9-2013

University Housing Newsletter, September 2013

University of Arkansas, Fayetteville. University Housing

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University Housing Newsletter

The University Housing Newsletter is a monthly publication of the department for staff members. It is YOUR news - you are encouraged to contribute articles or information to share with the department.

To contribute an article to the newsletter, email the entire article by the 25th of each month to Kent Perrodin at kperrod@uark.edu.

Articles will be reviewed for content and may be edited for publishing.

http://housing.uark.edu
CONGRATULATIONS TO CAMPUS DINING!

We are happy to announce that our Chartwells unit here at the University of Arkansas has won two awards for 2013. Be A Star is an annual recognition program that is managed by our Chartwells corporate office. Awards are given to individuals and entire accounts and are based on service excellence, creativity and good business performance. For 2013 we were recognized for:

Culinary Associate of the Year: Flint Adams at University of Arkansas
Regional Account of the Year: University of Arkansas

Kim Johnson, Marketing Director

Chartwells
Eat Learn Live

MARK YOUR CALENDARS FOR HOMECOMING ACTIVITIES

The Leadership Development Work Group has been hard at work helping University Housing get ready for this year’s Homecoming festivities. This year’s theme is SUPERHOGS! and our residence halls have been paired up for competition with the following subthemes:

• Founders, Gregson, Gibson – Iron Man
• Buchanan-Droke, Gladson-Ripley, Walton – Thor
• Holcombe, Futrall, Northwest Quad – The Incredible Hulk
• Pomfret B, Pomfret Hantz – Batman
• Maple East, South, West – X-Men
• Humphreys, Yocum – Spiderman
• Hotz, Reid – Teenage Mutant Ninja Turtles

Each of the hall pairs will be participating in the following activities:

• RIC Photoquest Competition – kicking off on Wednesday, October 2
• Banner Competition – taking place at 2pm on Monday, October 7
• Dodgeball Tournament (optional) – taking place at 5:30pm on Monday, October 7
• Flag Football Tournament – taking place at 6pm on Tuesday, October 8
• Lawn Decorations – taking place at noon on Friday, October 11
• Blood Drives taking place throughout the week

If you have some time, check out the banners and decorations that will be going up around the residence hall buildings or go out and support our teams during the tournaments! Our students and in-hall staff will be putting in a lot of hours to make this awesome!

Contributed by EmmaLe Davis
The University of Arkansas has long supported the United Way of Northwest Arkansas through an annual fund raising drive that encourages voluntary participation by members of the campus community. This year we will continue to use the online giving format designed to be eco-friendly and easy-to-use.

Beginning October 9, you will get an email message from the University United Way campaign containing a link to your personal giving page.

Your page is unique and designed to provide information about our local United Way and the local agencies it assists. There, you may make a gift to the United Way directly or to designate a gift to any of the United Ways 67 partner agencies in the area. If you live outside of Northwest Arkansas will have the option to support your local United Way first.

If you are more comfortable using a paper contribution form with an envelope ensuring anonymity, please contact Kent Perrodin at kperrod@uark.edu.

Contributing to the United Way of Northwest Arkansas is a good opportunity for the University of Arkansas to lead by example while giving back to the community.

United Way of Northwest Arkansas provides grants to more than 100 programs that make peoples lives better in the areas of education, income and health. Some types of programs that benefit annually from United Way grants are those that provide access to quality, affordable child care and early learning opportunities; give opportunities for families to move toward financial independence; and increase access to affordable health care services.

Additionally, it's quite possible that you know somebody who works, teaches, or studies in our campus community who has directly benefited from United Way agency services, given the broad scope of programs provided in our area alone. Your gift to the United Way helps them as well.

Please help us meet the goal of $150,000 with at least 15% staff participation by November 30. No gift is too small.

University of Arkansas Campaign co-chairs:
Kathy Deck
Melissa Harwood-Rom
Stewart Pense, Associated Student Government
An enhanced 9-1-1 emergency service, called Smart911, is now active and available to all members of the University of Arkansas community. Any student, faculty or staff member at the university can now create a personal, confidential Safety Profile that can be used in emergency situations. When someone places an emergency 9-1-1 call, the service provides that Safety Profile information automatically to emergency dispatchers.

