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University of Arkansas Libraries 2018 Annual Report

Achievements

Library personnel worked throughout the year to prepare for the move of materials from Mullins Library to the Library Annex. Personnel identified and corrected more than 33,051 collection items that had catalog record or barcode errors that would prevent them from being found after moved to the annex. Personnel worked to regularize the barcoding and catalog records for Special Collections and Government Documents materials that would move. Additionally, personnel identified and marked the maps, microforms, multimedia, books and serials that would remain in Mullins Library in a carefully curated, browsable collection.

The annex features a large, climate-controlled space to hold 1.8 million volumes, a preservation and conservation area, digitization and work space for staff, and a space for microforms and maps.

The move of materials from Mullins Library into the annex began in June and took approximately 3 months. The 26,897-foot high-density Library Annex was completed in July 2018.

Open Educational Resources (OER) are "free AND openly licensed educational materials that can be used for teaching, learning, research and other purposes" (Creative Commons Wiki 2018). When used in the classroom they can be accessed by students for free or at minimal cost. By collaborating to create high-quality shared texts, the academic community can dramatically lower the cost of textbooks and class materials for the students they teach. To encourage faculty to move from textbooks to open educational resources (OER), the Libraries and the Global Campus offer financial incentives for adopting and creating open educational resources for university classes. The awards were:

- Daniel Barth, Education, (Creation Award)- \$7500
- Julio Gea-Banacloche, Physics, (Creation Award) \$7500
- Adam Rex Pope, English, (Creation Award)- \$7500
- Luis Restrepo, World Languages, (Adoption Award)- \$3000
- Chase Acrey, FINN 3703: International Finance (Adaptation Award)-\$4500
- James Gigantino, HIST 2003: History of the American People to 1877 (Adoption Award)- \$3000
- Matthew Mihalka & Justin Hunter, MUSY 2003: Music in World Cultures (Creation Award)- \$7500

Grants

- "International Exchange and the Future of Fulbright Internationalism," Chancellor Grant of the University of Arkansas. \$102,395.
- Arkansas Folk and Traditional Arts Program grant. National Endowment for the Arts. \$30,000.

- Digitization of the *Bulletin*, Arkansas Agricultural Experiment Station. Center for Research Libraries, \$ 10,077.
- Digitization of the Miscellaneous Publications (MP) of the Arkansas Extension Service. Center for Research Libraries. \$9,5439.
- Preservation Assistance grant. National Endowment for the Humanities. \$5,996.
- Preservation Needs Assessment grant. Conservation Center of the Art and Historic Artifacts. \$5.000.
- JoVE Librarian Travel Award. JoVE. \$1,500.

Personnel

New Faculty

Lori Birrell, Special Collections Department Head, July, 2017. Michele Reilly, Associate Dean of Libraries, July, 2017. Marianne Williams, Librarian in Residence, July, 2017. Jonathan Torres, Business Librarian, August, 2017. Jay McAllister, Engineering Librarian, January, 2018.

Awards / honors

Significant Achievements

Collections

The Libraries added or expanded the following specialized research resources in 2017-2018:

- American Antiquarian Society (AAS) Historical Periodicals
 Collection: Series 1 5. Covering 1684–1912, these primary source
 collections document America life from Colonial Era, Civil War and
 Reconstruction, the Gilded Age and Progressive Era to the eve of World
 War I.
- KKK Newspapers Hate in America: The Rise and Fall of the Ku Klux Klan contains local, regional, and national newspapers published by Klan organizations and by sympathetic publishers across the U.S. It also includes several anti-Klan newspapers. Some publications contain extreme images and remarks that readers may consider offensive today.
- <u>Bulletin</u> (Arkansas Agricultural Experiment Station) digital collection of 869 publications. The Bulletin was intended to answer questions or problems and convey the results of specific demonstrations, research and experiments.
- *Commonwealth <u>College Fortnightly</u>* digital collection of more than 200 issues from Arkansas's historic radical labor school.
- <u>Miscellaneous Publications</u> (MP), Arkansas Cooperative Extension Service digital collection of irregularly published publications such as the list of

films available for 4-H clubs, a pamphlet on forest fire prevention, or the recommended chemicals to spray for weeds. This collections rounds out the Arkansas Extension Service's *Circular* digital collection and the Arkansas Agricultural Experiment Station *Bulletin*.

