University Housing Newsletter, April 2012

University of Arkansas, Fayetteville. University Housing

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University Housing Newsletter

The University Housing Newsletter is a monthly publication of the department for staff members. It is YOUR news - you are encouraged to contribute articles or information to share with the department.

To contribute an article to the newsletter, email the entire article by the 25th of each month to Kent Perrodin at kperrod@uark.edu.

Articles will be reviewed for content and may be edited for publishing.

April 5: 2012-2013 RAs completed their personnel paperwork and had their photo roster pictures taken...GETTING READY FOR NEXT SEMESTER!
FAYETTEVILLE BULKY WASTE PICK-UP FOR MOVE-OUT!

DISPOSE OF YOUR BULKY WASTE ITEMS FOR FREE THIS SATURDAY AT A BULKY WASTE CLEAN-UP!

Many students move out of apartments or houses at the end of the academic year and before summer term, and in doing so, they have large, bulky waste items such as couches, chairs, or other large items in which they no longer need or want.

If you have such items, the City of Fayetteville encourages you to first determine if they are reusable for someone’s use, and, if so, the Fayetteville Salvation Army, Goodwill Store, and other charity entities will benefit from your un-needed items.

If the bulky item is not usable, we ask that you please dispose of the bulky items properly and avoid public safety problems that arise when bulky items are in streets or on sidewalks or piled around dumpsters or blocking access points.

In order to assist in proper disposal of your bulky waste, the City of Fayetteville is holding a Bulky Waste Clean-Up this Saturday, May 5th, at Woodland Jr. High School (7 E. Poplar in the front parking lot) and also at the Church of Christ parking lot (310 W. Center Street).

There is no charge for bulky waste disposal at these clean-ups on Saturday. However, please note that these clean ups are for the disposal of large bulky waste only (no normal household waste will be accepted). This is also a great time to properly dispose of bulky items damaged in the flooding experienced last year.

For a more detailed list of what is accepted please refer to the city website at www.accessfayetteville.org and look under the Solid Waste and Recycling section or call our main office at 575-8398.

Lindsley Smith
Communication Director
City of Fayetteville

Pass this information on to students you know who are intending to discard furniture they brought with them when they moved in or acquired during the year!

CONGRATULATIONS & GREAT JOB!

Jim Barker was awarded the Golden Tusk award for his outstanding job as an Interim Supervisor plus continuing to do his assigned job as a Plumber. Many kudos to Jim. He has gone above and beyond his duties.

Also welcome Phillip Ellenbecker to the Residential Facilities Team. At this time Phillip will be seen all around campus training before we permanently assign him. Be sure and welcome him to the Housing Family.

Contributed by Aaron England
The University of Virginia in Charlottesville has released the results of a study commissioned by Dr. James C. Turner, the first study focused on determining the top causes of student mortality in over seventy years.

Data was collected from 157 schools, which were asked to provide the numbers of student deaths, and their different causes. The results generated provide a few surprises, as alcohol was actually found to be less responsible for student mortality than was suicide. Vehicular accidents were the leading cause. The suicide rate was found to have stayed steady since the late 1980’s, which leads the university to conclude that institutions should pay more attention to the development of strong student counseling and mental health programs.

On an encouraging note, it was also found that 18-24 year-olds living in campus environments have lower mortality rates than do those living as part of the general population.

Turner presented the findings at the American Public Health Association annual meeting in Washington D.C. on November 2, 2011. ACUHO-I members can view the power point about the results at: http://apha.confex.com/apha/139am/webprogram/Paper241696.htm.
At this year’s annual Student Involvement Awards on Tuesday, April 17th the Residents’ Interhall Congress (RIC) was recognized as the Outstanding Registered Student Organization for 2011-2012. In addition, “Think Pink” won for the Outstanding Registered Student Organization Collaborative Program. Think Pink was an event coordinated between RIC, Friday Night Live, Associated Student Government, No Woman Left Behind, Colleges Against Cancer, and Zeta Phi Beta to raise awareness about breast cancer and to rally students before the Razorback football game against Auburn.

