	Online parking permit sales, appeals and citation payments available via web site.
	Implemented Purple Route, August 2007.
2008	Total parking spaces on campus - 11,380.
	Upgrade PowerPark Classic to Flex, April 2008.
	Construction begins on the Garland Avenue Parking Garage (December 2008).
2009	Total parking spaces on campus - 12,209.
	Added two cutaway buses for charter services.
	Full-time parking employees - 29; Full-time transit employers - 34, Total - 63.
	Implemented scooter parking.
2010	Total parking spaces on campus - 11,763.
	Hertz on Demand introduced.
	Started using Luke meters from Schlumberger.
	Garland Avenue Parking Garage completed - August 2010 (1,501 spaces)
2011	Total parking spaces on campus- 12,900.
	Implemented meter codes at Luke meters.
	Started selling ad space in garages.
2012	Total parking spaces on campus - 12,896.
	Parkmobile introduced.
	Added 2 buses to the transit fleet for a total of 25 buses.
2013	Total parking spaces on campus - 13,075.
	Transit topped 2 million riders.
2014	Performed garage condition assessment for Stadium Drive, Harmon Avenue and Garland Avenue Garages.
	Added second information technology support position.
	Began transportation study with Nelson Nygaard.
	Added a collection position when citation billing and collections were returned from the treasurer's office.
	Implemented Work-It-Off Program for student citations.

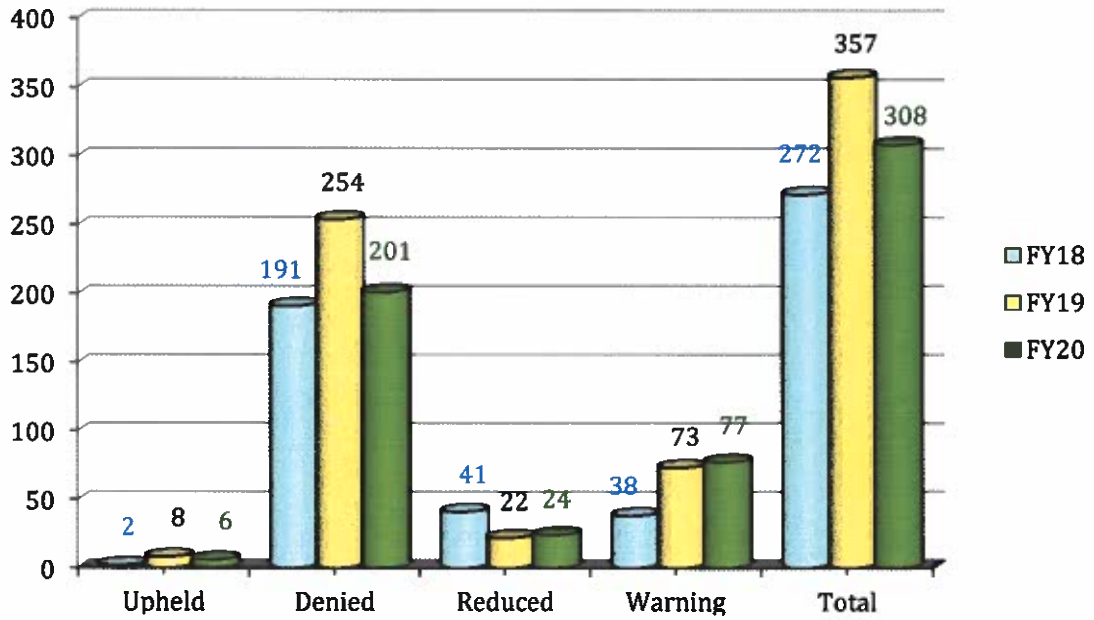
2015	Implemented Reserved Scooter Parking, Zipcar Program and Parkmobile Program for campus departments.
	Added a Fiscal Support Supervisor position.
	Reestablished credit card acceptance in Luke multiple-space meters.
	Lost 135 parking spaces due to campus construction.
	Added pedestrian bridges to the north side of the Harmon Avenue Parking Garage.
2016	Transit ridership exceeded two million passengers.
	Nelson Nygaard submitted the draft Campus Transportation Study.
	Transit implemented bidirectional linear bus routes, reducing the number of loop routes.
	Added two interns to assist with social media.
	Developed new branding for Razorback Transit buses.
	Transit Association.
2017	Reopened Reserved lot 19 in April.
	Total parking spaces on campus - 13,551.
	Implemented maternity parking program.
	Bus operators placed in full uniforms.
2018	Transit created the Graham Street Training Center.
	Implemented uniforms for parking patrol field supervisors.
	Expanded parking lot 14 creating 60 new faculty/staff parking spaces.
	Total parking spaces on campus - 13,570.
	Lot 99 (remote) was constructed adding 1,100 parking spaces.
2019	Hired Communications Director.
	Razorback Transit received the Excellence in Grant Management award from the Federal Transit Association.
	Removed the gates at Harmon Avenue Parking Garage.
	The transit bus lot was enlarged to accommodate additional bus parking and training area.
	Installed LED fixtures in the Harmon and Stadium Drive Garages.
	Conducted focus groups and an on-line survey concerning transit and parking operations and shared results with the university.
	Installed Intelligent Bus System hardware and software on transit buses that included upgraded Automated Vehicle Location (AVL) technology, Automated Voice Annunciation (AVA), Automatic Passenger Counting (APC), and management software that ties all three together.
	Implemented Passio Go! app providing real-time bus location information to passengers as well as route announcements in the event of route deviations or delays.
	Launched VeoRide bike share program for campus, in conjunction with the City of Fayetteville and the Campus Sustainability office. Providing both bicycles and e-bicycles for rent on campus and in the city.
	Razorback Transit received the Excellence in Grant Management award from the Federal Transit Association.
Expanded campus parking lots 38 and 99, gaining 727 parking spaces.	
Implemented a new bus route to serve Remote parking lot 99.	
Total parking spaces on campus - 14,621.	
Conducted a pilot program allowing parking lot 47N to be used by permit holders and as hourly parking using the Whoosh! smartphone app.	
Developed and published a WordPress site, Talk T&P, to provide more information to our customers.	
Added parking information to campus map including permit requirements and hours.	

	Worked with the City of Fayetteville and with Spin, as they implemented the use of e-scooters on campus.
	Expanded lot 10 to the north, renumbering it lot 78B, adding 33 spaces.
	Eliminated bicycle permit requirements on campus.
	Constructed lot 77 for resident reserved parking for Adohi residence hall. 130 spaces.
	Purchased the first cut-a-way van for the Arkansas Research and Technology Park shuttle. Had used a 15 passenger van previously.
	Tested CivicSmart single space parking meters to replace Duncan single space meters. These meters accept credit cards in addition to coins.
	Developed new sanitizing procedures for transit buses and Arkansas Research and Technology shuttle due to corona virus pandemic.
	Changed garage priority to favor on-campus residents to reduce the number of residents who must move their vehicle for athletic events and to provide closer proximity parking for residents.
	Moved the metered spaces in the Harmon Avenue Garage from levels 8 and 9 to levels 1 and 2 to reduce traffic congestion on Harmon Avenue caused by hourly turn over.
	Total parking spaces on campus - 14,807.
2020	Citations were not issued from May 19-August 15 and warnings were issued from August 16-August 21 due to COVID-19 Pandemic.