- <u>Florence Price</u> digital collection is a selection of materials intended to aid scholars in studying the life accomplishments of the first African American to achieve national recognition as a symphonic composer.
- <u>Richard L. Holt, Sr. Papers</u> digital collection of 300 letters written by U.S. serviceman to his wife and family during World War 2.

The Walton Family Foundation created an endowment of \$120 million for the School of Art, including a \$2 million endowment for the Fine Arts Library. Five faculty from the School of Art will work closely with the Fine Arts Librarian to direct the purchase of materials with the proceeds from the endowment.

The Special Collections Department processed 57 new collections to make them available for research and received over 100 new collections.

Services

ScholarWorks@UARK, the institutional repository, increased its holdings from 6,186 items in FY17 to 8,493 in FY18, and its downloads 240% (176,627 downloads in FY 2017 to 430,299 downloads in FY 2018). In 2018, researchers came to our site from 209 countries and represented 13,915 institutions: 60% of which were educational, 29% commercial, and 5% governmental.

In addition to theses, dissertations, and faculty research publications, ScholarWorks@UARK hosts the following digital collections:

- <u>Arkansas Water Resource Center</u> digital collection of recent Fact Sheets and the <u>Arkansas Bulletin of Water Research</u>, and Technical Reports from 1973present.
- <u>Department of Education Reform Working Papers</u> 64 working papers, dating from 2010 to the present.
- <u>Diane D. Blair Center of Southern Politics and Society Reports</u> 15 reports, dating from 2010 to 2017.
- Office for Education Policy Briefs 140 briefs, dating from 2004 through the present.
- Annual of the Arkansas Natural Resources Law Institute -- 1962 through 2016 (111 articles).
- <u>Arkansas Law Review</u> 2016 through the present (40 articles).

- <u>Discovery: The Student Journal of the Dale Bumpers College of Agriculture</u> 2000 to the present (283 articles).
- <u>Inquiry: The University of Arkansas Undergraduate Research Journal</u> 2000 through the present (276 articles).
- *Journal of the Arkansas Academy of Science* 1941 through the present (2261 articles).
- <u>Journal of Food Law & Policy</u> 2017 (32 articles).

Instruction sessions and participants in them increased 28% (700) and 16% (14,465) over last year, driven primarily by the full faculty in instruction services. Course-based instruction accounted for 82% of all instruction sessions, with tours, orientations, and community events accounting for the remainder.

Web Services completed projects related to improved discoverability of and access to materials housed in the Library Annex.

- Personnel selected CaiaSoft as the software tool to control accession, circulation and inventory analysis of materials in the Library Annex. The software was tested and continues to be tweaked to best serve the unique needs of our collection.
- Staff wrote scripts to integrate with the Libraries' catalog, the interlibrary loan system, and ArchivesSpace, the management software of Special Collections materials into the CaiaSoft storage software and to automate patron requests.
- Staff developed a "virtual shelf browse" tool in the <u>Library Catalog</u> to allow researchers explore our collections by call number, as if browsing one virtual shelf of both print titles and e-books. The graphic, visually representing a stack of books, all represents the popularity of book (number of checkouts or downloads) by color, and the height and width (number of pages) by the relative size of the "books" in the scrollable stack.
- Staff enhanced buttons in the library catalog, "Request this item," "Request an Article Scan," and "Request a Chapter Scan," to allow patrons to request volumes, chapter or article scans regardless of where they are housed.

Special Collections assisted 2,270 researchers from thirteen countries, including England, Brazil, China, Greece, Belgium, Egypt, Germany, Australia, Italy, Hong Kong, and Canada.

