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Operations Management

2008

Razor's Edge, August 25, 2008-October 16, 2008

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Citation

University of Arkansas, Fayetteville. College of Engineering. (2008). Razor's Edge, August 25, 2008-October 16, 2008. *Razor's Edge*. Retrieved from <https://scholarworks.uark.edu/razors-edge/8>

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THE RAZOR'S EDGE

TERM I 2008

8/25/08–10-16/08

Reminder of Recent Changes To OMGT

For all students who begin the program in August 2008 and afterwards, there are now 4 required courses. OMGT 5003 Introduction to Operations Management; OMGT 4783 Project Management for Operations Managers; **Either** OMGT 5123 Finance for Operations Managers **or** OMGT 5463 Economic Decision-Making; **Either** OMGT 4623 Strategic Management **or** OMGT 5873 Organization and Control.

To help defray development costs for video and online class development, a Distance Learning fee of \$100 will be charged for **all** video or web-based

courses. This fee also applies to the three prerequisite courses we offer.

Beginning with Term 1 2008, students' tuition and fees will show on ISIS, and students should pay their bills directly to the Treasurer's Office through ISIS. Because such costs are not standardized, textbook rental/purchase charges will not be included on ISIS and should be paid as before to the site coordinator.

All Fayetteville site students who are enrolled in **live** courses must pay mandatory fees that cover such things as HPER, student concerts, athletic tickets,

tickets, student health, transit, etc. Even with the fees, the cost of the OMGT program is much less than other graduate programs on campus.

Employee discounts on tuition will now be handled differently also. The discount form should be sent to the site coordinator at the time of registration. Your site coordinator will forward the discount form to the Treasurer's Office.

If you have any questions about the changes, please feel free to contact your site coordinator or the OMGT program administration.

Textbook Information



REMEMBER: Textbooks are **not** available at the bookstore on campus. The only textbooks available for rental are those for the Intro class and the pre-req courses. *Occasionally we may offer rental/purchase books for other courses.* If you do not see a rental/purchase book option on the registration form, you are responsible for getting the book on your own.

Our 8-week terms do not fit well with the regular U of A academic schedule so the bookstore on campus usually does not carry books for OMGT courses. Books are available from MBS Direct. I've included a brochure with more information.

If you choose to purchase your books from other sources (such as Ebay or Barnes & Noble), be sure

that you are getting the correct edition. Book names and ISBN numbers are listed in the Course Selection document attached with registration and on our website. International editions are often cheaper, but many do not contain the same information as the US versions. It is wise to stay away from international editions.

Since books are not available

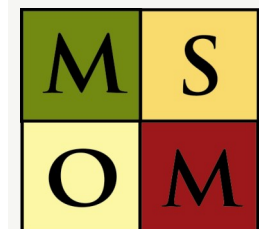
on campus, please order your books as soon as you receive confirmation from me that I have enrolled you in classes. MBS offers expedited shipping, but you don't want to wait until the last minute and fall too far behind in class! Also, I do not have copies of textbooks on hand to loan out if you do not order your book on time or if you register late.

IMPORTANT DATES TO REMEMBER:

- ◆ 10/6/08: Registration for Term II begins
- ◆ 10/16/08: Term I classes end
- ◆ 10/22/08: Term II classes begin
- ◆ 11/27/08-11/28/08: Thanksgiving break

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Summer 2008 Graduates—Fayetteville

Buffy Carter
Jennifer Riedel
Alan Riedel
Josh Clark



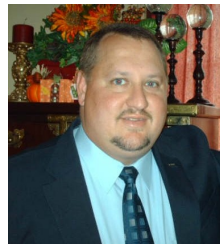
Joseph Baran
Jason Thessing
Daniel Stahoviak
Mike McCarthy

Other News & Announcements

Congratulations to Abdullah Al-Shanbri and his wife, Noha. Their second daughter, Juwana, was born on Friday, June 13, 2008.

Best wishes to Chelsea Blackwell Warzecha. She married Chris Warzecha on May 24, 2008 at Chapel on the Creek in Rogers.

Student Spotlight: Bill Layne



Bill Layne is from Farmington, AR and earned his bachelor's degree in Organizational Management at John Brown University. He plans on finishing the OMGT program this fall. He served 10 years in the US Army, and attended a 1 year program at the Defense Language Institute in Monterey, CA. There he learned to read, write and speak Korean. Bill served three duty assignments as a counterintelligence agent, travelling to Hawaii, Europe,

the Middle East, and South Korea.

After his service in the Army, Bill worked at JB Hunt for 4 years, first in Corporate Security/Emergency Medicine then in Operations. He left Hunt to work for a smaller trucking operation for about 14 months, then went into the box industry. He worked at Love Box/Pratt Industries for two years until a force reduction prompted him to begin the OMGT program. Bill says that by being enrolled in OMGT classes, this was a key element in helping him to secure an internship as Production Manager for Specialty Fasteners (a mid-size nail manufacturer) in Prairie Grove, AR from December 2007 to June 2008.

Grove, AR.

Bill has been married to his wife, Erin, for 17 years and they have two children. Brittany is 16 and an Honors Student at Farmington High School. Caleb is 13, very active with the Boy Scouts of America and on his way to making Eagle Scout. Bill is active with the Scouts, loves to camp, fish, canoe, hunt, hike and play golf. He teaches 7th and 8th grade Boys Sunday School at First Baptist Farmington. He recently joined Kiwanis and is a member of the Gideon's International.