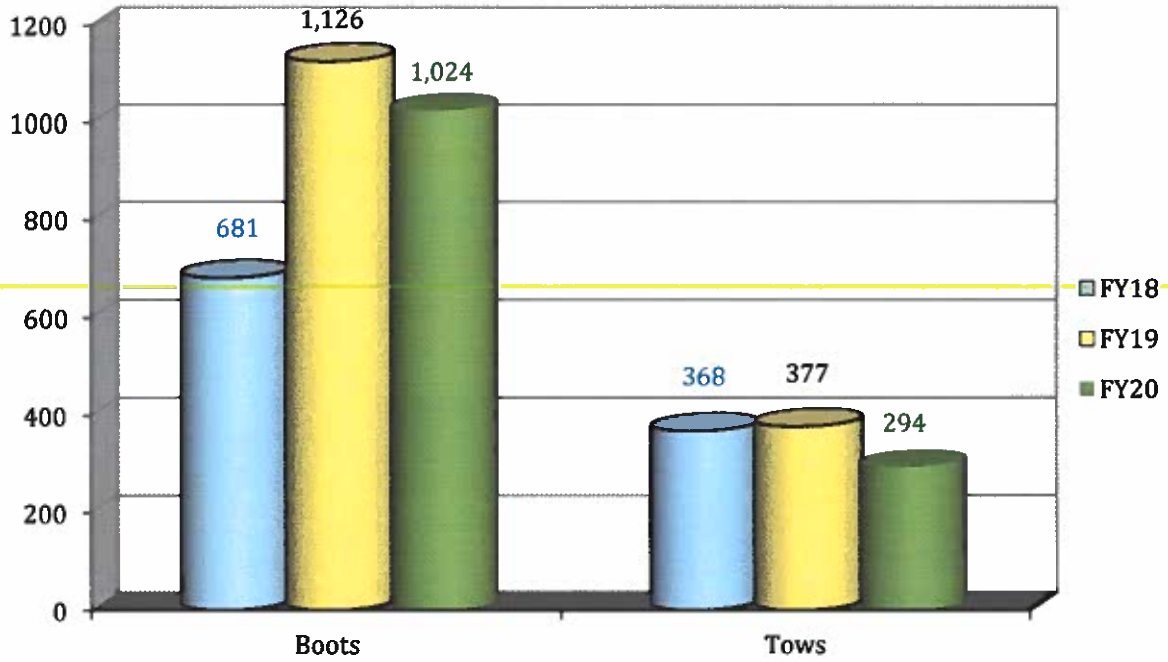
Oral Appeals



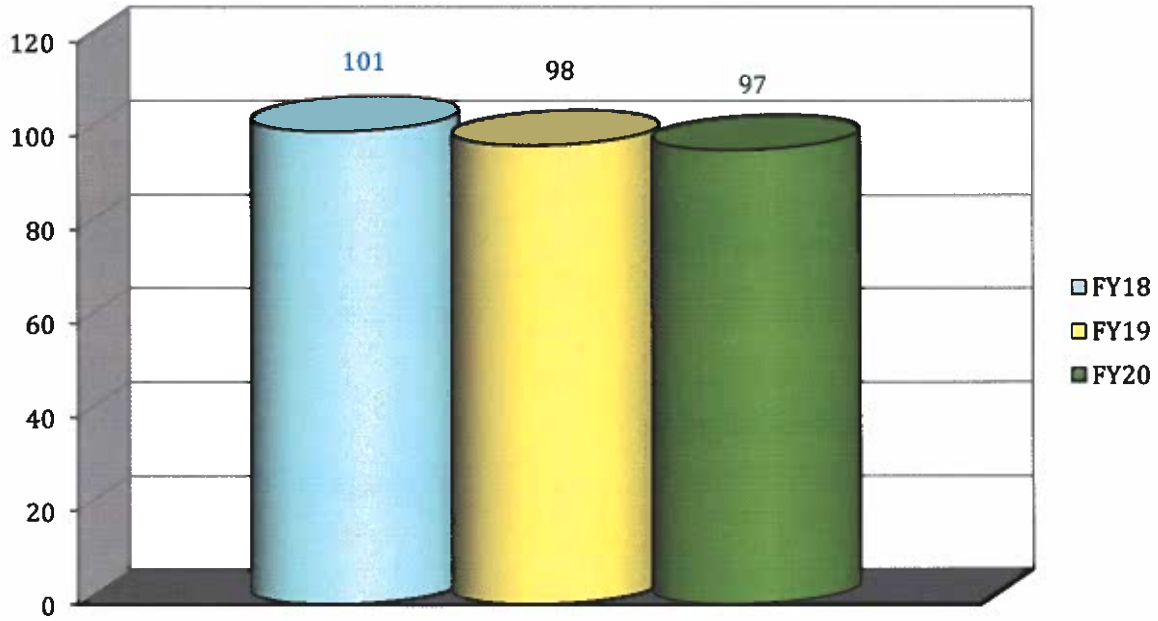
Written Appeals



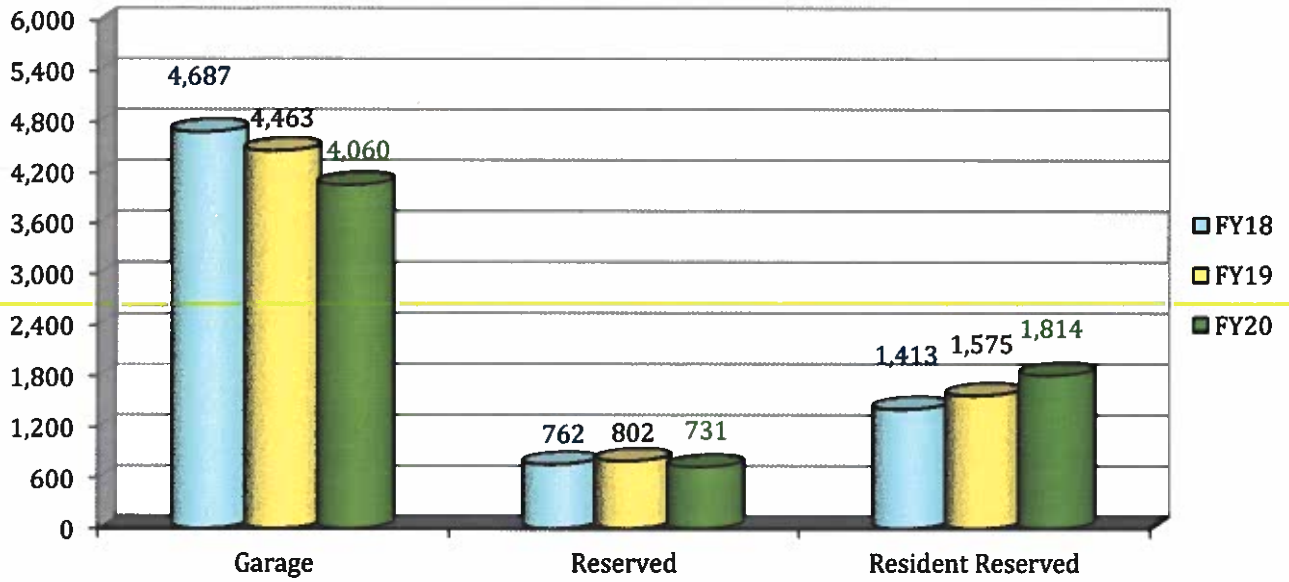
Boots and Tows



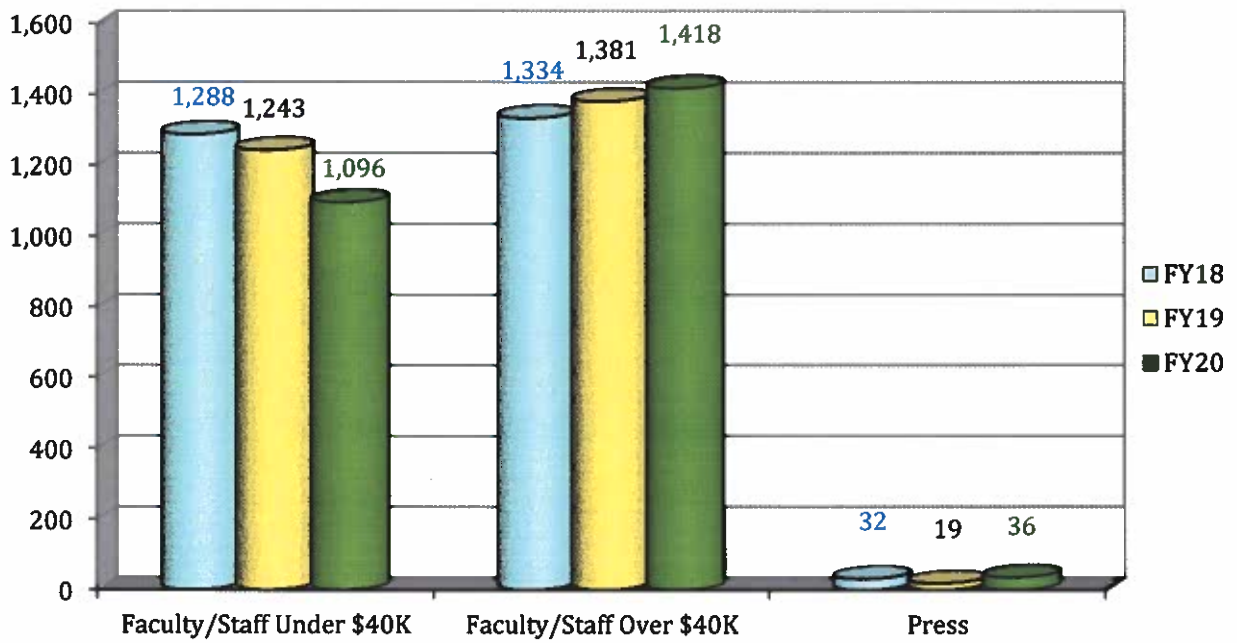
All Area and 24 Hour Reserved Permits



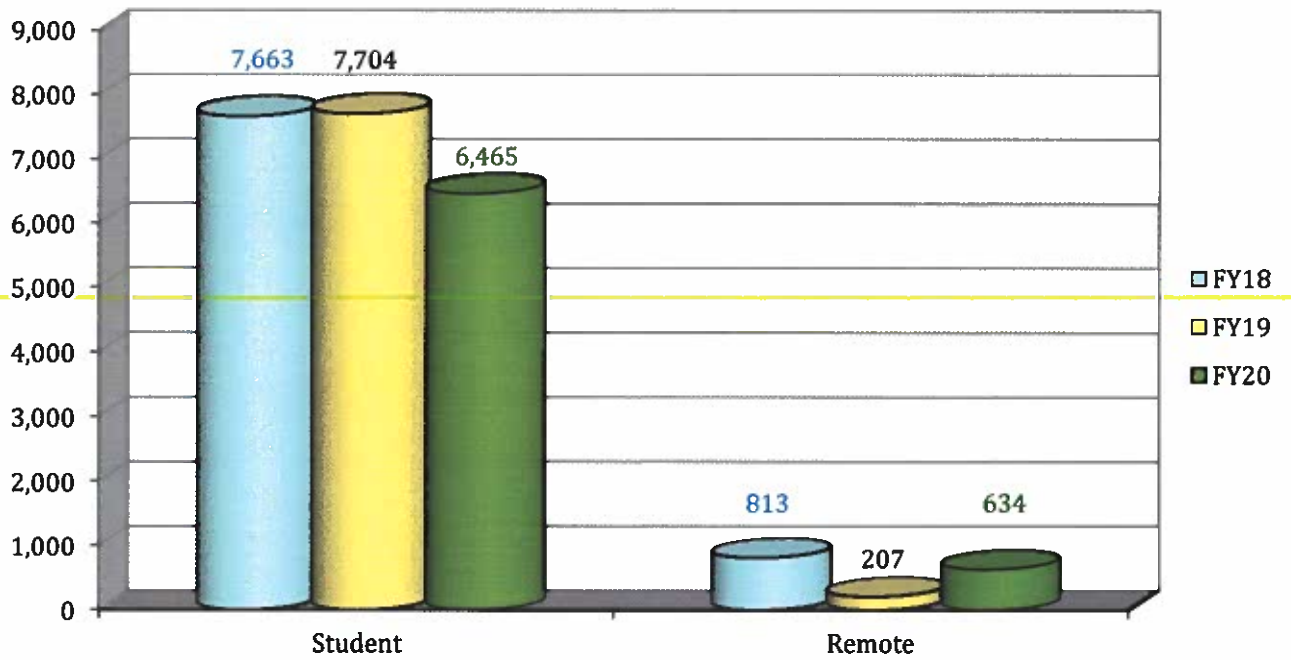