Members of the campus community can create a personal, confidential Safety Profile at www.Smart911.com. “The University of Arkansas Police Department encourages everyone on campus to create a personal Smart911 Safety Profile,” said Lt. Gary Crain, public information officer for UAPD. “Having more information is an immeasurable benefit to emergency responders. The profile can detail medical conditions or disabilities that help dispatchers understand more about a situation, or why a caller might be uncommunicative, expediting and supporting emergency responders. In any emergency, more information means greater effectiveness, saving time and helping save lives.”

Arkansas is the first state in the nation to offer Smart911 service statewide, and the University of Arkansas is one of the first agencies in the state to offer the enhanced service. The system was installed and UAPD finished testing it last week.

Smart911 is a private and secure nation-wide service developed by Rave Mobile Safety. It is a free service used by 9-1-1 centers and emergency management agencies across the country. Safety Profile information is only shared when a call is made to a 9-1-1 provider that subscribes to this service.

Contributed by Florence Johnson
Dear Michael:

Congratulations! You’ve done something great for the University of Arkansas community, and we wanted to make sure you were recognized for that.

As a token of our appreciation for your effort, the Division of Student Affairs recognizes you with the Golden Tusk Award. This pin symbolizes the spirit of teamwork, hard work, and the value of doing the right thing. Wear it proudly, as we are very proud of you!

Your pin is being sent to your department for presentation. Comments submitted for your recognition are shared below.

Sincerely,

Daniel J. Pugh, Sr., Ph.D.
Vice Provost for Student Affairs/Dean of Students and Associate Professor of Higher Education

Melissa Harwood-Rom, Senior Associate Dean of Students recommended Michael for this recognition due to his compassion and professionalism working with a student and the student’s family.

Housing Golden Tusk recipients, L - R: Michael McAllister, Aaron England, Felisha Perrodin, Jim Barker, Jeff Vinger

Contributed by Florence Johnson
Group photo provided by Andrea Allan
HAUSING GOALS & OBJECTIVES

At a workday retreat in September the Directors and I reviewed area objectives and what we need to accomplish this year. We made sure that each objective related back to our established Areas of Focus, Mission and Vision statements and the Division of Student Affairs strategic goals for 2013-2018.

The Areas of Focus – Student Success, Employee Engagement, System Maximization and Reinvestment, Information Management, External Engagement and Crisis Management- helps us focus on meeting the identified crucial components for success. Much like spokes in a bicycle wheel, we need to work on all of these areas not just one or a couple to achieve our mission and vision.

Directors may have additional objectives outlined for their areas than what are listed below. If you have any questions after reading this information please discuss it with your Director.

Thank you – Flo

Student Affairs Goals 2013-2018

1. Foster the ongoing development of an inclusive community;
2. Enhance students’ learning through effective programs and services;
3. Advocate rights and responsibilities through service to students and collaboration with partners;
4. Steward all of the Division’s resources responsibly;
5. Communicate and collaborate effectively.

University Housing

Vision

Knowledge – Process – Communication- Accountability - Creating an environment where everyone can be exceptional

Mission

University Housing is committed to provide a safe, comfortable, convenient, and reasonably priced living and learning environment that promotes student success.

Area of Focus for Success - Student Success

- To establish a baseline of leadership development opportunities for residence hall student leaders’ as reported by the Leadership Development Workgroup’s end of the year report due January 2014.
- Increase the number of first year students applying to live in Living Learning Communities by 30% through a marketing plan as measured by the 2012-2013 housing database.
- Install wireless network capability on all residence floors and appropriate common areas over a three year period beginning FY 14 and ending FY 16 at a rate of 33% per year.
- Achieve a positive outcome in community service self-efficacy in the Dream BIG (Believing in Girls) Southwest Arkansas mentors by April 30, 2014, as measured by the results of the self-efficacy pre-test/post-test survey completed by mentors.
- Establish a three year strategic plan for the infrastructure of Living Learning Communities by June 30, 2014.
- Increase the awareness of the No Woman Left Behind mission of residents by 25% as measured by survey results by June 1, 2014.
- To establish a baseline of sustainability awareness programs targeted at all students living in university housing by May 1, 2014 as measured through tracking of initiatives.
- To develop a public relations intern program to enhance both the capability of the marketing office to effectively communicate with its on and off-campus audience and the intern’s educational experience.