The most frequently used special collection were: Florence Price Addendum (MC 988A), Florence Price Papers (MC 988), Bureau of Educational and Cultural Affairs Papers (MC468), J. William Fulbright Papers (MS F956 144), E. Fay Jones Papers (MC340), Neil Compton Papers (MC 1091), Arkansas Council on Human Relations Office Records (MC AR4), Diane Blair Papers (MC 1632), Dale Bumpers Papers (MC

1490), Joe T. Robinson Papers (MS R563), Kerry Taylor Elaine Race Massacre Materials (MC 1710), Southland College Papers (MC 577).

Dibs!, the room reservation system, was used by patrons to make 12,444 reservations of group study rooms.

11,377 books were placed on Course Reserves during the year, an increase from 9,347 last year.

Outreach

Door counts show a slight decrease in patrons entering Mullins Library, from 1,086,226 last year to 1,062,650 this fiscal year.

The Libraries hosted "Circulate: A Library Showcase" in April, an open house event for campus administrators, library donors, and Campaign Arkansas campus committee members. Stations highlighting the value of areas and programs of the Libraries were spread throughout the four levels of Mullins Library, and included: Special Collections, Sciences and Technology librarians and branch libraries, Law Library, Fine Arts Library, Scholarly Communications, and Digital Services Unit. Also displayed were library artifacts from fifty years of operation in the current location as well as a slideshow of Mullins Library history.

The Libraries hosted the following workshops that were open to attendees from campus and around the region:

- American Libraries Association (ALA), "Applying Knowledge Management Principles to Library Space Planning."
- Reference and User Services Association (RUSA), "Data in Libraries," series of three webinars, and "Project Management in Libraries."
- Society of American Archivists (SAA) "Describing Archives," "Fundamentals of Project Management," and "Grant Proposal Writing."
- Association for Library Collections & Technical Services (ALCTS), "Introduction to Python and PyMARC."
- Library of Congress, "Name Authority Cooperative Training."
- Society of California Archivists, "Copyright Workflows for Visual Resources."
- Northeast Document Conservation Center, "Caring for Scrapbooks."

Fulbright College, the Libraries, and the Arkansas Philharmonic Orchestra celebrated Black History Month with three events honoring Arkansas composer Florence Price, including a documentary film screening of *The Caged Bird: The Life and Music of Florence Price*, a panel discussion of the life and impact of Price, and the premiere of Florence Price's Violin Concerto No. 2.

The Libraries collaborated with the Department of Music and Opera in the Ozarks on three events to celebrate the opening of the Opera in the Ozarks archives in February, including a voice master class, a drop-in viewing of the archives, and a concert of opera arias and other vocal music.

In May, the Libraries announced it would serve as the archive of record for the Bentonville Film Festival and the Fayetteville Film Festival. The Libraries currently house the archive of the Hot Springs Documentary Film Festival.

Appendix A: Peer Library Comparison Charts

NOTE: The Association of Research Libraries (ARL) and Association of College and Research Libraries (ACRL) provide statistics from the past fiscal year (2017) not the current fiscal year