Reserved Permit Categories



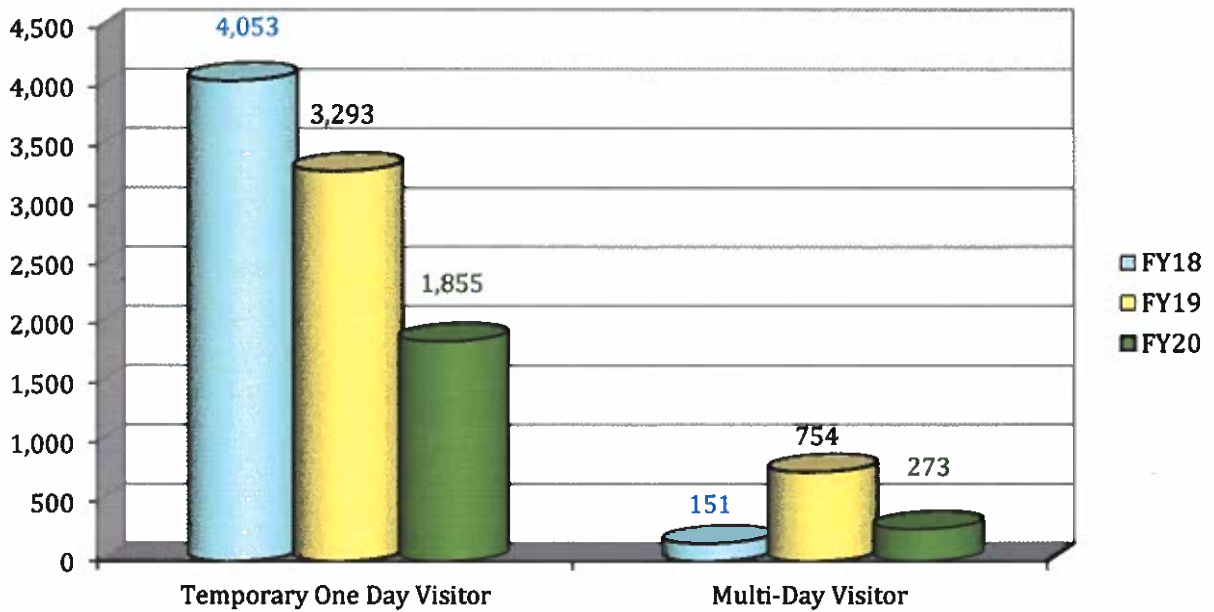
Faculty/Staff Permit Categories



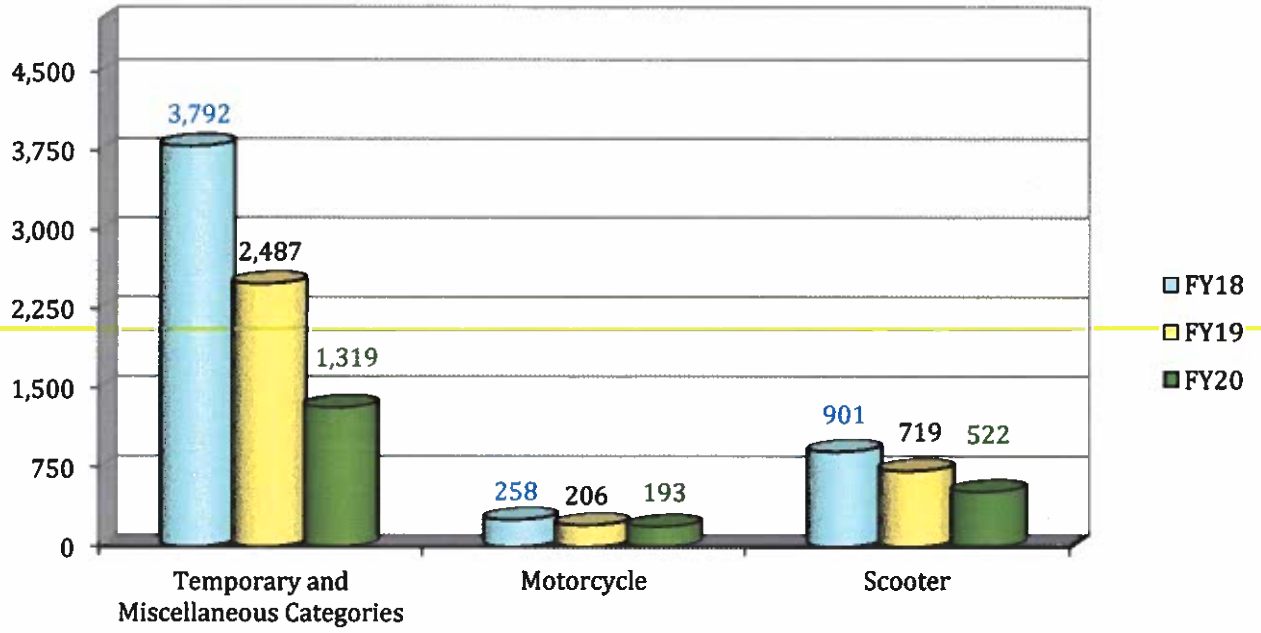
Student Permit Categories



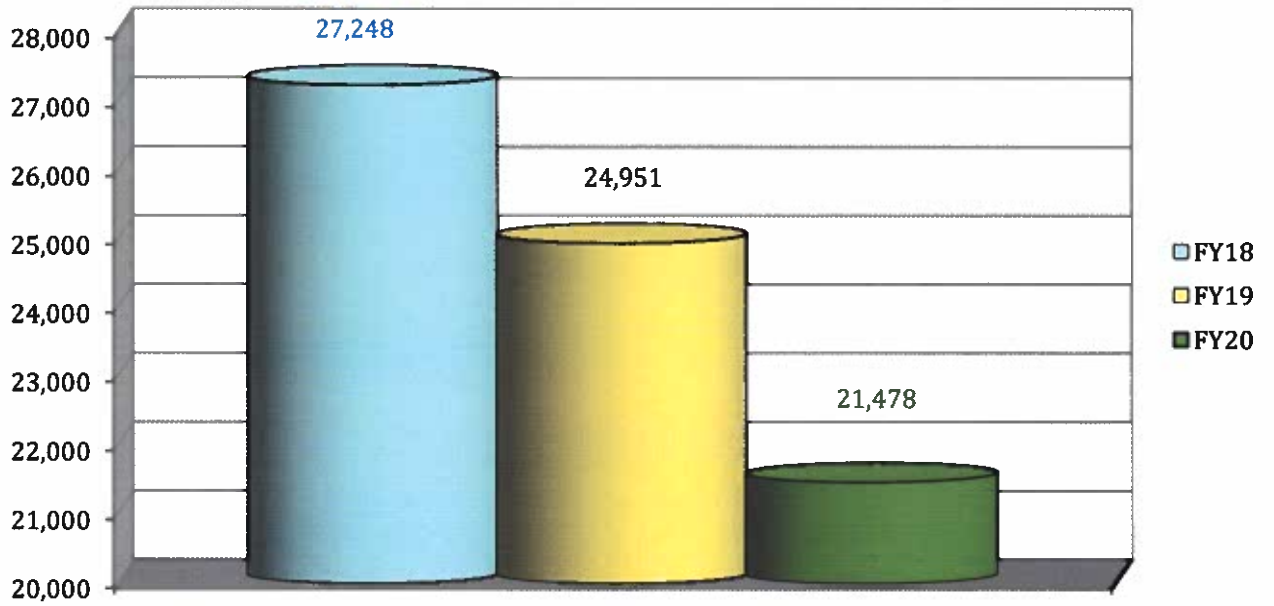
Temporary Visitor and Multi-Day Visitor Permits



