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UNIVERSITY HOUSING

Creating an environment where people can be exceptional

University Housing Newsletter

The University Housing Newsletter is a monthly publication of the department for staff members. It is YOUR news - you are encouraged to contribute articles or information to share with the department.

To contribute an article to the newsletter, email the entire article by the 25th of each month to Kent Perrodin at kperrod@uark.edu.

Articles will be reviewed for content and may be edited for publishing.



UNIVERSITY OF
ARKANSAS
STUDENT AFFAIRS

extreme may!



MAY, 2013

<http://housing.uark.edu>

2013-2014 NRHH INDUCTION



During the Spring Semester, RAs, Professional Staff Members, and current NRHH members are encouraged to nominate students for membership in NRHH based on their work throughout their time in the residence halls in the areas of leadership, academics, recognition of peers, and service. This year, we received 37 nominations for new members. All nominees are invited to attend NRHH meetings and activities throughout the semester before applying to become a full member of the chapter. The Tau Alpha Epsilon Chapter of the National Residence Hall Honorary inducted 14 new members on Sunday, April 14.

New members include: Claire Andrews, Abel Trespalacios, Adrian “Cheddar” Ordorica, Austin Keefer, Brady McLaughlin, Brandon Bear, Braylon Junior, Jordan Luttrell-Freeman, Kendra Buchele, Molly McKinstry, Onnissia Harries, Rachel Knight, Samantha Brandeberry, and Shauntell Mathis.

The National Residence Hall Honorary strives to recognize the top 1% of student leaders living in college and university housing at NACURH member schools. NRHH encourages the development and continued commitment to leadership within the areas of recognition, community service, and scholastics on the local, regional, and national levels. NRHH strives to provide recognition for individuals who have contributed to the advancement of college and university housing. It ensures the advancement of member chapters through resource sharing, programming, and leadership development opportunities.



SUPERVISOR DEVELOPMENT PROGRAM

Alisha, Dawn, and Eric not only have the privilege to work with one another at University Housing, but had the opportunity to complete the Supervisor Development Program sponsored by the Human Resources department. These three individuals gained useful knowledge from various sessions ranging from Situational Leadership to Performance Evaluation. The class consisted of 18 employees at the University of Arkansas specializing in different roles but all had one common goal on learning how to become better supervisors to serve their staff members and students they all serve. Throughout the Spring semester, these individuals participating in these sessions and at the end were evaluated by passing an exam and rewarded for their commitment to the program. The program was setup for current supervisors to enhance their skills, to become equipped with the proper tools, and to learn the challenges and benefits of being a true supervisor.



Left to right: Dawn McFeeters, Alisha Gilbride, Eric Hall

TRAFFIC & TRANSIT ISSUES ON DICKSON ST.

As a part of our campus improvements program, a plan is in place to make several improvements to the pavements, curbs, sidewalks, lighting and other features on a section of Dickson Street as it passes through our campus. In order to accomplish this work, we need to manage pedestrian safety and vehicular traffic on this section of street. Please refer to the attached maps.

Beginning today, through June 9, there will be a limited westbound lane closure of Dickson St, from the southwest corner off Bell Engineering, to the Hill Side Auditorium. This is depicted in Red in the attached map(phase 1).

Beginning June 10 through August 16 the both lanes of Dickson will be closed from Ozark avenue to the southeast corner of Bell Engineering. This is depicted in red in the Phase 2 map. Traffic will detour around the construction following the blue detour routes. Our intent is to install signage as shown.

We apologize for the short notice of this communication, but we do invite your comments as we begin this enhancement to our campus.



CONGRATULATIONS GRADS!

Spring Commencement marks that special time of year, that no matter how busy we are, how rushed we feel, or how stressed we seem, we pause for just a second and are quickly reminded of one of the most significant reasons we are at the University of Arkansas. In mid-May, our residence halls empty. Our lawns are freshly cut, and on Saturday, our campus welcomes countless family members and friends to join us in recognizing the accomplishments of so many of our students. This year, University Housing celebrates the achievements of three graduate assistants who completed their masters programs.