2017 SEC Library Comparison									
Institution	ARL Member Year	Total Library Expenditures	Total Materials Expenditures	Volumes Held	Electronic Volumes Held	Salaries & Wages Professional Staff	Professional + Support Staff	Full time students	Rank 2016
Texas A&M University	1962								1
University of Florida	1956	\$37,116,381	\$14,296,660	6,005,869	1,490,673	\$8,359,811	131.75	14,776	2
Vanderbilt University	1946	\$35,763,394	\$16,008,340	4,902,053	1,816,203	\$7,232,733	99.00	12,587	4
University of Georgia	1967	\$31,631,796	\$14,809,982	5,273,028	1,154,007	\$5,160,267	95.00	35,165	3
University of Kentucky	1952	\$26,528,613	\$10,834,898	4,732,589	1,642,337	\$6,630,278	95.00	26,682	5
University of Tennessee	1962	\$25,911,102	\$13,605,664	3,810,960	944,463	\$6,487,040	88.00		7
University of South Carolina	1975	\$25,630,387	\$9,704,528		1,341,043	\$8,937,710	195.00	33,902	6
University of Alabama	1967	\$21,831,502	\$11,963,593	4,831,731	1,519,422	\$5,044,040	71.00	35,120	8
University of Missouri	1932	\$20,468,790	\$9,801,494	3,383,970	1,061,443	\$3,325,858	53.00		9
University of Mississippi		\$17,175,418	\$9,542,575	2,380,359	740,855	\$3,310,634	48.41	22,084	12
University of Arkansas		\$15,968,892	\$7,034,536	1,869,711	665,883	\$5,517,465	128.50	23,585	11
Auburn University	1992	\$15,519,201	\$7,847,041	4,669,654	1,040,925	\$3,455,733	46.00	25,368	10
Louisiana State University	1938	\$14,771,947	\$8,535,862	2,561,565	714,643	\$4,785,442	91.27	28,403	14
Mississippi State University		\$13,836,029	\$5,513,311	2,629,425	56,456	\$3,394,116	60.00		13
AVERAGE		\$23,242,573	\$10,730,653	3,920,910	1,091,412	\$5,510,856	92	25,767	
2015 Average		ć22 22C 402	ć11 1C0 222	4 504 504		ĆE 450 534	455	3F 0CC	
2015 Average		\$22,226,402	1 1	4,584,501	012 202	\$5,150,531		25,866	
2016 Average		\$24,740,312	\$11,451,210	3,619,405	912,292	\$5,698,319	102	27,390	

2017 Peer Institution Library Comparison (OLD)									
Institution	ARL Member Year	Total Library Expenditures	Total Materials Expenditures	Volumes Held	Electronic Volumes Held	Salaries & Wages Professional Staff	Library Professional + Support Staff	Full time students	Rank 2015
Texas A&M University	1962								1
University of Kentucky	1952	\$26,528,613	\$10,834,898	4,732,589	1,642,337	\$6,630,278	95.00	26,682	2
University of Tennessee	1962	\$25,911,102	\$13,605,664	3,810,960	944,463	\$6,487,040	88.00		4
University of South Carolina	1975	\$25,630,387	\$9,704,528		1,341,043	\$8,937,710	195.00	33,902	3
University of Kansas	1932	\$24,885,887	\$9,834,957	4,723,866	1,035,808	\$9,711,384	169.00	23,358	6
University of Alabama	1967	\$21,831,502	\$11,963,593	4,831,731	1,519,422	\$5,044,040	71.00	35,120	7
Iowa State University	1932	\$21,771,167	\$10,336,529	2,810,099	447,689	\$3,404,206	58	32,301	5
University of Missouri	1932	\$20,468,790	\$9,801,494	3,383,970	1,061,443	\$3,325,858	53.00		8
University of Oklahoma	1962	\$19,849,410	\$10,705,398	5,466,993	1,314,587	\$4,412,821	68	24,792	9
University of Nebraska	1932	\$17,845,686	\$8,628,603	4,024,510	738,095	\$5,492,916	83.00	22,828	10
University of Arkansas		\$15,968,892	\$7,034,536	1,869,711	665,883	\$5,517,465	129	23,585	12
Clemson University		\$15,689,730	\$8,401,243	1,247,617	513,181	\$2,192,035	27.00	23,242	13
Auburn University	1992	\$15,519,201	\$7,847,041	4,669,654	1,040,925	\$3,455,733	46.00	25,368	11
Louisiana State University	1938	\$14,771,947	\$8,535,862	2,561,565	714,643	\$4,785,442	91.27	28,403	14
AVERAGE		\$20,991,697	\$9,891,540	3,779,245	1,022,073	\$5,384,291	90	27,118	
2015 average		\$23,303,278	\$12,054,056	4,934,825		\$5,319,095	164	28,062	
2016 Average		\$23,334,907	\$11,259,817	4,135,781	864,403	\$5,786,244	110	29,333	