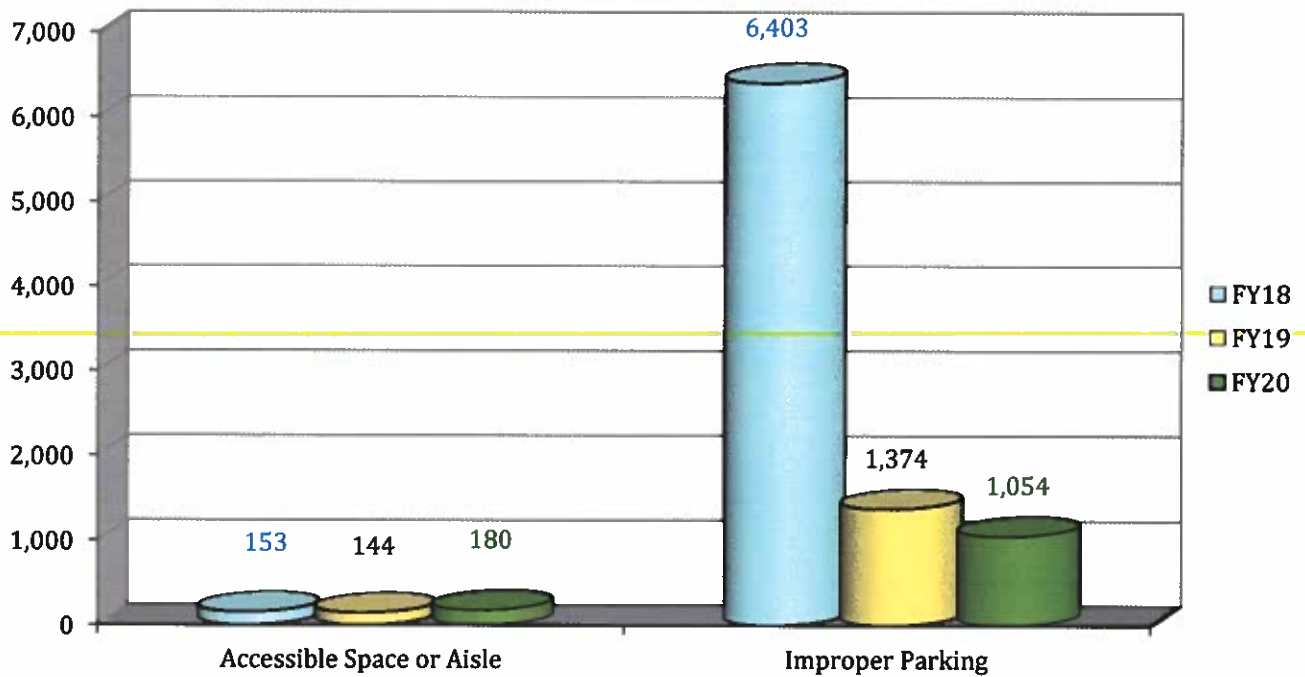
Permits - All Other Categories



Total Parking Permits Issued

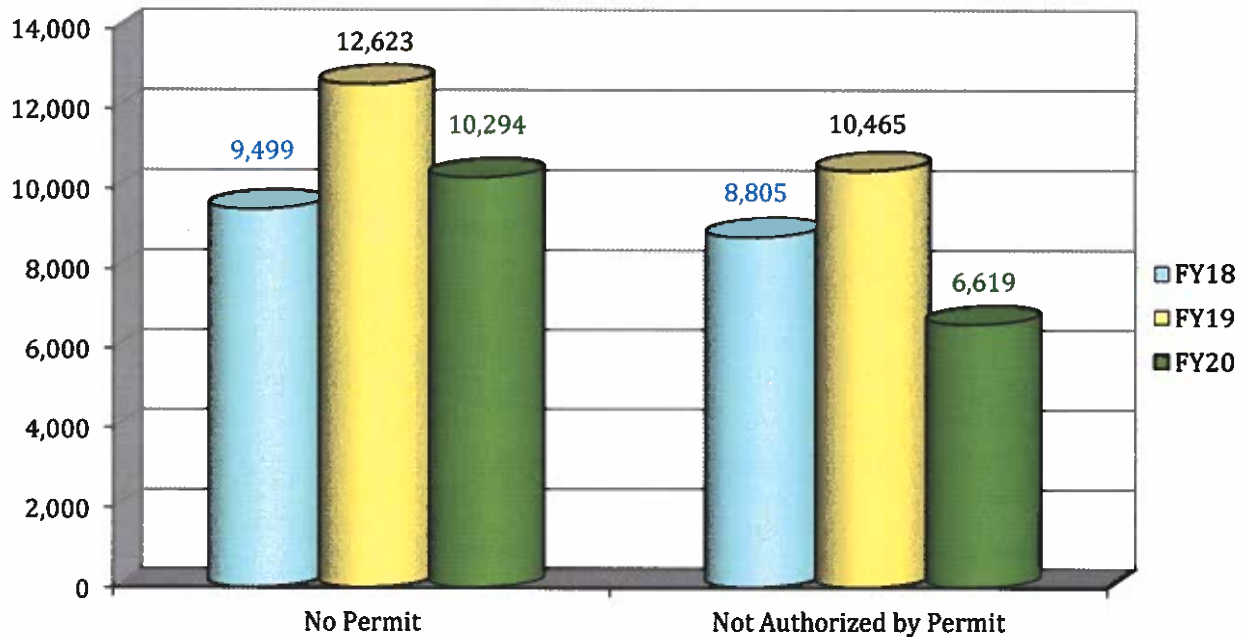


Unauthorized Parking in or Blocking an Accessible Parking Space/ Improper Parking

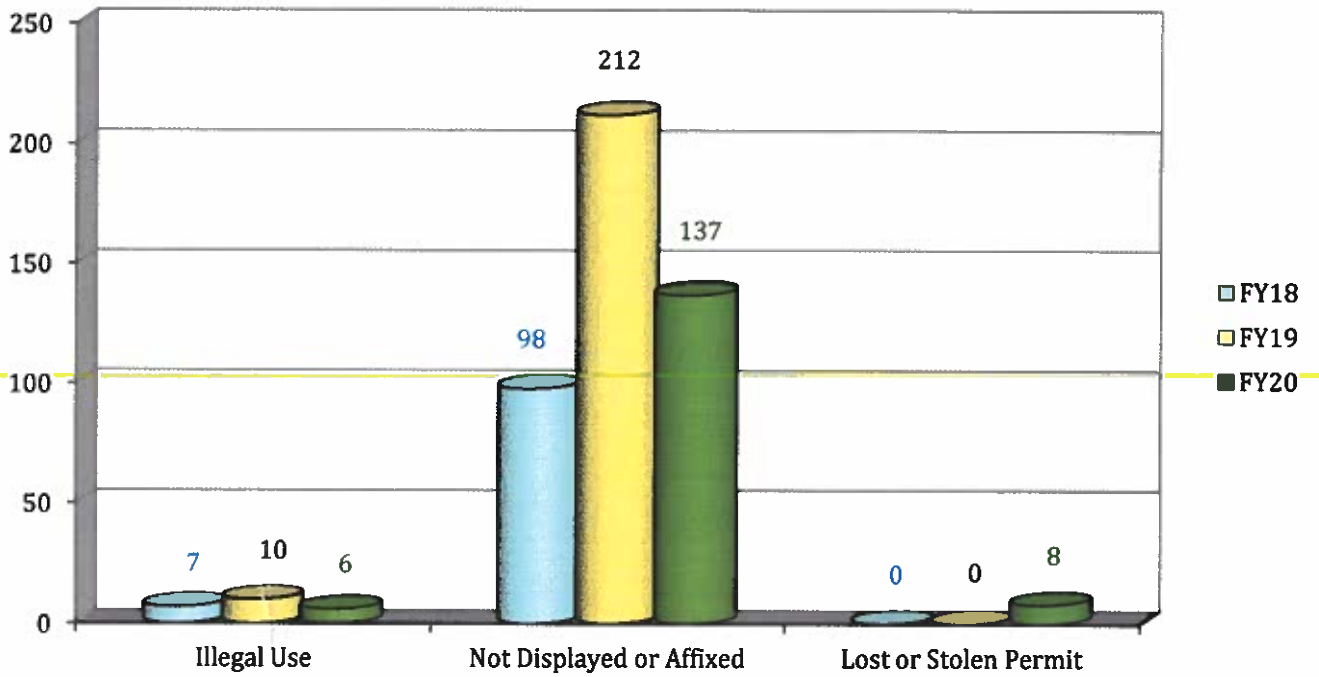


FY18 Improper Parking number is due to head in parking violations.

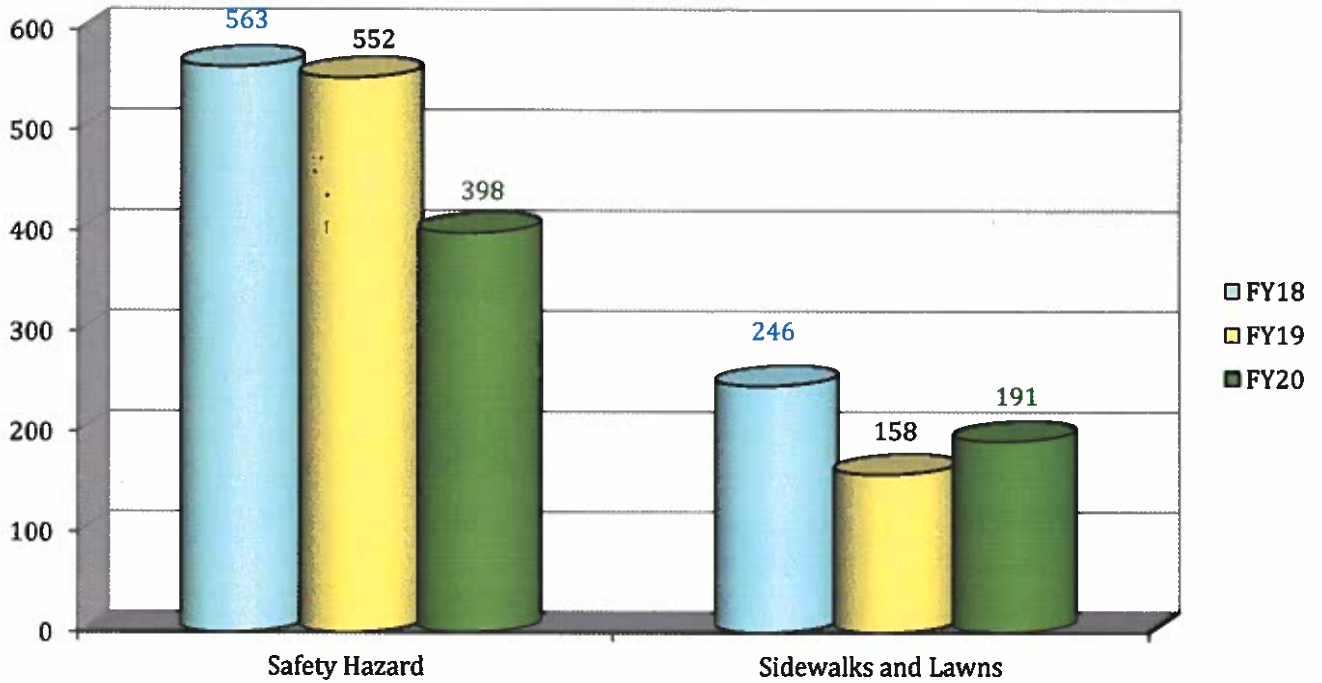
Parking Permit Citations - No Permit, Not Authorized by Permit