Division Goal(s)
• Communicate and collaborate effectively
• Steward all of the Division’s resources responsibly
• Advocate rights and responsibilities through service to students and collaboration with partners
• Enhance students’ learning through effective programs and services
• Foster the ongoing development of an inclusive community

Area of Focus for Success- Employee Engagement

• Increase support for professional development initiatives for staff by use of various training opportunities through Human Resource, specialized training venues and other on campus events as measured by professional training attendance during FY 14
• Develop a system in which all professional development and trainings are recorded in a central location on a monthly basis as measured by completion by March 1, 2014
• Establish a baseline for staff senate quarterly award nominations for campus in appropriate categories.
• Ensure all standard operating procedure language is removed from University Housing policies and captured in the new Standard Operation Procedures library in SharePoint by developing a system in which the University Housing Policies are migrated with separation of Policies and Standard Operating Procedures as measured by total completion policy archive updated and separated by Fiscal Year 2016
• To increase the knowledge of all housing hearing officers by developing six skills based training as measured by attendance and decrease of errors in the database and self-reported level of knowledge gained by 5/16/2014.

Division Goal(s)

• Communicate and collaborate effectively
• Foster the ongoing development of an inclusive community
• Steward all of the Division’s resources responsibly

Area of Focus for Success- System Maximization and Reinvestment

• Develop and execute a strategic revitalization plan for facilities
• To select a committee, established with representatives from Business/IT and Administrative Services, who will review the current housing software system, determine future needs and conduct a review to establish the appropriate housing software management system needed to meet business and student needs.
• Increase historic capture rate of non-traditional first year students by 30% over the fall 2012 in the next three years as measured by contracts on the 11th day of fall semester.
• To create a baseline of sustainability practices in residential facilities as measured by tracking all related efforts from May 15, 2013 to May 15, 2014.

Division Goal(s)

• Steward all of the Division’s resources responsibly
• Foster the ongoing development of an inclusive community
• Communicate and collaborate effectively

Area of Focus for Success- Information Management

• To keep staff within the department, different university constituents, university students, and others appropriately informed.

Division Goal(s)

• Communicate and collaborate effectively
• Foster the ongoing development of an inclusive community

**Area of Focus for Success- External Engagement**

• To invite outside peer reviewers for Residence Education and Administrative Services (assignments and marketing) as part of the ACHUO-I self-study.
• To present opportunities to apply for a Coordinator of Residence Education at four colleges to 40 graduate students by December 15, 2013 as measured by attendance at school visits.
• To partner with Business Affairs in implementation and going live with the online procurement system RazorBuy by September 30, 2013 and all identified Shoppers with Housing staff will be fully trained by April 30, 2014.

**Division Goal(s)**

• Steward all of the Division’s resources responsibly
• Enhance students’ learning through effective programs and services
• Communicate and collaborate effectively

**Area of Focus for Success- Crisis Management**

• To prepare staff to respond to, recover from and mitigate against natural and man-made emergencies and disasters on campus.

**Division Goal(s)**

• Communicate and collaborate effectively

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**DEMOlITION = TEMPORARY DIVERSION**

The demolition of a house across Lindell Street from Futrall Hall garnered the attention and speculation of several Housing staff members. The lot, located between Futrall and the Alpha Delta Pi Sorority House, currently is leveled off.

Contributed by Florence Johnson
Geography Series: Rwanda

This month Ken Rutabana spoke on his home country of Rwanda. We were excited to do the Geography Series once again in Holcombe! With the help of his friends Ken cooked traditional foods such as fried plantains, rice, and Ugali (a typical dish consisting of a mix of water and corn meal). Ken presented basic facts about the country as well as elaborating on its culture. Thanks to the ISS office, Ken was also able to show off some pieces of traditional wear as well as some of the baskets that Rwanda is known for.