Steve Curtright: A proud Nebraska Husker, Steve first got connected to the University of Arkansas while serving as the Director of Expansion for Phi Delta Theta Fraternity. He came to Arkansas to help rebuild the chapter and impressed both the University staff and Phi Delta Theta alumni. We were fortunate that he decided to attend graduate school and to continue his work with the Phi Delta Theta chapter. Steve recently completed his Master's in Higher Education. Perhaps more important than earning his degree, Steve met his fiancé, Mitzi, while living in Fayetteville, and the two of them are busy planning their wedding!

Bryttani Johnston Watson: Bryttani has been at the University since she was a freshman living at Pomfret Hall. She served as a Resident Assistant at Maple Hill for three years, and then went on to serve as a Graduate Assistant at Buchanan-Droke/Gladson-Ripley. Due to staff transition, Bryttani moved to Holcombe/Futrell in October. She completed her Master's in Clinical Mental Health Counseling, and recently accepted a position at Purdue University. She and her husband, Matt, will soon be moving to West Lafayette, IN.

Zach Hein: For the last two years, Zach has served as the Graduate Assistant for Duncan Avenue Apartments. Before coming to Arkansas, he completed his undergrad at Kennesaw State University. During Zach's time at Duncan, he was instrumental in adding student staff as well as changing some operational procedures. As a GA, Zach took advantage of the opportunities he had, but more importantly, he sought out opportunities to increase his skills and experience. He recently completed his Master's in Higher Education. Zach accepted a position as a Coordinator for Residence Education, and will be working at Pomfret Hall for the 2013-2014 academic year.



Left to right: Zach Hein, Steve Curtright



Bryttani Johnston Watson

UNIVERSITY HOUSING ENERGY SAVINGS

Results are in and they're good. Nearly two years ago, Housing entered into an energy savings performance contract with Energy Systems Group (ESG). The core of this project focused on implementing energy conservation measures (ECMs) in Futrall, Gibson, Gregson, Holcombe, Northwest Quad, Reid and Yocum Hall. Examples of some of the ECMs implemented in these buildings include:

Water System Upgrades – low flow valves on shower heads, lavatory sinks, urinals and toilets

Lighting Upgrades – new fluorescent fixtures and occupancy sensors

Building Automation Systems (BAS) Upgrades – new direct digital controls (DDC) on air handling units, new direct outdoor air systems (DOAS), new electronic control valves and actuators on fan coil units and new programming to optimize building operation

Other Upgrades – variable speed pumping, pump insulation and steam trap replacements

As a result of these upgrades the Energy Savings Performance Contract for Housing exceeded the predicted first year guaranteed savings amount of \$287,280 by over 10%. Total savings realized was \$316,233.

In 2009, the Environmental Protection Agency (EPA) introduced new guidelines that require agencies to reduce greenhouse gas (GHG) emissions every year and the University of Arkansas has since published its own climate action plan which outlines methods by which the University will reduce its GHG emissions by 50 percent by 2021 and become carbon neutral by 2040. The most common way to express the avoided GHG emissions is in metric tons of CO₂ equivalent (MTCDE). Our Housing contract resulted in a total of 1,320 MTCDE reduction supporting the campus plan. To express this reduction in terms that are easier to understand, 1,320 MTCDE is equivalent to planting 1,082 acres of pine forest, removing 275 passenger vehicles from the road or creating enough energy to power 68 single-family homes for a year.

These first year results are a solid start and there are more energy saving opportunities ahead as we continue to upgrade our facilities, maintain our equipment and optimize our building systems and programming. Most importantly, we're working with the campus Sustainability Office to develop opportunities to encourage our residents to reduce their individual energy usage leading to reduced consumption that will further increase our savings over the next fiscal year.



GREAT JOB! THANKS!