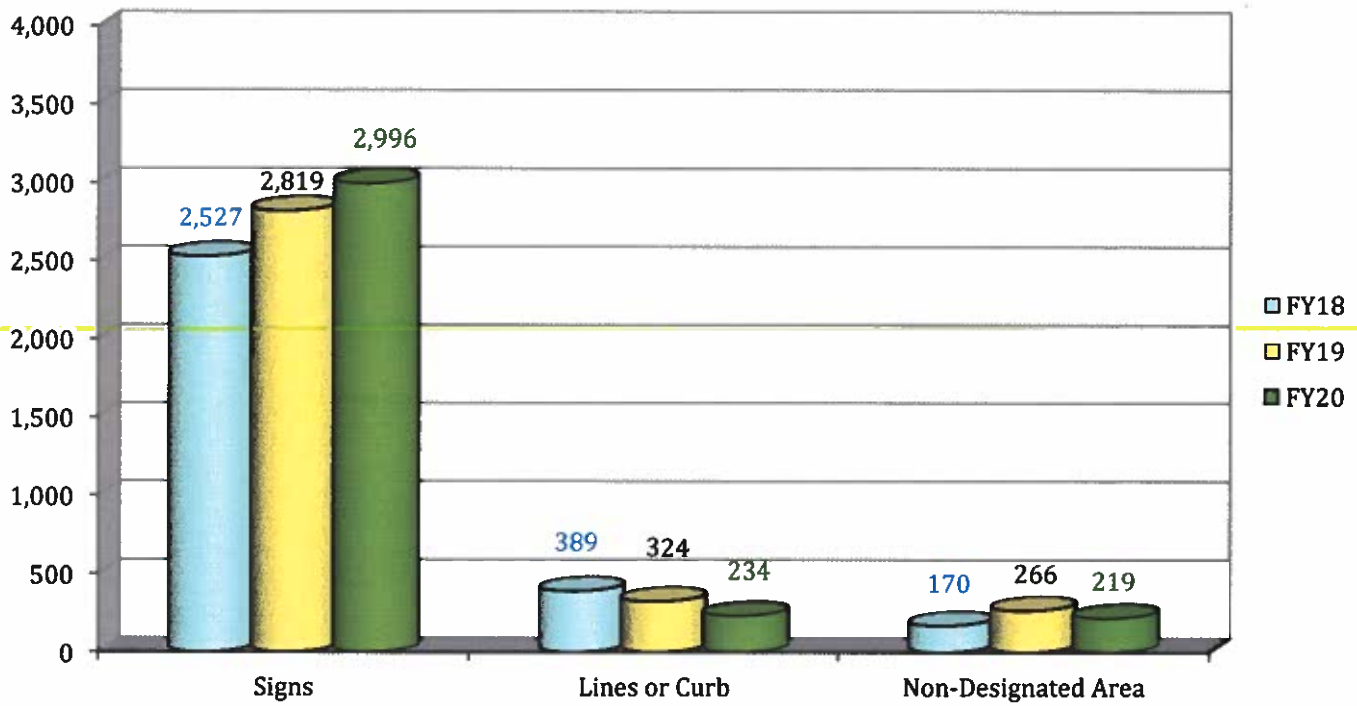
Parking Permit Citations



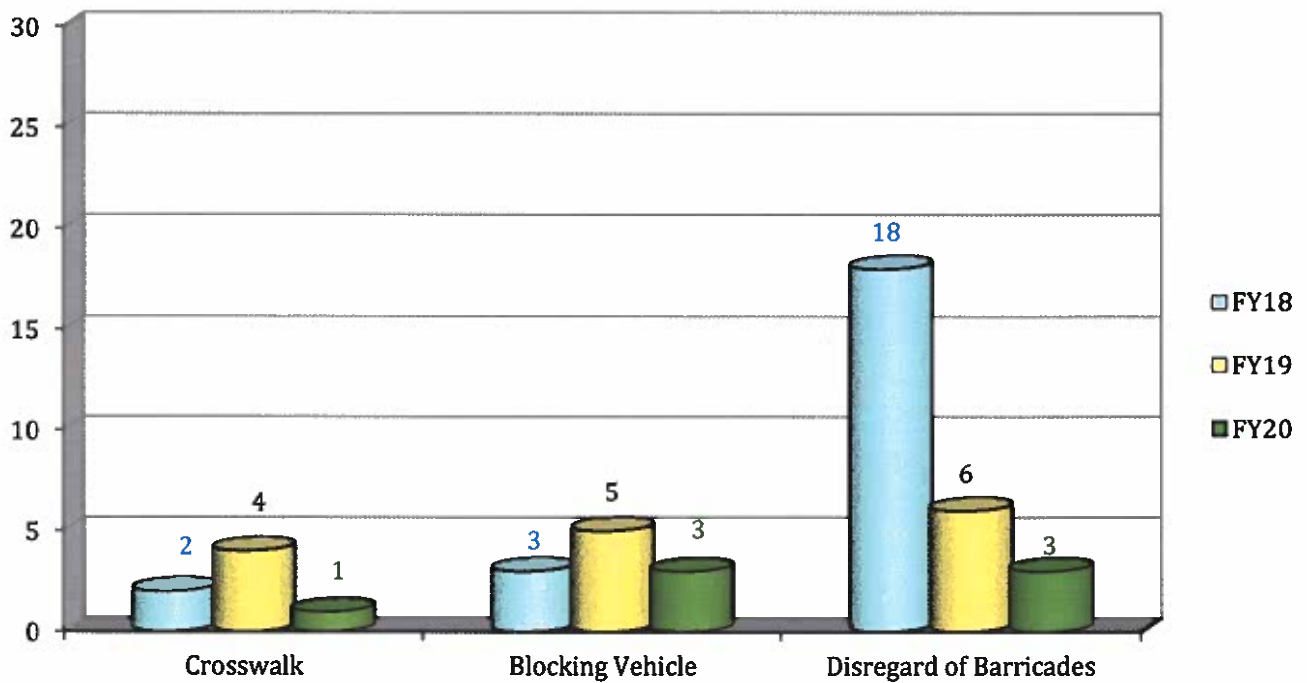
Safety Hazard, Sidewalks, and Lawn



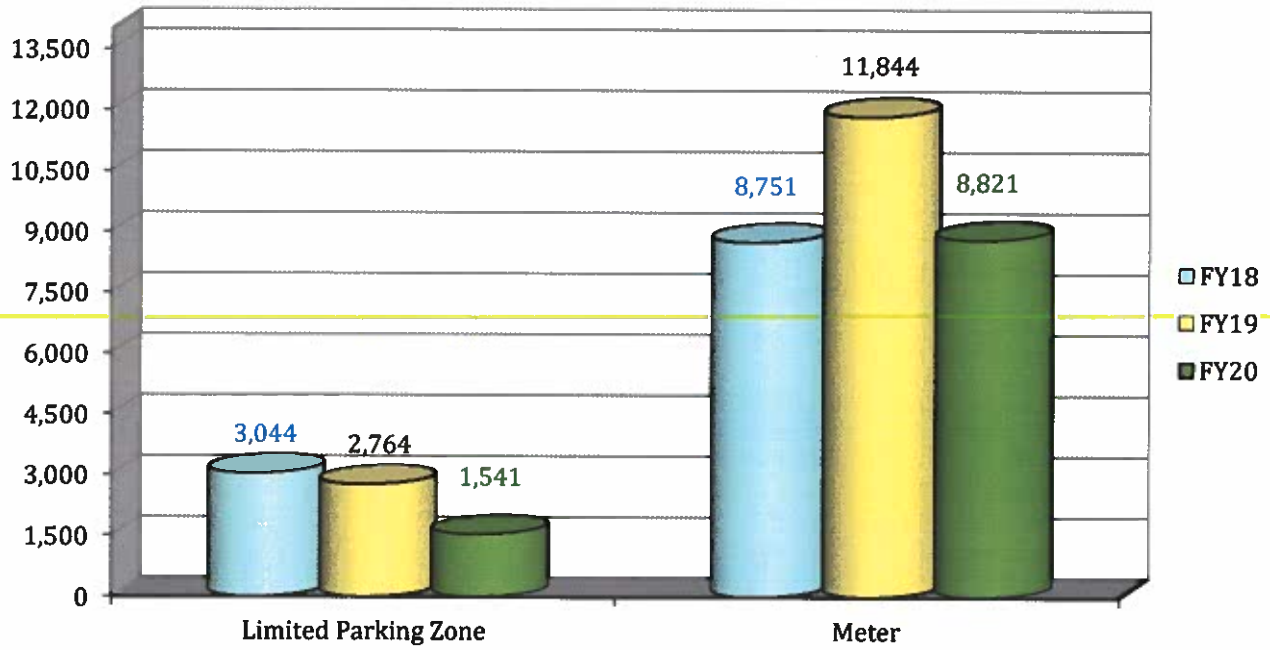
Prohibited by Signs, Lines or Curb, and Non-Designated Parking Area



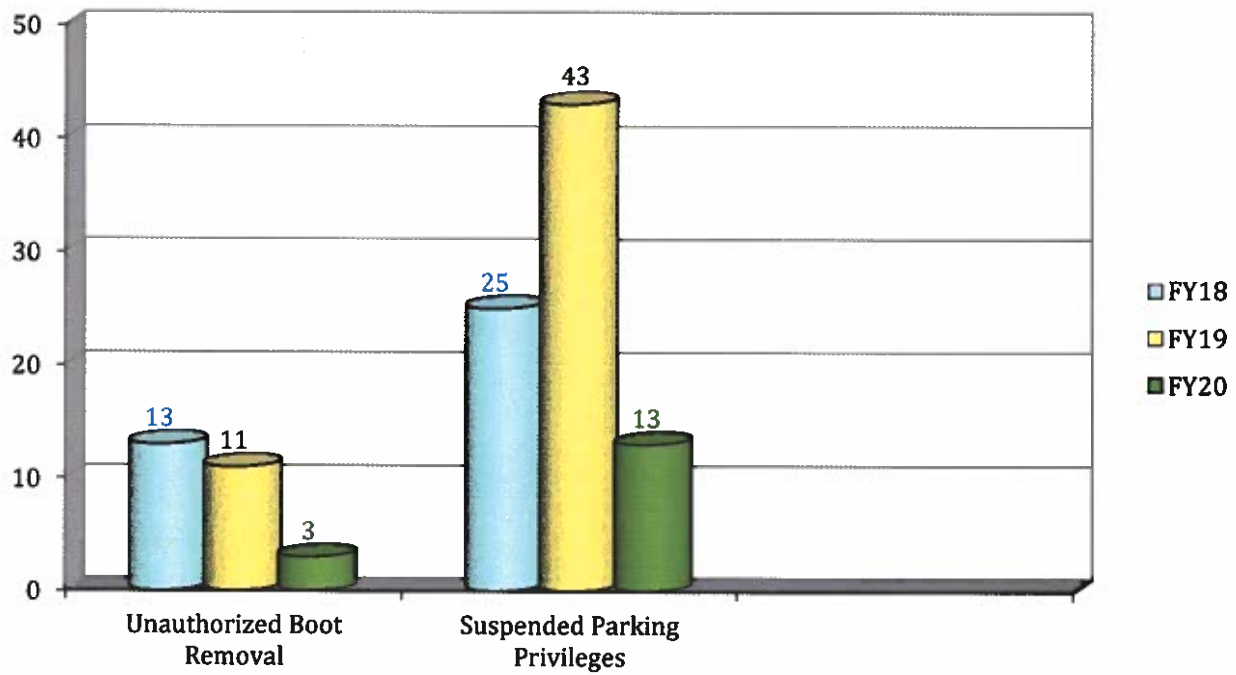
Parking in a Crosswalk, Blocking a Vehicle, and Disregard of Barricades