2017 Research Peer Library Comparison (NEW)									
Institution	ARL Member Year	Total Library Expenditures	Total Materials Expenditures	Volumes Held		Salaries & Wages Professional Staff	Library Professional + Support Staff	Full time students	
Tennessee		\$25,911,102	\$13,605,664	3,810,960	944,463	\$6,487,040	88.00		
University of Arka	ansas	\$15,968,892	\$7,034,536	1,869,711	665,883	\$5,517,465	129	23,585	
West Virginia		\$15,799,970	\$7,377,159	2,076,784	621,166	\$3,083,103	45.00	27,009	
Clemson		\$15,689,730	\$8,401,243	1,247,617	513,181	\$2,192,035	27.00	23,242	
Auburn		\$15,519,201	\$7,847,041	4,669,654	1,040,925	\$3,455,733	46.00	25,368	
Nevada-Reno		\$15,087,572	\$5,739,456	1,342,095	918,275	\$3,540,161	49.50	18,077	
Louisiana State		\$14,771,947	\$8,535,862	2,561,565	714,643	\$4,785,442	91.27	28,403	
Kansas State		\$14,469,636	\$5,984,822	2,129,480	1,496,425	\$5,357,731	64.00	20,898	
Wyoming		\$14,004,785	\$9,608,515	1,920,317	2,873,203	\$2,248,850	37.68	10,571	
New Hampshire		\$13,844,480	\$7,083,589	1,656,161	889,664	\$3,057,477	40.97	15,226	
Mississippi State		\$13,836,029	\$5,513,311	2,629,425	56,456	\$3,394,116	60.00		
Oklahoma State									
AVERAGE		\$14,504,807	\$7,187,514	2,415,528	1,141,370	\$3,691,359	55.63	19,757	

2017 Research Aspirant Library Comparison (NEW)									
Institution	ARL Member Year	Total Library Expenditures	Total Materials Expenditures	Volumes Held	Electronic Volumes Held	Salaries & Wages Professional Staff	Library Professional + Support Staff	Full time students	
Delaware		\$24,357,401	\$11,554,013	2,789,511	564,218	\$5,359,289	64.50	20,760	
Iowa State University	1932	\$21,771,167	\$10,336,529	2,810,099	447,689	\$3,404,206	58	32,301	
University of Oklahoma	1962	\$19,849,410	\$10,705,398	5,466,993	1,314,587	\$4,412,821	68	24,792	
University of Nebraska	1932	\$17,845,686	\$8,628,603	4,024,510	738,095	\$5,492,916	83.00	22,828	
University of Arkansas		\$15,968,892	\$7,034,536	1,869,711	665,883	\$5,517,465	129	23,585	
Oregon State		\$15,412,392	\$5,620,556	1,278,383	624,798	\$3,463,624	58.00	26,127	
Washington State		\$14,234,618	\$7,002,022	2,401,287	721,293	\$2,934,554	47.00	26,352	
Colorado State									
Massachusetts-Amherst									
AVERAGE		\$18,491,367	\$8,697,380	2,948,642	725,223	\$4,369,268	72.43	25,249	

Appendix B: Annual Statistics

NOTE: The annual statistics are gathered for the fiscal year of July to June, as per national reporting standards of Association of Research Libraries (ARL) and Association of College and Research Libraries (ACRL).

COLLECTIONS						
Volumes in Library						
Volumes held June 30, 2017		2,535,594				
Volumes added during year – Gross	71,376					
Volumes withdrawn during year	<u>3,142</u>					
Volumes added during year – Net	•	<u>68,234</u>				
Volumes held June 30, 2018		2,603,828				
Serials [i]						
Number of current serial titles purchased	75,071					
Number of current titles received but not						
purchased	<u>43,960</u>					
Total number of current serial titles received	•	119,031				
Other Library Materials						
Microform units		5,598,619				
Government documents not counted elsewhere		109,327				
Computer files		9,803				
Manuscripts and archives (linear feet)		13,399				
Audiovisual Materials						
Cartographic		145,180				
Graphic		310,611				
Audio		34,168				
Film and video		9,141				
EXPENDITURES						
Library Materials						
Monographs [iii]	\$756,170					
Current serials including periodicals	\$5,559,404					
Other library materials (e.g., microforms,						
a/v, databases)	\$279,054					
Contract Binding	\$51,414					
Miscellaneous (all materials not included						
above)	\$449,652	h= 00= 40.4				
Total library materials	•	\$7,095,694				
Salaries and Wages	Φ4 57 0.046					
Professional staff	\$4,570,016					
Support staff	\$1,928,928					
Student assistants (including federal w/s	¢240.600					
funds) Total salaries and wages (including federal w/s	\$349,608					
Total salaries and wages (including federal w/s funds and Honors College interns	k	\$6,848,552				
runus anu monors conege interns	•	\$U,U40,332				