It was a great kick-off for the series! We’re looking forward to next month as we learn about Pakistan.
Please join the Center for Educational Access (CEA) and Sources for Community and Independent Living, Inc. as we celebrate National Disability Employment Awareness Month at the University of Arkansas this coming October! Events are planned throughout the month to educate, inform and engage our community in dialogue about accessibility and advocacy.

The Keynote Address Luncheon on Wednesday, October 9th at 12:00-1:30 pm features Melanie Thornton, a nationally known educator in the area of reframing societal constructs of disability, and Raymond Walter, distinguished doctoral fellow in Mathematics and Physics, to kick off the month. This event is sure to provoke thought and discussion, and is an excellent professional development opportunity for all levels of student affairs staff. The event and lunch are free, however seating is limited so RSVP is Required.

The month’s events are listed below, and are detailed on the CEA website. Please feel free to contact Laura James or Annie Jannarone at 575-3104 (ada@uark.edu) with any questions. We look forward to seeing you and your team at the Keynote Address and Luncheon, and other events throughout the month!

Thank you!

The Staff of the Center for Educational Access

University of Arkansas
Disability Awareness Month
Keynote Address Luncheon
October 9, 2013, Noon
Arkansas Union, Verizon Ballroom

Join us for a FREE lunch & learn!
EARN DIVERSITY CERTIFICATE TRAINING
Luncheon RSVP Required: http://www.surveymonkey.com/s/BDPW2MT

Keynote Address
Melanie Thornton
Leadership Development Facilitator at UA CURRENTS

“Disability, Innovation & Design: A Matter of Perspective”

Societal perspectives on disability are deeply ingrained and often reinforced by media and other messages we receive. Together, we’ll question these traditional frames, look at disability through a different lens, and consider what the implications are of a shifted perspective.

Opening Remarks
Raymond Walter
Distinguished Doctoral Fellow in the Math and Physics Department

“A Student’s Perspective on Campus Access”
Senior Juliet Bertolucci has been selected as the Student Leader of the Month for September. Originally from Los Angeles, Calif., Juliet came to the University of Arkansas to major in social work. Juliet currently is a third-year resident assistant at the Northwest Quad, a second-year manager for the Arkansas Razorbacks women’s golf team, and an intern at Ozark Guidance.

When asked which qualities and characteristics a leader should possess, Juliet said, “Passion and compassion are key qualities of being a leader. I have always been a leader because I really have a passion for helping people. I am passionate about building relationships with people and encouraging them to go after what they want to do. Leaders should also show compassion because the best way to build a relationship with people is to be compassionate toward them and their desires.”

The Student Leader of the Month award, sponsored by New Student & Family Programs, recognizes University of Arkansas undergraduate students for their excellence in leadership through campus involvement, leadership activities, or through volunteer and community service.

More information about the award can be found at nsfp.uark.edu. All nomination forms should be submitted to Jordan Scribner, graduate assistant for New Student & Family Programs, via email at jascribn@uark.edu by the first Friday of each month.

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**2013 National Disability Employment Awareness Month**

**SCHEDULE OF EVENTS**

| OCTOBER 1 | OCTOBER 16 |
| Community Resource Fair & Art Exhibit | WCOB Diversity in the Workplace |
| OCTOBER 9 | OCTOBER 24 |
| Keynote Address Luncheon | Connecting the Dots |
| OCTOBER 10 | OCTOBER 26 |
| ERC 50th Anniversary Celebration | Home Access & Revitalization Project |
| OCTOBER 15 | OCTOBER 29 |
| CDC Career Fest | Halloween Roll, Walk, Run |
| Inclusive Kayaking | |

For more information, including speaker profiles, visit [http://cea.uark.edu/](http://cea.uark.edu/)

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**NWQ RA NAMED STUDENT LEADER OF THE MONTH**

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On Wednesday, September 25th, No Woman Left Behind held their annual Purple Passion Party at Reid Hall. The event starts with students viewing the documentary, “Dissolve,” which informs and engages women in a discussion about drug facilitated sexual assault and what they can do to protect themselves from this crime. After the documentary students have the opportunity to debrief and discuss the powerful and sometimes heartbreaking stories shown in the documentary with the No Woman Left Behind interns and Student Success Advocates (SSAs).