Overtime Parking

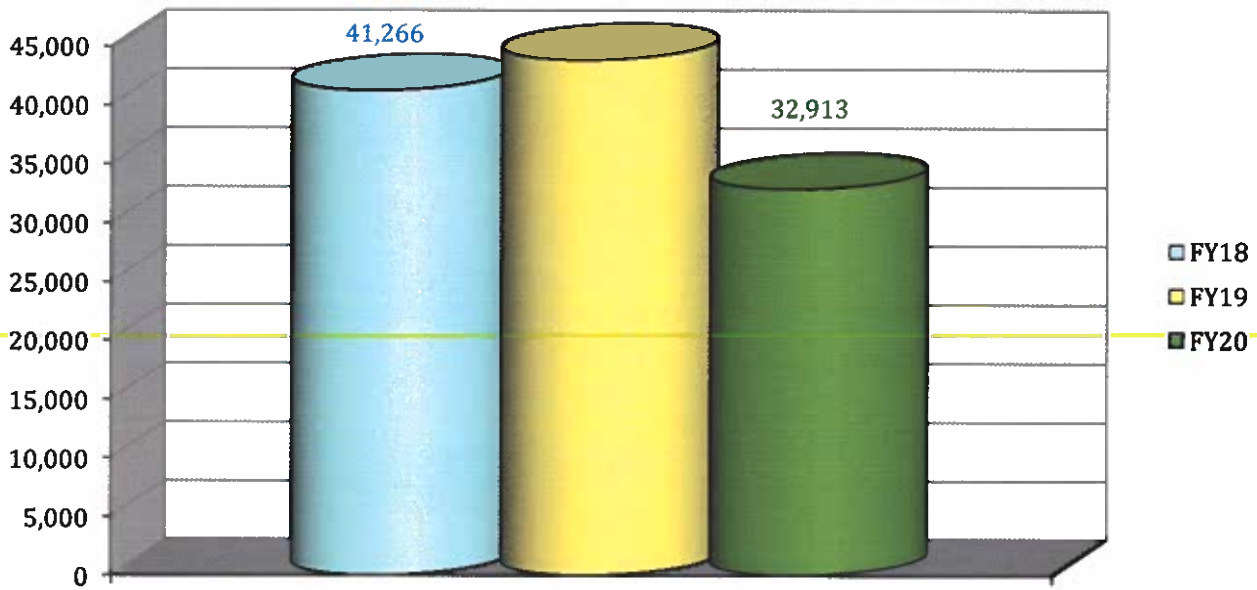


Boots and Suspended Privileges

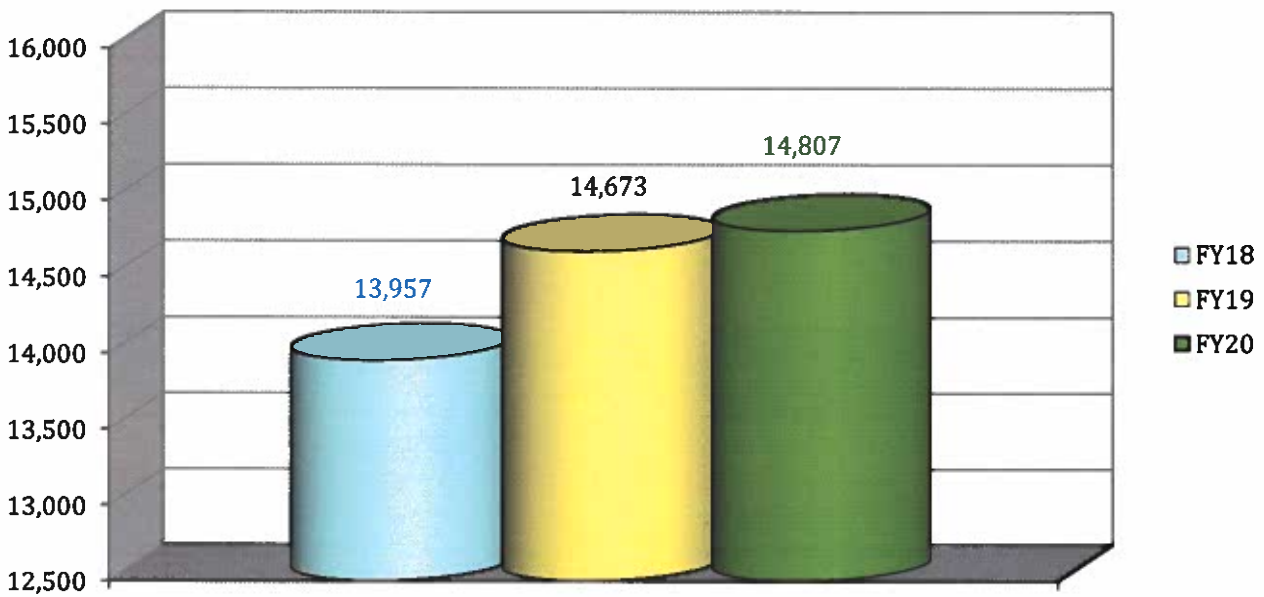


Total Citations Issued

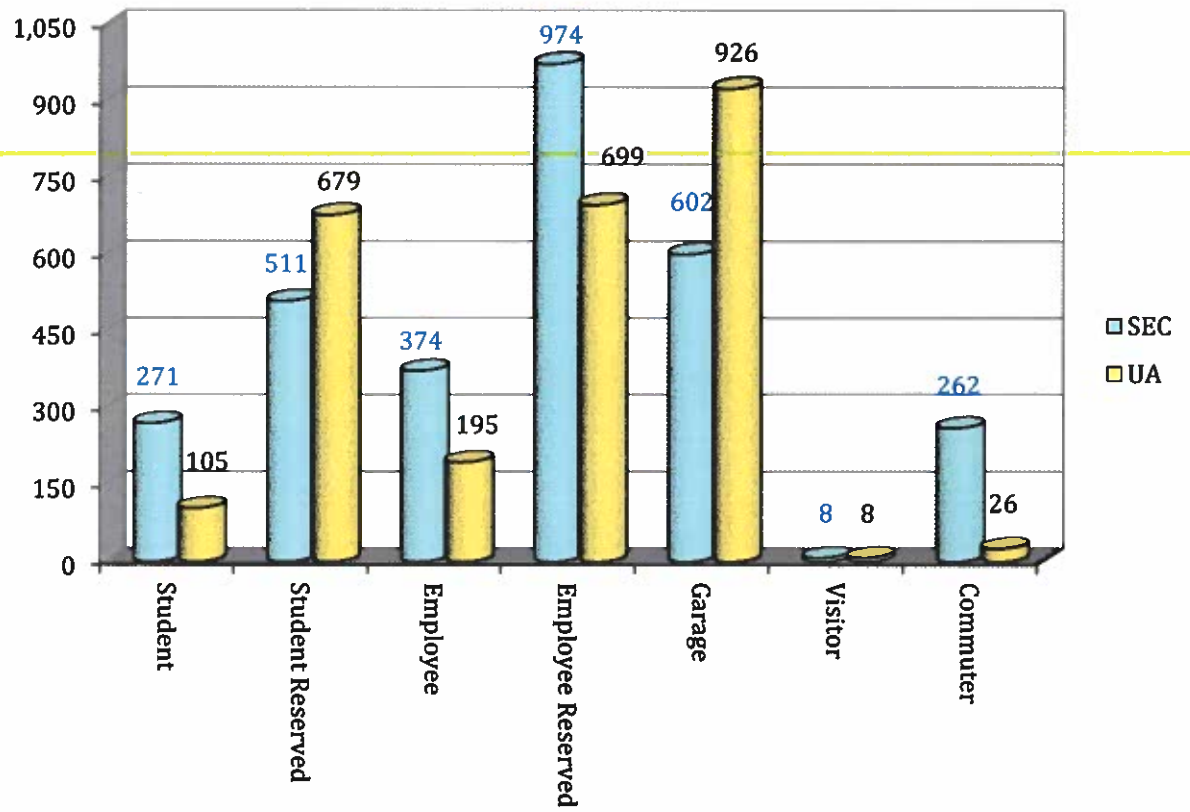
43,891



Total Parking Spaces



FY20 SEC Parking Permit Fee Comparison (SEC Average vs. UA)



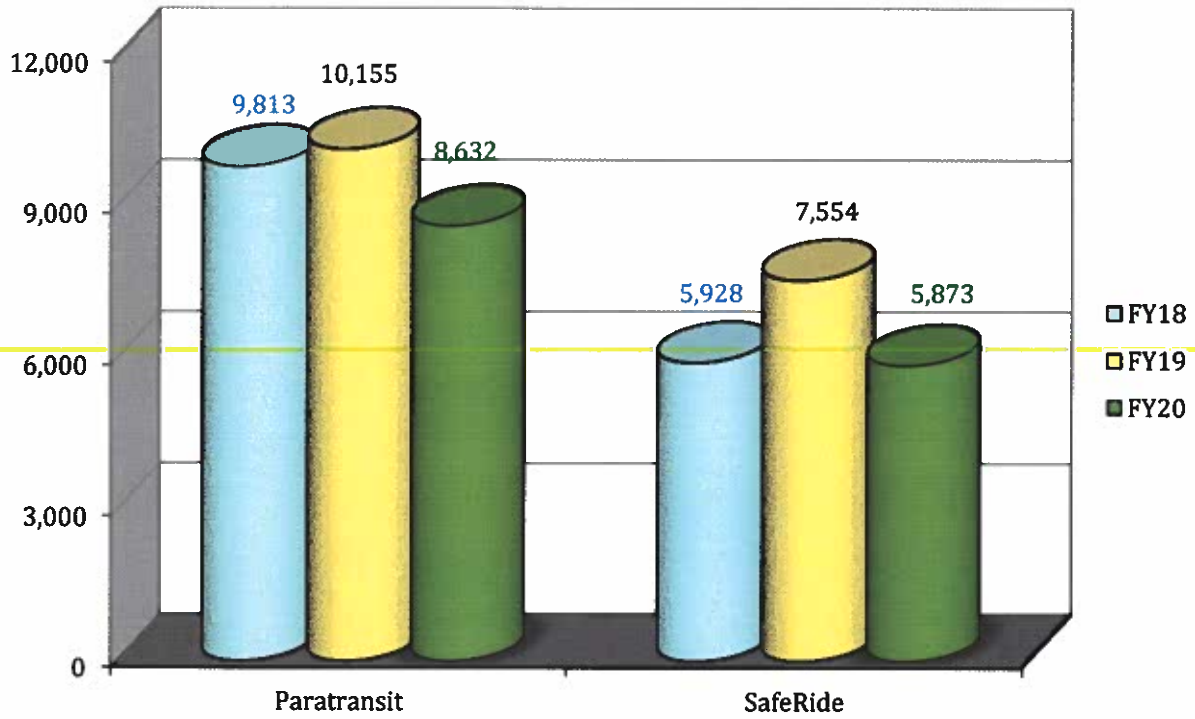
Permit Fees

Permit Type	FY18	FY19	FY20
Reserved:	Fee	Fee	Fee
Garage Reserved 7am-5pm	\$854.07	\$900.78	\$926
Faculty/Staff 24 Hour	\$1,106.68	\$1,167.23	\$1,199.91
Faculty/Staff All Area	\$890.60	\$939.33	\$965.63
Faculty/Staff	\$644.46	\$679.72	\$698.75
Resident Student	\$626.55	\$660.83	\$679.33
Scooter	\$195.02	\$205.69	\$211.45
ADA Reserved:			
Faculty/Staff	\$644.46	\$679.72	\$698.75
Student	\$172.22	\$181.64	\$186.73
Non-Reserved:			
Visitor/Vendor	\$179.93	\$189.56	\$194.87
Faculty/Staff >\$30k/40k	\$179.93	\$189.56	\$194.87
Faculty/Staff <\$30k/40k	\$126.00	\$129.94	\$133.58
Student	\$96.65	\$101.94	\$104.79
Remote	\$65.01	\$68.57	\$70.49
Motorcycle	\$65.01	\$68.57	\$70.49
Scooter	\$65.01	\$68.57	\$70.49
Emeritus	Free	Free	Free
Garage Temporary (per day)	\$16.00	\$16.67	\$17.14
Temporary	\$7.04/day or \$28.17/wk	\$7.42/day or \$29.71/wk	\$7.63/day or \$30.54/wk