Fringe benefits		\$1,601,130
Other Operating Expenditures		<u>\$1,535,534</u>
Total Library Expenditures (including fringe benefits)		\$17,389,723
PERSONNEL		
Professional staff, FTE	73	
Support staff, FTE	70	
Student assistants, FTE	<u>17</u>	
Total FTE staff		160
CIRCULATION		
Number of initial circulations (excluding reserves)		28,653
Total circulations (initial and renewals, excluding reserves)		41,660
Number of E-Book retrievals[iv]		612,594

 $[[]i] \ Includes \ 58,\!457 \ e-books. \ In \ 2016-2017, the \ number \ of \ e-books \ was \ 95,\!578.$

Appendix C: Faculty Accomplishments 2017

Refereed Publications

- **Allen, Amy Leigh**. "Lessons Learned in Partnerships and Practice: Adopting Open Source Institutional Repository Software." *Journal of Librarianship and Scholarly Communication*, 5(1): 2170.
- ----., **Deborah E. Kulczak**, and **Mary A. Gilbertson**. "From Digital Repositories to the Library Catalogue: Two Workflows for Transforming Metadata." *Journal of Digital Media Management*, 6(1): 95-110.
- **Gibeault, Michelle**. "The Library Rally," in *The Library Assessment Cookbook*, ed. Aaron W. Dobbs. ACRL Cookbook Series, 2017: 61-2.
- **Parker-Gibson, Necia** and Marei U. Houpert. "Research Support Services for the Field of Agriculture: Ithaka S+R Interviews and Themes for Libraries." *Journal of Agricultural and Food Information 9* (2): 1-21.
- **Parker-Gibson, Necia**. "Review of Horse-Powered Farming for the 21st Century: A Complete Guide for Equipment, Methods, and Management for Organic Growers." *Journal of Agricultural & Food Information* 18 (1): 71.
- **Salisbury, Lutishoor**, Anuradha Rai Chowdhury & Jeremy J. Smith. "<u>Faculty Publications</u> from a Research University: The Scholarly Impact of Open Access versus Non-Open Access." *Science & Technology Libraries* Vol. 36(2): 187-199.
- ----, Abayomi Omotola Omolewu & Jeremy Joseph Smith. "Identifying 'Free' Full-Text Resources in Agriculture, Food and Life Sciences: A Research Study." *Journal of Agricultural & Food Information_*Vol. 18(2), pp. 136-144.
- **Smith, Mandi**, J. Smith., C. Blackman, and W. Wang. "Creating connoisseurs: Assessing students' ability to evaluate websites." In A. W. Dobbs (Ed.), *The library assessment cookbook*. Association of College and Research Libraries, pp. 76-77.
- **Stankus, Tony**. "Novices Assigned Nutraceuticals: Matching Subject Strengths Uncovered by Same-Day, Simple-Strategy Searches Across EBSCO Versions of Four Major Databases to Different Undergraduate Science Majors." Science & Technology Libraries, vol. 36, no. 1, 2017, pp. 89-102.
- ----. "Economic entomology in the 21st century, as seen from a bibliometric analysis of its leading journal, 2000–2015. Part I: Topics and commodities." *Science & Technology Libraries* 36(4): 402-414.
- ----. "Is PLOS ONE attracting highly cited papers in the food sciences? Comparing authors' most cited work to their PLOS ONE articles published 2006–2016." *Journal of Agricultural & Food Information*. 18 (4): 1-4.
- **Thornton, Joel** and L. Wu. "Experience, Challenges, and Opportunities of Being Fully Embedded in a User Group" *Medical Reference Services Quarterly*. Volume 36 Issue 2. (2017). 138-149.
- **Torres, Jonathan**. "Risk Taking as a New Academic Librarian Through Media Outreach: 'The Walton Reader's Spotlight Web Series.'" *Public Services Quarterly*, 13 (4): 309-314.
- **Youngblood, Joshua**. "Landscape Architecture, Embedded Librarianship, and Innovation with Special Collections: Historic Landscapes Research with Primary Sources by University of Arkansas Undergraduates," in *Undergraduate Research and the*