In addition for the awards for RIC, Cameron Mussar, RIC President, was selected as the winner of the Jenny Runkles Watercarrier Award. This award is the Office of Student Activities’ highest award for leadership. The Watercarrier award honors a student who embodies the spirit of leadership. The award has been presented for 15 years; however, in 2002, the award was renamed after former student leader Jenny Runkles as a memorial for her impact in the lives of fellow students.

At the RIC/NRHH (National Residence Hall Honorary) End of the Year Awards Banquet on Monday, April 23rd, several awards were given out:

Senator of the Year: Abdullah Ali, Holcombe Hall Student of the Year: Bonifacio Lopez Torres, Holcombe Hall Program of the Year: International Night Market (Holcombe Hall) Hall of the Year: Holcombe Hall Continuing Outstanding Service Award: Sarah Kaminski Advisor of the Year: Meghan Jagnow (Pomfret Honors Quarters)

Bronze Pins: The Bronze Pin Award is a school award given by the RIC or NRHH President. The pin shall be awarded to individuals who have provided leadership and direction to their campus organizations. The RIC President awarded bronze pins to: Alex Mardian, Jillian Patton, and Tyler Priest. The NRHH President awarded bronze pins to: Juliet Bertolucci, Shanna Darling, Savannah Clay, and Cameron Mussar.

In addition, the NRHH President awarded three Outstanding Leadership Service Pins to Cameron Mussar, Tyler Priest, and Rachel Slank.

Diversity Leadership Institute 2012 (DLI) was held on Saturday, April 14. The focus of the training is to educate newly hired Resident Assistants, ROCK Camp Mentors, Parent Ambassadors and Friday Night Live (FNL) Student Coordinators on topics related to leadership, diversity and social justice. Approximately 190 student leaders attended this year’s DLI.

The keynote speaker for DLI 2012 was Dr. Becky Martinez. Becky is a past student affairs professional with experience working in the California State University system, the University of California and the Colorado State University system as well as some private liberal arts colleges. Becky is now a trainer and consultant with a focus on social justice, inclusion and leadership. Members of the Osage Nation from Oklahoma performed dances for the students and invited the student leaders to join them in some of the dances.

A total of 29 program sessions were offered during the day. Students had the option of choosing sessions to gain more knowledge and information on topics such as power and privilege, women’s issues, veterans, male body image and political perspectives. Most of these sessions were presented by Residence Education professional staff, some Resident Assistants, New Student and Family Programs staff and a few campus partners.

Students also had the opportunity to go through the Tunnel of Oppression, an area that was developed to highlight issues related to social justice including racism, sexual assault, socioeconomic status, body image, religion, ableism and GLBT issues. Three RAs, Amanda Pogue (Yocum), Taylor Moreau (Walton) and Hayley Keene (NWQ) assisted with planning areas in the Tunnel. Will Heath and Aneeqa Ishtiaq, Counselors-In-Residence, as well as several of the Student Success Advocates were available to process and discuss the information contained in the Tunnel with the students after the students left the Tunnel and entered the Area of Hope.

The DLI 2012 planning team members were Devan Ford, Michael Beaver, Michael McAllister, Danielle Dunn, Amanda Pogue, Taylor Moreau, Hayley Keene and Felisha Perrodin (Residence Education); Clarence Johnson (Residence Education Graduate Intern); and Chase Young, Quincy Spencer, Whitney Jones, Cha’Koya Smith and Landry Underwood (New Student and Family Programs).
Utility Operations has scheduled its annual spring steam system planned maintenance shutdown for Sunday, May 13th through Thursday May 17th. This is our annual spring outage between graduation and the start of full campus summer activities. It is our annual opportunity to address maintenance issues, perform annual inspections and implement system improvements at a time that has the lowest impact on the campus as a whole.