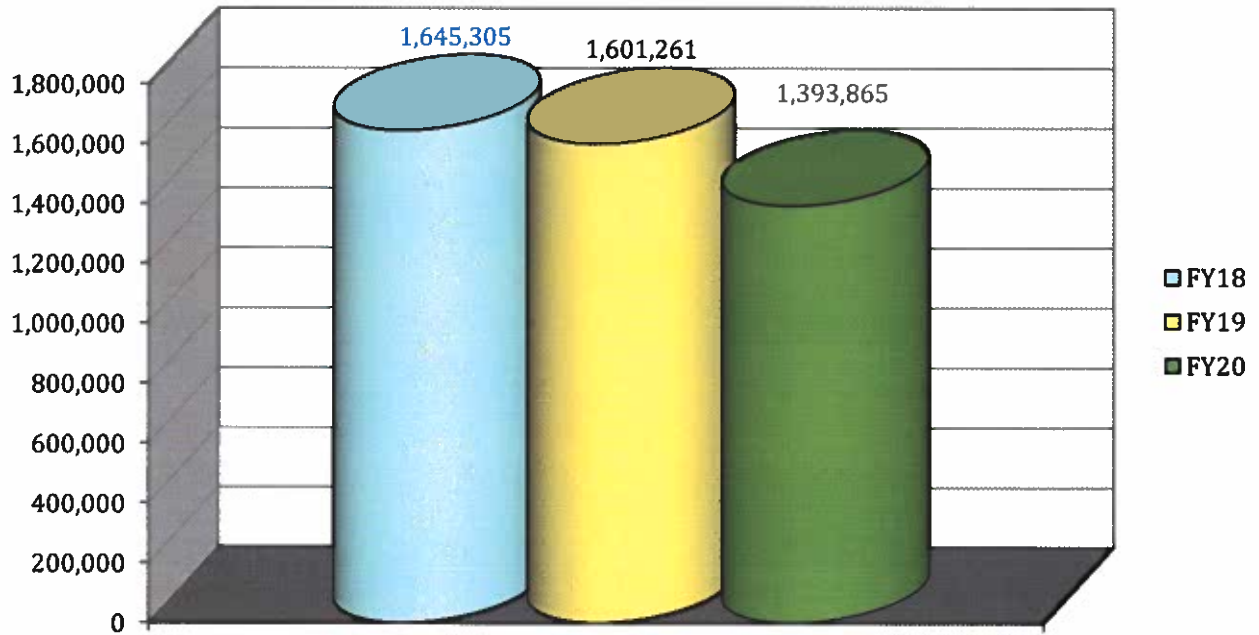
Parking Violations and Charges

Parking Violation	Administrative Charges		
	FY18	FY19	FY20
Unauthorized parking in or blocking of a disabled person parking space or access aisle	\$150	\$150	\$200
Safety hazard (parking in a fire or traffic lane, blocking drive, blocking fire hydrant, or standing where prohibited)	\$50	\$50	\$50
Parking on UA property without a permit/ePermit?	\$40	\$40	\$55
Parking in a lot or space not authorized by permit/ePermit	\$30	\$50	\$55
Parking or driving on grass, lawn area or sidewalks	\$30	\$30	\$30
Illegal use of permit/ePermit (reproducing, altering, defacing, using a revoked, transferred or another person's permit)	\$100	\$100	\$100
Disregard of barricades	\$20	\$20	\$20
Parking where prohibited by sign	\$25	\$25	\$25
Parking where prohibited by yellow lines or curb	\$25	\$25	\$25
Parking in crosswalk	\$25	\$25	\$25
Parking over curb	\$20	\$20	\$20
Blocking a legally parked vehicle	\$25	\$25	\$25
Improper parking (disregard of stall lines, more than one foot from curb, or facing wrong direction)	\$20	\$20	\$20
Overtime parking in a limited parking zone	\$20	\$20	\$20
Meter violation	\$10	\$20	\$25
Parking in an area not designated as a parking area	\$20	\$20	\$20
Displaying a lost or stolen hangtag	\$100	\$100	\$100
Boot fee	\$30	\$30	\$30
Unauthorized removal or attempted removal of a boot	\$100	\$100	\$100
Parking on campus while parking privileges are suspended	\$100	\$100	\$100
Athletic lot prohibited by sign	\$100	\$100	\$100
Failure to remit garage fee	\$100	\$100	\$100
Parking overnight when prohibited	\$75	\$75	\$75
Permit or vehicle license plate not properly affixed or displayed	\$10	\$10	\$10

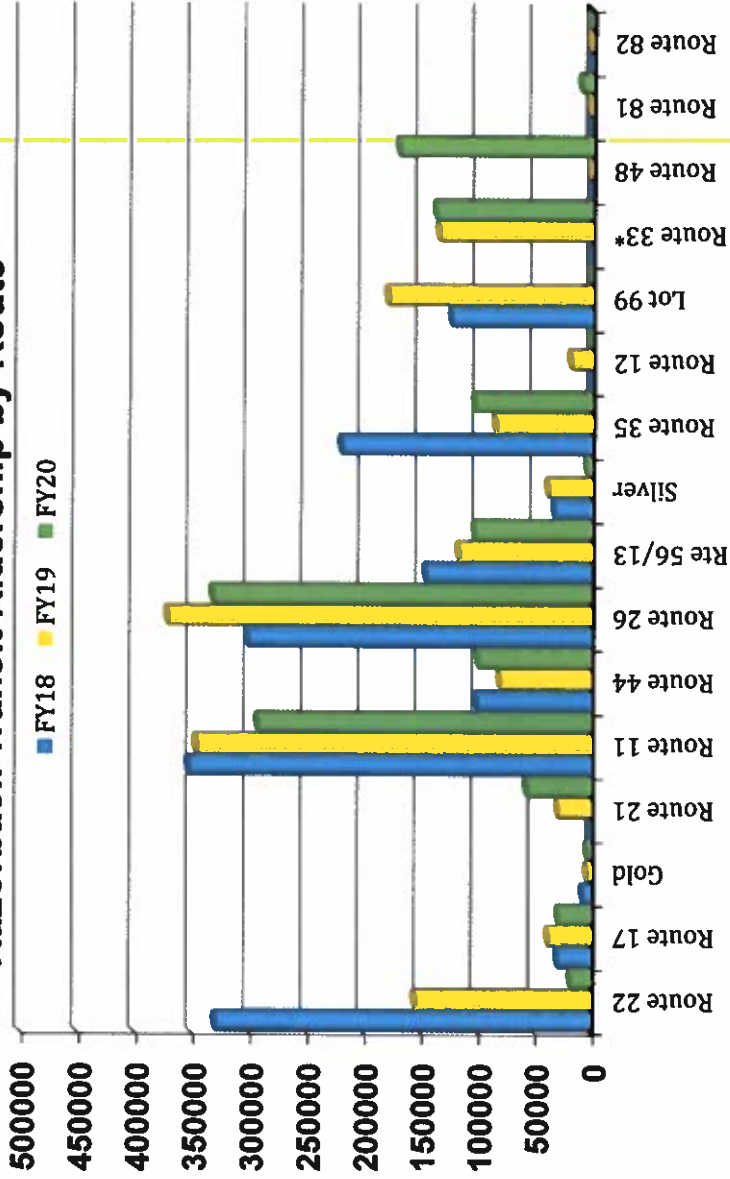
Paratransit Service and Safe Ride Passengers



Total Razorback Transit Passengers - All Routes



Razorback Transit Ridership by Route



*Combined with Tan in September.
 FY18: Summer: Purple/Green combined; Blue/Orange combined; Tan/Route 7 combined.

Razorback Transit Ridership July 1, 2017 - June 30, 2018

Month	Red	Green	Gray	Brown	Blue	Tan	Purple	Yellow	Orange	Silver	Gold	PT Van	Total	
Jul	17,586	3,238	0	13,562	7,842	4,665	0	0	0	0	0	615	47,508	
Aug	25,392	25,415	NA	2,059	19,860	11,565	NA	9,771	Note 1	5,876	0	811	129,344	
Sep	39,990	49,099	NA	4,768	33,844	29,140	15,534	NA	20,086	Note 1	13,232	3,040	221,175	
Oct	31,780	48,177	NA	4,420	40,547	27,773	14,082	NA	19,095	Note 1	13,544	6,201	209,440	
Nov	27,653	42,719	NA	3,925	36,508	23,701	12,525	NA	17,140	Note 1	12,260	1,401	192,764	
Dec	16,777	17,085	NA	2,545	17,703	11,293	5,869	NA	7,390	Note 1	4,834	0	84,102	
Jan	23,214	30,383	NA	2,079	25,887	17,009	5,818	NA	12,393	Note 1	14,114	0	131,713	
Feb	29,125	46,191	NA	3,102	34,358	22,746	5,581	NA	15,228	Note 1	20,842	0	182,405	
Mar	25,588	36,064	NA	2,663	31,449	18,916	5,147	NA	15,228	Note 1	15,674	0	151,704	
Apr	26,273	42,483	NA	2,909	35,499	21,893	5,023	NA	19,416	Note 1	17,433	0	171,884	
May	19,948	11,266	NA	1,187	17,976	10,746	6,001	NA	4,353	Note 1	4,773	0	77,018	
Jun	17,101	Note 2	NA	Note 2	12,725	7,711	8,055	NA	Note 2	Note 2	0	652	46,244	
YTD	300,427	352,110	0	29,157	328,653	218,630	59,865	0	144,818	0	122,582	32,247	7,003	1,645,305

Note 1 Combined with Tan.
 Note 2 Summer: Purple/Green combined; Blue/Orange combined; Tan/Route 7 combined.