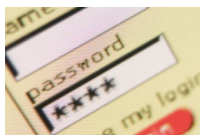
Keep us posted! Have you gotten married, had a baby, received a promotion, run a marathon, caught a BIG fish, etc...? Email your news, announcements and pictures to omgtfay@uark.edu to share with your OMGT classmates!

Focus Area Options

Have you checked the courses that you've taken to see if you are eligible for a certificate? You can concentrate in Business Management, Industrial Management, Human Resource Management or Safety and Health Care Management. Six of the courses marked with an "x" must be taken in order to receive the respective certificate in each area of focus. Courses marked "required" are required for that focus area.

	BUSINESS	INDUSTRIAL	HUMAN RESOURCE	SAFETY & HEALTH CARE
4303 Safety		x	x	required
4583 Automation		x		
4613 Inventory		x		
4623 Strategic	x		x	x
4783 Proj Mgmt		x		
4873 Prin of OR		x		
5013 Supply Chain	x	x		
5113 HR	x		required	x
5123 Finance	required	x	x	x
5133 Service Sector		x		
5143 Contemp. HR			x	
5223 Safety		x		x
5303 Health Care			x	required
5373 Quality		x		
5423 Global	x	x		
5433 Cost Est.	x	x		
5463 Economic	x	x		
5503 Maintenance		x		
5733 Human Beh.			x	x
5773 Spec. Prob.	required	required	required	required
5823 Computer	x			
5873 Organization	x		x	x

UARK Password Information



Due to recent changes in state standards governing computing security, all UARK account passwords will now have an expiration date. PASSweb has now been upgraded to accommodate these new standards. PINs will no longer be required and have been replaced with a security question/answer.

Students, staff and faculty will be sent an email regarding the expiration date of their current password, and are ad-

vised to change their passwords at that time (so remember to check your email frequently).

Should a password expire AFTER users have been notified, the associated account will be locked until the password has been changed.

When an account is locked, students will be required to go to the Office of the Registrar. Faculty and staff will be required to go to the Office of the Registrar or visit Computing Services' Help Desk, located in the Administrative Services Building (across from Bud

Walton arena).

To use the new password system, simply go to www.uark.edu/password. Login with your current UARK username and current password and follow the instructions provided.

For questions, comments, or assistance, please contact Computing Services' Help Desk at 479-575-2905.



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Office hours: 8:00 - 4:30 M - F

We're on the Web!
www.opnsmgmt.uark.edu

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MASTER OF SCIENCE IN OPERATIONS MANAGEMENT

The **Operations Management Master of Science** program at the University of Arkansas focuses on the essential concepts, methods and tools needed to successfully manage work processes and people in a wide spectrum of organizations, including business/industry, military, government and non-profit. Geared toward the working student who typically holds a professional or management position in an organizational setting, the program offers live evening classes that meet in five 8-week terms per year. Courses are also available in DVD/CD, online and independent study formats.

The Operations Management curriculum emphasizes practical knowledge in such areas as project planning, quality management, economic decision-making, supply chain management, human behavior analysis, operations research, and many other areas of importance to today's manager. In addition to taking a core of four required courses, students are able to select from over 20 courses to make up the ten required to complete the degree. Through course selection students can also specialize in focus areas such as **Industrial Management, Business Management, Human Resource Management, or Health & Safety Management**. The University of Arkansas is accredited as a graduate degree granting institution by the Higher Learning Commission of the North Central Association of Colleges and Schools.

Meet Your Professor: Rick Teague

Rick Teague's hometown is Memphis, TN but he has lived in Springdale for eleven years. He holds a Bachelor of Business Administration degree in Personnel Administration and Labor Relations from the University of Memphis and a Master of Arts degree in Business Administration from Webster University.

Rick has 31 years of experience in Human Resources, and has had assignments with six major U.S. corporations in Tennessee, Arkansas, Missouri, Oklahoma and Wisconsin. Currently his job requires extensive travel supporting the Human Resources requirements of 14 manufacturing companies in the U.S. and Mexico, all within one segment of a Fortune 500 manufacturer. As Vice President of Human Resources, his duties include support for all general HR activities from staffing, employee relations, labor relations, benefits, safety and environmental. During the past 18 months, he has made two trips to China to view HR practices

and evaluate manufacturing operations there.

His involvement with the OMGT program at the U of A began in early 2002. Rick has taught Contemporary Issues in Human Resources, Economic Decision Making, Organization and Control, and is currently teaching Human Behavior Analysis. In addition, he has worked with several students on their research projects under OMGT 5773 Special Problems.

Rick is married and has two children. His daughter, Jennifer, is a 2000 graduate of the U of A with a degree in Human Resources, and his son, Will, is currently a U of A sophomore. Rick's wife is employed as the 6th grade literacy teacher at J.O. Kelly Middle School in Springdale.

When time permits, Rick likes to scuba dive. His son, Will, is also a certified diver and they enjoy diving in Beaver Lake. Some of his most interesting diving has been in Costa Rica, Cancun and



Florida.

"My interest in the OMGT program is the people; it has been great to work with the leadership and staff supporting the program. As a professional in Human Resources, it energizes me to share my experience with the students. Some of the best people I have ever met have come through the OMGT program. These people are our future leaders and my desire is to help them in any way that I can to succeed in their careers."