Academic Librarian: Case Studies & Best Practices. Chicago: Association of College and Research Libraries, November 2017.

Non-Refereed Publications

- **Juhl, Beth**. "Measure for Measure: Altmetrics (Bibliographic Essay)," *Choice* 54:10 (June 2017): 1453-1463.
- **Windon, Katrina**. "Grapevine [Newspaper]." *Encyclopedia of Arkansas History and Culture.*December 2017.

Presentations

- Daniels, Donna. "Long and Winding Road: Alzheimer's." Pine Bluff, AR. April 12, 2017.
- ----. "Alzheimer's and other Dementias: Through the Maze." Federal Depository Library Program Webinar. August 16, 2017.
- **Gibeault, Michelle** and Michel LaCrue. "RSS Feeds for Investigating Discourse Communities in the Composition Classroom." CCCC—Conference on College Composition and Communication. Portland, Oregon. March 16, 2017.
- ----. and Stephanie Pierce. "Grassroots Advocacy for Access." Digital Library Federation Forum. Pittsburgh, PA. October 25, 2017.
- **Juhl, Beth**, and Nathan James. "Sierra Self-Help for the Lonely System Admin." Arkansas Innovative Users Group, Little Rock, AR, September 22, 2017.
- ----. "Idea Lab and IUG Enhancements." Arkansas Innovative Users Group, Little Rock, AR, September 22, 2017.
- **Lehman, Kathleen**. "Censorship and Banned Book" panel. Fayetteville Public Library, Fayetteville, AR, fall, 2017.
- ----.. "The Why of Fake News and Lies." Special Library Association Annual Conference, Phoenix, AZ, June 12, 2017.
- ----. "The Why of Fake News and Lies." Special Library Association Best of SLA 2017 Webinars, Fall, 2017.
- **Parker-Gibson, Necia**, Danielle Cooper, Mary Ochs, Marianne Stowell Bracke, Suzanne Stapleton. *ITHAKA Project & AgNIC ITHAKA P*anel. AgNIC Annual conference, Beltsville, MD.
- **Salisbury, Lutishoor**. "Assessment Studies at the University of Arkansas Libraries, Fayetteville." Arkansas Libraries Association Meeting, Rogers, September 25, 2017.
- ----. "Characteristics of U of A Faculty Publications in ACS and RSC Journals, 2014-July 2017." ACS ART Meeting, Washington, DC, August 17, 2017.
- ----, Anuradha Rai Chowdhury and Jeremy J. Smith. "Citation comparison of Open Access versus non-Open Access Papers in Science and Technology Using Web of Science Core Collection and Google Scholar." SLA annual meeting, Phoenix, AZ, June 19, 2017.
- ----. "Evaluation of Open access versus non-Open Access Citation Advantage of Faculty Research Publications from the University of Arkansas." ACS ART Meeting, Washington, DC, August 17, 2017.
- ----. "Journal Assessment: Verifiable Tips and Tricks to Make Cost Effective Decisions." Special Libraries Annual Conference, Phoenix, AZ, June 20, 2017.

- ----. "Librarians Leading the Way to Improved Research Reproducibility" panel. Charleston Conference, Charleston, SC, November 8, 2017.
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