Razorback Transit Ridership July 1, 2018 - June 30, 2019

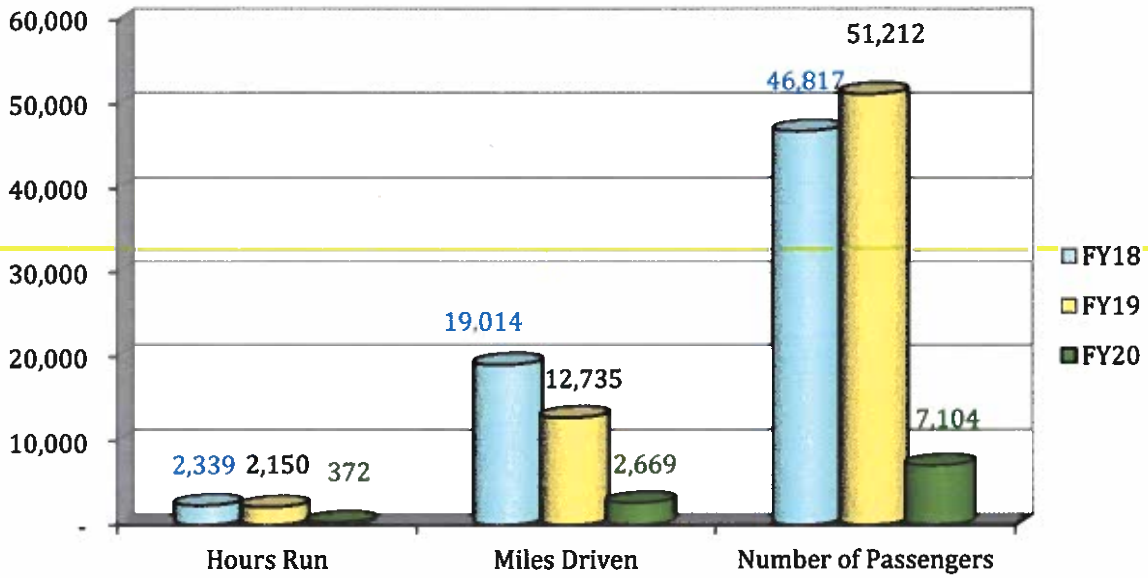
Month	Route 01	Route 02	Route 03	Route 04	Route 05	Route 06	Route 07	Route 11	Route 12	Route 13	Route 17	Route 21	Route 22	Route 26	Route 33	Route 35	Route 44	Route 48	Silver	Gold	PT Van	Total
Jul	7,324	13,268	Note 1	7,932	1,165	Note 3	Note 3	25,229	2,177	7,772	3,062	Note 4	14,259	22,763	12,341	Note 5	3,696	10,943			648	45,564
Aug	7,193	10,436	Note 1	6,280	2,147	Note 3	Note 3	46,964	4,685	13,415	5,747	Note 4	26,877	22,295	22,601	Note 5	5,489	20,979	13,559	1,200	938	127,450
Sep	3,235	5,681	Note 1	1,815	3,986	Note 3	Note 3	46,378	5,636	14,506	6,470	Note 4	28,742	26,127	21,698	Note 5	7,253	22,506	17,603	1,537	1,019	216,934
Oct	3,407	6,245	Note 1	2,164	2,107	3,436	Note 3	38,373	4,142	12,734	5,645	Note 4	25,187	21,411	19,783	Note 5	5,941	18,831	6,459	649	923	174,223
Nov	2,695	5,075	Note 1	1,827	1,663	Note 3	Note 3	13,894	1,693	4,682	2,327	Note 4	9,791	13,092	7,208	Note 5	2,544	6,653			629	75,763
Dec	2,313	4,753	Note 1	2,189	2,700	1,285	Note 3	26,779	280	11,039	2,326	Note 4	35,890	7,528	8,843	Note 5	6,946	18,370			764	131,308
Jan	1,318	3,310	Note 1	2,169	2,710	280	Note 3	41,203	15,779	4,113	6,931	Note 4	49,337	11,862	13,923	Note 5	10,718	26,248			878	180,992
Feb								30,896	11,365	3,229	5,782	Note 4	41,075	9,365	10,695	Note 5	8,262	18,578			845	140,092
Mar								43,335	12,858	4,087	6,504	Note 4	51,715	11,791	13,794	Note 5	10,542	22,379	451	414	790	177,896
Apr								8,413	6,746	977	2,584	Note 4	31,484	6,267	5,199	Note 5	7,596				643	59,019
May									5,513		2,584	Note 4	25,331	4,414	5,292	Note 5	3,915	5,327			10,155	1,601,261
Jun								318,464	18,333	116,409	37,983	Note 4	355,847	134,208	58,814	Note 5	69,905	178,410	38,072	3,800	878	1,601,261
YTD	27,485	48,868	0	10,164	25,397	15,194	0	318,464	18,333	116,409	37,983	28,897	104,856	355,847	134,208	58,814	69,905	178,410	38,072	3,800	10,155	1,601,261

Note 1 Combined with Route 02
 Note 2 Combined with Route 01
 Note 3 Combined with Route 05
 Note 4 Combined with Route 17
 Note 5 Combined with Route 33

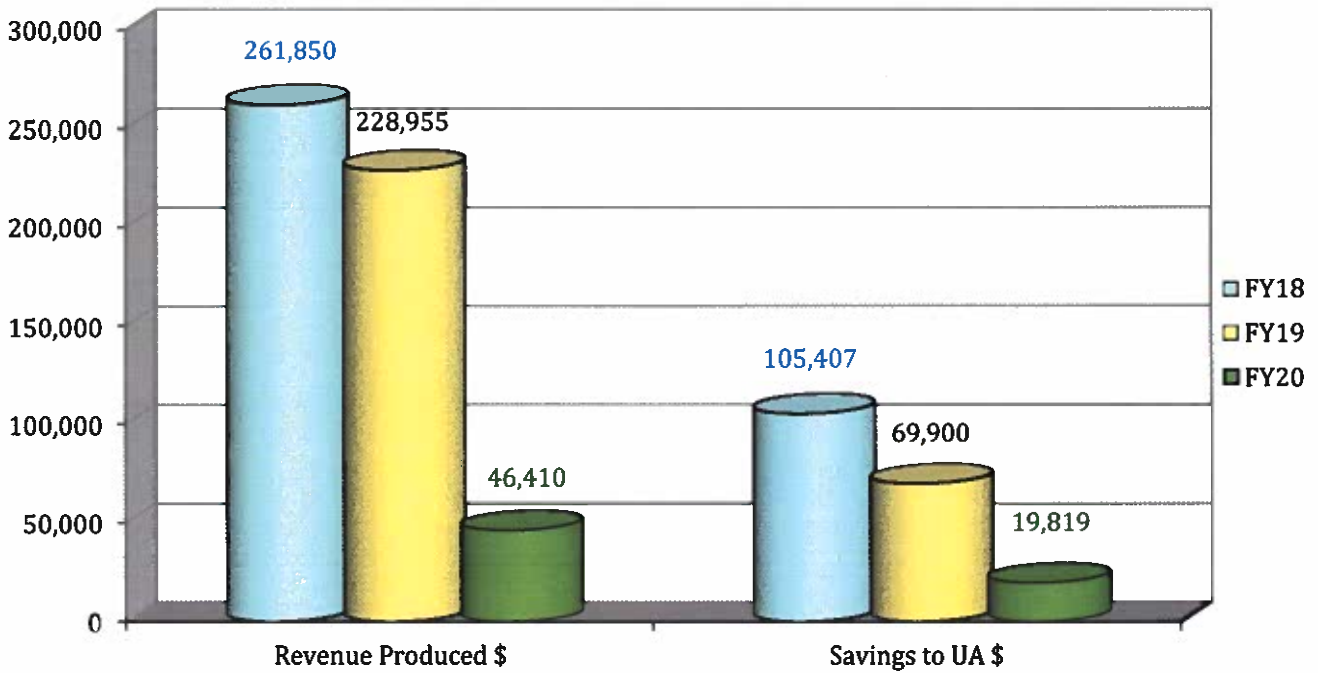
Razorback Transit Ridership July 1, 2019 - June 30, 2020

Month	Route 11	Route 13	Route 21	Route 22	Route 26	Route 33	Route 35	Route 44	Route 48	Athletics	ParaTransit	Total
July	5,490	4,322	4,322	25,244	4,490	4,863	3,823	5,515	734	54,481		
August	12,089	9,213	1,057	30,359	8,542	7,791	6,698	11,469	9,257	102,746		
September	53,495	15,506	4,533	51,263	17,023	16,565	14,284	28,488	16,188	225,844		
October	54,799	16,909	5,104	54,559	17,854	15,623	14,664	27,154	5,948	221,177		
November	43,431	12,418	4,312	43,272	13,432	12,170	11,699	22,236	14,884	185,557		
December	27,902	7,908	1,119	4,628	31,861	10,211	8,435	14,473	1,008	110,589		
January	34,007	9,448	3,713	35,357	13,542	10,701	11,786	20,598	3,587	154,977		
February	46,293	12,768	5,432	8,282	41,241	16,829	13,421	14,252	2,479	194,808		
March	20,232	8,958	3,113	4,241	24,129	8,426	7,943	8,313	11,571	637	101,936	
April	1,228	1,228	729	6,829	1,353	1,056	1,590	541	0	173	13,499	
May	1,183	1,183	660	6,271	1,489	870	1,472	521	0	289	12,755	
June	1,335	1,335	691	7,973	1,676	1,265	1,669	605	0	382	15,596	
YTD	291,648	101,764	28,383	55,537	17,616	331,125	101,879	98,685	168,191	53,988	8,632	1,393,965

Razorback Charters



Revenue Produced and Savings to UA



Transit and Parking