NOTE: this outage WILL NOT affect air conditioning or chilled water cooling, which will function normally during this time, so all Server Closets, refrigeration coolers and other equipment that relies on chilled water will not be affected.

Buildings Affected

All campus facilities on the central steam system will be affected for this outage. (This will not affect the Experiment Station or the Research and Technology Park or buildings west of Razorback Road.)

Steam Shut Off
Sunday, May 13th, @ 1:00 pm

Steam Turned Back On
Thursday, May 17th, @ 6:00 am

Possible issues that the campus may experience

• Loss of steam for sterilizers and autoclaves.
• Some spaces may get cool as there will not be heat for tempering space temperatures, but these should be relatively mild
• HPER’s steam driven pool heating water will be disabled during the outage
• Domestic hot water temperature will degrade over time during the outage

Utility Operations will provide progress report and confirmation when steam service to campus is restored. Please pass this on to faculty and staff in your respective departments who will be impacted by this planned maintenance shutdown. If you have any specific concerns or questions, please contact me as I am coordinating the steam system outage.

Thank you for your cooperation and I regret any inconvenience the outage may cause.

Douglas Moore Plant Engineer, Utility Operations and Maintenance
Holcombe Hall: Dance Around the World

It was a great way to finish up the Spring semester! Dance Around the World has been Holcombe’s tradition and it’s been growing in the past years! It was a great success this year as well! We had 16 groups to be represented different cultures and countries at the event and we “traveled” around the world while enjoying beautiful dances, different rhythms and music and colorful cultural attire. Holcombe received funding support from the Residents’ Interhall Congress and audience was able to enjoy the food from Taste of Thai, Pitas Mediterranean Grill and Qdoba. We’d like to take this opportunity to say Thank You to RIC!
HOLCOMBE HALL: DANCE AROUND THE WORLD!

Vietnam

Rwanda

Japan
Congratulations to RA Staff Award winners from the RA Banquet that was held on Thursday, April 19, at the UARK Bowl:

**Faculty Collaboration Award:** Byron Winston

**Educational Program of the Year Award:** Austin Campbell, Futrall Hall—Enhanced Learning Center

**Social Program of the Year Award:** Austin Campbell, Futrall Hall, & Michael Landman - Crystal Bridges Trip

**Rebecca Taylor Enthusiasm Award:** Ray Salmon, Holcombe Hall

**Faculty of the Year:** Michael Landman, Drama (Faculty In Residence)

**Secretary of the Year:** Diane Allen, Maple Hill

**CRE of the Year:** Briceli Llavona

**New RA of the Year:** Houssine Mheimid, Walton Hall

**Returning RA of the Year:** Taylor Gallagher, Reid Hall

**Staff of the Year:** Futrall/Holcombe

Clockwise from above: Felisha Perrodin and Ray Salmon; Emily Timpe and Austin Campbell; Kerri Smith and Briceli Llavona; Houssine Mheimid and Michael McAllister; Emily Timpe and Michael Landman

Contributed by Felisha Perrodin
SPECIAL THANKS FROM THE EDITOR

Special thanks to Namiko Ochi Bagirimvano. Nami has been an asset to University Housing, bringing enthusiasm, dedication and extraordinary effort to her role as Program Assistant for the Visiting Student Program.

Nami’s work has benefited our department and the University of Arkansas. I appreciate everything she’s done for Holcombe Hall and for the Housing Newsletter; she will certainly be missed.

Kent Perrodin
Email Phishing Attacks on the Rise

For years, criminals have been sending email messages in an attempt to get you to share your personal information – a credit card number, your date of birth, the color of your eyes, your dog’s first name, or your bank password. Attempting to collect pieces of your electronic identity is called phishing. If a stranger on the street asked for any of these pieces of information, would you share them?