A heart-felt thanks is due to the following staff members responding to the flood at the Northwest Quad on Memorial Day, May 27. Conference staff included Heather Schneller, Jason Hogan, Rachel Schluterman, Shannon Horner, Meg Sunga, Joey Calvillo, Darian Smith, Conrad Witte, Sarah Prince, Chris Saunders, Abby Tusinger, Jess Baugh, Adrian Ordorica, Erik Bricker, Meka Dering, and Teagan Piazza. Residential Facilities staff helping with the situation included: Mark Barnes, Phillip Ellenbecker, John Sugg, and Bryan Finney.

According to Heather: "Once the flood was discovered the (Conference Assistant) staff did a great job of trying to redirect the water. Not something we were expecting on a day off. Emergency maintenance came in and did a great job as well. There were several that came in as well to get supplies; wet vac; move furniture; and fix the cause of the leak."

Thanks to their diligence and ability to respond to the situation quickly and effectively; the staff curtailed a situation that could have been much worse.



DEALING WITH ADDITIONAL EMAIL SPAM/PHISHING ATTEMPTS

We are aware that many additional spam/phishing attempts are in progress.

The best course of action is to delete or ignore. Please do not send them to IT unless you cannot discern the message is illegitimate.

If you want to report them, you can forward them with full headers to abuse@uark.edu.



POMFRET GETS A FACELIFT!



CONSTRUCTION UPDATE: HOUSING ADMIN BLDG



PEER REVIEW PROCESS

As we shared with you earlier this year, University Housing has determined to initiate the ACUHO-I peer review process. Greg Lee and Takama Statton-Brooks were selected to oversee the multiple steps necessary to conduct a peer review for an organization the size of University Housing.

The first step in ACUHO-I's review process is to have management conduct a self-assessment of its operations. ACUHO-I's self-assessment guide provides clear guidelines for best practices within housing organizations. Here at Arkansas we spun this a bit by modifying the ACUHO-I self-assessment survey instrument to accommodate use by our entire organization. A bit different, but we saw great value in seeking everyone's input. For instance, we can get a sense of gaps in either understanding or communication between units and/or staffing. Fortunately, ACUHO-I thinks there is value in this too, because they have asked us to share our process and results when completed.

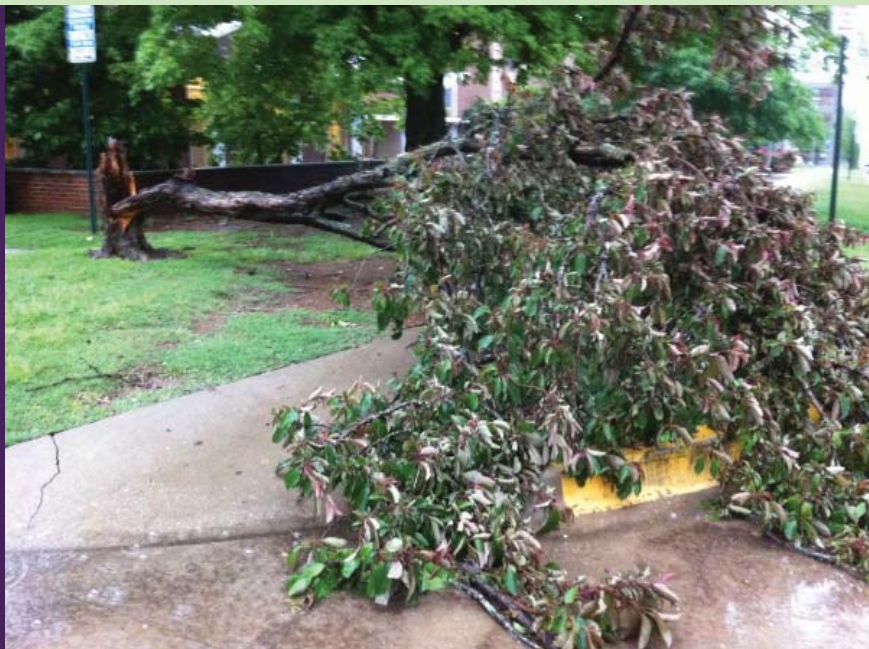
Starting in November 2012 we began reaching out to each unit explaining the larger process in general but, more specifically explained the ACUHO-I survey we would be sharing with the department. The survey launched on December 11th. The response rate was 92.0% - which is simply outstanding! Behind the scenes work has been happening in initial compilation and summarization of the data. Our original plan anticipated completing the self-assessment in a matter of a few months, but as it turns out that schedule was too aggressive given staff vacancies that occurred and normal operational responsibilities. Our revised plan is to complete the self-assessment by August 1st of this year.