Students who attended received a No Women Left Behind coupon to have their nails painted and enjoy snacks and drinks – most of which are purple, of course! Even some of the UAPD officers in attendance got a purple manicure. During the manicure and snack time Resident Assistants walk around the room and attempted to sneak food coloring into the lemonade to reiterate the importance of always watching your drink.

No Woman Left Behind hopes that this program will increase awareness about drug facilitated sexual assault and encourage woman to look out for each other.

The message is simple: whether it’s your sister, your friend, or a complete stranger step in and make a difference.
Previous page, clockwise from top: SSA’s Erika Gamboa and Eric Von Gremp, nail painting and mingling, the officers and their dogs. This page, clockwise from top left: Crime Prevention Officer Corporal Brett Waddell showing off his manicure, NWLB Interns Laiken and Shanna with Dingo, hanging out in the Reid lobby, nail painting, the purple food.
Right: Leon Smith trying to remove parking lot chalk from the Hotz parking lot.

Below: Gary Z giving a training on lock maintenance to the maintenance staff. Gary explained the new MUTH key system along with discussing the proper preventive maintenance of locks.

Right: the Pomfret B-Wing apartment was remodeled over the summer, going from two to one bedroom and expanding the living and kitchen space.

Contributed by Aaron England
The 2013 Family of the Year is the Horner family of Wildwood, Missouri. Nominated by Shannon Horner, a senior instrumental music education major, the Horner family will be honored during the pre-game of the Arkansas v. Southern Mississippi game on Saturday, Sept. 14.

Shannon Horner, her grandparents, Ralph and Mary Kay Scott, and her uncle will represent the family at the game. The family will be presented with an Arkansas print on the field, four tickets to the chancellor’s box to watch the game, and the Pork Chop package, which includes entrance into various Family Weekend events. The family will also enjoy dinner with the ASG executive officers Friday night.

Shannon Horner said of her family: “They are my inspiration and have taught me many things: how to drive a tractor, how to make strawberry jam, and how to drive stick shift. But most importantly, they taught me how to be a Razorback.” “While each family member being honored has attended Arkansas, each one has explored a different area of expertise,” said Ellie Keffer, ASG vice president. “They all pursued different passions while sporting the same shade of red. Dr. and Mrs. Scott have displayed such a commitment to education. That is the kind of commitment that leads the children and grandchildren of alumni right back to the University of Arkansas. This family, and so many like it, shows how a degree from Arkansas seldom stops there. This is truly a deserving family for this honor.”

Shannon served as a resident assistant in Yocum Hall for three years, as a summer conference coordinator, and participates in various events campus wide. Her grandfather, Ralph Scott, graduated with a Master of Education and Doctor of Philosophy from the University of Arkansas. He then dedicated his life to education, serving as a teacher and as superintendent in Monett. Shannon’s grandmother, Mary Kay Scott, received a bachelor’s degree from Arkansas the same year her husband earned his doctoral degree. John Scott, Shannon’s uncle, earned both a bachelor’s and a law degree at the University of Arkansas. In addition, John Scott is a Circuit Court judge in Benton County.

The Associated Student Government and Parent & Family Programs sponsor the annual Family of the Year. The Family of the Year represents the university as the model Razorback family. The model Razorback family exemplifies the Arkansas spirit and provides exceptional support for their students to succeed at the university.
Founders Hall was dedicated on September 10, 2013. Dean of Students and Vice-Provost for Student Affairs, Dr. Daniel J. Pugh Sr. introduced the speakers: Chancellor Dr. G. David Gearhart; Mr. Steve Sweeney, President and CEO of Chartwells, who spoke about the relationship between Housing and Campus Dining; Ms. Onnissia D. Harries, President, Residents’ Interhall Congress; Ms. Ellie Keffer, Vice-President, Arkansas Student Government; Ms. Florence M. Johnson, Executive Director for University Housing.

Refreshments were served when the speakers concluded.