Recently, phishing attempts targeting the University of Arkansas have become more frequent and more dangerous. Most of us have become accustomed to receiving phishing emails that contain grammatical and spelling mistakes. What makes these new attacks so dangerous is that they are devoid of most of the obvious clues alerting us to the forgery. If a phisher can convince you their request is legitimate, you are more likely to give them what they want – information. And recently, more staff and students have been falling victim to these scams.

Here are some tips to avoid giving away your confidential information – including your University of Arkansas login and password:

1) Be LEERY of links in email.
A web link can appear to take you to a legitimate site, but in reality the page may be in a foreign country. Just the act of following a link can cause your computer to get a virus. Most email programs provide a mechanism to see where the link actually goes.

In the example below, you can see that hovering over a link with your mouse in Microsoft Outlook shows the ‘real’ address of the link. In this case, the link address matches the displayed address.

In the second example, Microsoft Outlook Web App makes life considerably more confusing. Hovering over the link labeled ‘uamail.uark.edu’ shows the address in the status bar at the bottom of the window. It embeds the link address in a longer address that makes sense to nobody. Finally, the actual address is displayed, but also shows special characters that are meaningless to the casual user.

To be extra cautious, and especially in situations where you cannot validate the source, it is recommended NOT to click on a link. If you want to engage the website, open a browser and type the link manually. This assures you are going where you want, instead of where a potential phisher might send you.
Email Phishing Attacks on the Rise

Contributed by Eric Roberts

2) After clicking a link, be VIGILANT about checking the real web address.

By verifying the address of a web page prior to divulging personal information, you can protect yourself. If you are asked to provide your password on the page in the example below, would you?

If you answered ‘No!’ you deserve a prize. Even though the address belongs to our organization, the address is not secure. You should never provide confidential information (e.g. a credit card or a password) using a non-secure website.

Now how about the example below? Would you provide your confidential data to this page?

The page is secure with an ‘https://’ at the start of the address. So far, so good. The icons for the University of Arkansas are present. The problem is subtle so not everyone will see it. The address is not the correct address for the University of Arkansas. It is misspelled with the letter ‘4’ in place of the ‘a’. Depending on the font used on your computer, this example may be easier or harder to detect. You should not provide confidential data on this page.

If you have questions about the authenticity of a message, feel free to verify it. In this era of automated communications, various systems send out email communications with links embedded. Some of these are legitimate, others are not. If you are unsure, contact any member of the IT team and we will be happy to assist you.

Contributed by Eric Roberts
# Finals Week Dining Schedule

## May

<table>
<thead>
<tr>
<th>Day</th>
<th>Union Food Court</th>
<th>RZ's</th>
<th>Starbucks</th>
<th>Quiznos</th>
<th>Papa John's</th>
<th>Club Red Brough</th>
<th>Club Red Union</th>
<th>Einstein's Freshens</th>
<th>The Hill</th>
<th>Peet's</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Saturday</strong> 5</td>
<td>Closed</td>
<td>7A-12A</td>
<td>7A-11P</td>
<td>10:30A-8:30P</td>
<td>10:30A-8:30P</td>
<td>10A-10P</td>
<td>10A-10A</td>
<td>Closed</td>
<td>10A-5P</td>
<td>Closed</td>
</tr>
<tr>
<td><strong>Sunday</strong> 6</td>
<td>Closed</td>
<td>12P-12A</td>
<td>7A-12A</td>
<td>10:30A-8:30P</td>
<td>10:30A-8:30P</td>
<td>1P-12A</td>
<td>1P-12A</td>
<td>Closed</td>
<td>2P-9P</td>
<td>11A-11P</td>
</tr>
<tr>
<td><strong>Saturday</strong> 12</td>
<td>Closed</td>
<td>8A-1P</td>
<td>Closed</td>
<td>Closed</td>
<td>Closed</td>
<td>Closed</td>
<td>Closed</td>
<td>Closed</td>
<td>Closed</td>
<td>8A-1P</td>
</tr>
</tbody>
</table>