There are five remaining steps of the larger peer review process: 1) Selecting the unit and activities for peer review, 2) compiling all documentation and assessment available for those areas, 3) Engaging a peer review team, 4) Scheduling the actual peer review and then, 5) developing the improvement plan based upon the results of the peer review (industry standards).

Over the summer we will be establishing schedules and work for those components as well as to complete the self-assessment section, sharing the results with the organization in the process. Takama and Greg welcome your feedback and have truly appreciated your participation in this self-study. We look forward to updating you on the progress we make in the upcoming months.

Contributed by Takama Statton-Brooks

Damage on campus after the May 20 storm. This tree was down on Lindell Street at the southeast corner of Futrall Hall.



A BIG HOUSING WELCOME TO...

Residence Education is hosting an ACUHO-I intern this summer. Brittany Nefcy is presently a graduate student in the Higher Education Administration program at the University of Kansas. She spent one year at Texas A&M as a Student Development Specialist where she worked with the Department of Student Activities and the Department of Residence Life. She also served as a interim Graduate Hall Director while at Texas A&M. Brittany received her bachelor's degree in Sociology from the University of Oregon. Brittany will be working on a variety of projects during the summer including a focus on the No Woman Left Behind program and Strengths-based activities in Residence Education. We are excited to have Brittany on our Residence Education team this summer!



Brittany Nefcy

Contributed by Felisha Perrodin

GOOD LUCK AND FAREWELL!



David Selby

University Housing staff members leaving during May included Angeedel Clark, Harrison Grimwood and David Selby.

Angeedel worked as the Purchasing Assistant at the warehouse. She moved to Facilities Management as their Buyer.

Harrison began as a student Technical Assistant as a freshman and left to concentrate on his studies and a possible internship in his last semester before graduation.

David moved to Pam Trucking where he will be working with their Website. He started with Assignments and moved to Information Technology as a Information Systems Analyst.



Angeedel Clark



Harrison Grimwood

SPRING LUNCHEON!



SPRING LUNCHEON!



THANK YOU TO THIS MONTH'S CONTRIBUTORS!

Articles:

EmmaLe Davis
Alisha Gilbride
Eric Hall
Felisha Perrodin
Eric Roberts
Takama Statton-Brooks
Jeff Vinger

Photos:

EmmaLe Davis
Dawn McFeeters
Brad Mize
Brittany Nefcy
Jeff Vinger

Adam Smith has done an incredible job of jumping right into the Buchanan-Droke/ Gladson-Ripley/ Walton Hall community these past two months and his organization, anticipation, and work ethic during our hall closing process made things so easy for our entire staff! Without his contributions to the process we devised for closing checkouts, there's no way it would have been as successful! Thanks Adam!

Michael McAllister

A big THANK YOU to David Stout for presenting at the Housing Luncheon. We received a lot of great feedback!

Staff Development Committee

A big "thank-you!" to Robert Powers, James Barker, Mark VanBecelaere and other Facilities staff who noticed I was injured the day of the staff luncheon and got me materials to make an ice pack, as well as referred me to chiropractors in the area. I was in a lot of pain that day and their compassion and helpful attitude was very much appreciated. Thank you also to Alisha Gilbride for helping me accomplish something I'd committed to that day so I could get in to see the doctor.

Beth Salmo

Thank you Blake for bringing in delicious homemade treats to share!

Tory Spokane

Muchas Gracias! to Dawn McFeeters for taking the awesome staff luncheon pictures - why do people not run and hide when she takes photos? Thanks also to Brad Mize for his contribution below!

Kent Perrodin



Photo by Brad Mize

ON A MORE SERIOUS NOTE...