Clockwise from top left: 2013-14 Founders Hall Council; Onnissia Harries and Ellie Keffer being photographed; Founders Hall RA Anna Hartz, Chancellor Gearhart, Founders CRE Andrea Allan and Founders RA Kwamesha Moore pose at the hall nameplate; Florence Johnson addresses the guests.
Hotz Hall was dedicated on September 10, 2013. Dean of Students and Vice-Provost for Student Affairs, Dr. Daniel J. Pugh Sr. introduced the speakers: Chancellor Dr. G. David Gearhart; Dr. Bob McMath, who spoke of the development of Hotz Honors Hall; Mr. Andrew Powell, Honors College and Hotz Honors Hall Resident Assistant; Ms. Florence M. Johnson, Executive Director for University Housing.

Recognized at the ceremony were members of the Henry G. and Stella Hotz family, for whom the building was named. The family members, below, left to right: Mary Hotz Hogen, Martha Hotz Vitaterna, Olivia Vitaterna, and Melanie Vitaterna.
On September 20 Housing and Student Affairs staff members were joined by students and friends to wish farewell and good luck to Adam Stafford as he left to take on responsibilities as the Assistant Director for Residence Life at Loyola Marymount University, Los Angeles, California.
Mayor of Fayetteville, Lioneld Jordan and Melissa Harwood-Rom, Senior Associate Dean joined the Housing staff for the September luncheon. Mayor Jordan spoke about his leadership style and Housing’s role in the relationship between the campus and city. Dean Harwood-Rom spoke about the upcoming campus United Way campaign and encouraged the staff to participate, in whatever way they can. The unit directors also provided announcements and introduced new staff members.
INTERHALL LEADERSHIP SUMMIT

Interhall Leadership Summit, Camp Heart O’Hills, Welling, Oklahoma, September 6 - 8

Photos contributed by Adrian Ordorica and Felisha Perrodin
University Housing staff members were recognized at the annual Staff Award Ceremony on October 1, 2013.

For 10 years of service: Lewis McCarty, Moon Minor, and Tammy Ward.

For 15 years of service: Beverly Bartz, Linda McCleland, and Marvena Rust.

For 20 years of service: Barbara Fincher.

For 35 years of service to the University of Arkansas: DeEtta Davis and Reggie Houser.

Recognized as Employees of the Quarter: Eddie Flores, Skilled Crafts/Service/Maintenance for the 3rd Quarter, and Greg Lee, Professional Non-faculty Administrative for the 4th Quarter.

The Residential Facilities Project Team was also recognized for achieving the Staff Senate Team Award. Members of this team include: Nick Clark, Chris Cooke, John Cornelius, Bryan Finney, Eddie Flores, David Pitner, Robert Powers, Mike Rouse, and John Sugg.
Thank you to Felisha Perrodin for her work in coordinating the Founders dedication and Hotz rededication.

Flo Johnson

To Reggie Houser for responding so quickly to a fob issue for an RA on a Sunday to make things run a bit smoother! Thanks!

Michael Beaver

I would like to send a huge thank you to the HIT team. Every year I am grateful for this dedicated group of people who work tirelessly to deliver furniture and move items from building to building. I appreciate their positive attitude and responsive nature to our departmental needs. Our Residence Education unit also recognizes the hard work that went into helping us move our staff from apartment to apartment!

Takama Statton-Brooks

I would like to extend a hearty thank you to Brice Hodge for volunteering his assistance during each day of move in for Walton Hall. His presence and help was invaluable during the move-in process for the Service Drive division. Additionally, I would like to thank Brice, Beth Salmo, Brian McCaster, Bryce Cook, Rix White, and Alisha Gilbride for facilitating the Walton South early move-in when we had the majority of our residents – the members of Phi Mu and Alpha Chi Omega – move in early for Sorority Work Week. Thanks again to each of you!

Michael McAllister

Compliments and thanks to James Barker for accepting all of my deliveries this summer. Jim answered all of my phone calls and responded quickly. Thank you Jim!!

Stephanie Haase-Good

Thank you to Libby Woolverton, Andrea Allan, and Danielle Dunn for their help with the No Woman Left Behind table at Razorbash!!

Tory Spokane

Thanks to the Res Ed staff helping with info fairs! Honors Convocation: Felisha Perrodin, Stephanie Adams, Megan Witherspoon. Family Weekend: Libby Woolverton, Nicole Adams, Amanda Bobo. Your ambassadorship is greatly appreciated!

Kent Perrodin